



OFFICE OF THE CITY MANAGER  
City of Newport, Oregon  
169 S.W. Coast Hwy.  
Newport, OR 97365  
541-574-0603  
s.nebel@newportoregon.gov

## MEMO

DATE: November 28, 2017  
TO: Mayor and City Council  
FROM: Spencer Nebel, City Manager  
SUBJECT: Status Report for the Four-Week period ending  
Wednesday, November 22, 2017

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It is hard to believe that we are at the end of November, with the holiday season coming up in the next few weeks. 2017 has been an incredibly busy year for the City of Newport. I certainly appreciate the time and dedication that the Mayor and members of Council put in to fulfilling your roles for the citizens of Newport, as well as the staffs' efforts to move forward with important initiatives as reviewed and directed by the City Council. Early November wraps up a busy cycle of conferences and meetings for me, which included the LOC Conference in Portland, ICMA Conference in San Antonio and the Board Retreat in Silverton. It always seems that these meetings could be spread out a bit more, but apparently the fall is a good time to educate City Managers and elected officials!

Finally, I hope everyone enjoyed the Thanksgiving weekend!

### Highlights of Activities over the past four (4) weeks have included the following:

- Attended the Oregon Coast Aquarium Board of Directors meeting on Saturday, October 28. The Aquarium is having a good financial year with revenues exceeding projections, and expenditures being contained within the budgeted amounts for the fiscal year. Revenue from admissions exceeded last year's revenues (last year was a good year for the Aquarium.) During the four years I've been observing Aquarium Board meetings, the financial condition of the Aquarium has continued to improve and stabilize with funding being available for renewal of various buildings and infrastructure. The Aquarium continues to proceed with its major capital fundraising campaign, which is still in the "quiet phase." The goal is to obtain several significant financial commitments, prior to conducting a public fundraising campaign to modernize the Aquarium facility going forward in the future. The Aquarium was pleased with the cooperation between City, Port, and Aquarium to improve signage in South Beach.
- Met with Barb James on a personnel matter related to health issues which are impacting an employee's ability to do their job.
- Had the honor and privilege to participate in the dedication of US 20 as the Oregon Medal of Honor Highway. Dick Tobiason, who heads up the Bend Heroes

## Status Report for the Four Week Period Ending Wednesday November 22, 2017

Foundation, has been a tireless supporter to recognize veterans from various wars, by dedicating certain highways to them as a way to thank those veterans for their services in various wars. He has also been working to make sure that each community that has a connection with the Medal of Honor recipients, is designated by signage as a home community for the various Oregon recipients. We also had the privilege to meet Bob Maxwell, who is Oregon's only living Medal of Honor recipient. Mr. Maxwell is certainly a class act who continues to stay very active at 97 years of age. I want to thank Peggy Hawker for her efforts at coordinating the ceremonies here at City Hall. I also want to thank Tim Gross for his efforts at coordinating the issues relating to the Oregon Medal of Honor Highway signs, including getting the signs in City Hall, the ceremonial photos taken at Walgreens, and coordinating with ODOT to have the signs installed on US 20, just east of Moore Drive. While Tim was a little skeptical that ODOT would be able to have the signs here in time for installation, I told Tim not to worry. He hadn't met Dick Tobiason, who in his 80s, is still a ball of fire in working through issues with ODOT. I appreciated other staff for various roles they played in pulling this event off in a fairly short period of time, and the USCG for their full participation with this event.

- I met with Lance Vanderbeck and Steve Rich on the COAR grants for the airport. One of the grants that we have applied for, is in collaboration with the developer of generators specifically geared for airports, which utilize aviation gasoline to fuel the generators. This is the firm which would provide this equipment, as part of a demonstration project, if this grant is funded by the Department of Aviation.
- Steve, Barb and I met to continue grinding through the salary survey work. We are anticipating presenting this to Council at the January 2 Council meeting. We will likely have a work session, perhaps at noon on December 18, to review the findings with Council, prior to putting together a formal recommendation for January 2, for Council to act upon.
- Participated in the Chili Cookoff, which pitted various City employees against each other to win the Chili Cookoff award. This year's winner was Justin Northern (who I believe was last year's winner, as well!) I appreciate Peggy and Gloria's efforts at coordinating this event.
- Met with Rob Thompson, Ken Riley, and Joe Cook regarding the results of the survey on satisfaction with waste, recycling and composting collection in the city of Newport. The survey was conducted early summer, with the surveys being returned to City Hall. There was a significant response to the survey, with approximately 850 responses. Cheryl and Gloria did the tabulations of this survey. Please note that 78% of the respondents indicated that they would rate the program either excellent or good. Ten percent scoring was either marginal or poor.

Thompsons scored very well for people who have contacted Thompson's Sanitary Service in the last year, with 91.3% rating them as excellent or good and only 2.3% indicating their contact was either marginal or poor. Finally, 75% of the respondents ranked the services provided by Thompson's as excellent or good. I've attached a copy of the survey for your review.

- Participated in an hour-long interview with Cheryl Harle on KCUP Radio.

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- Met with Richard Dutton, John Johnston, Tim Gross and Mike Murzynsky regarding the City Hall door project. We are looking at utilizing electronic locks on our exterior doors, in order to improve the security of the facility, increase flexibility when outside groups are using this facility, eliminating keys and utilizing key cards which can be reprogrammed in the event an employee is no longer with the City, as well as able to track who is coming and going in City Hall. One of the problems we've encountered with proceeding with automated doors, is the actual condition of the doors. Many of the doors will not necessarily latch after someone leaves City Hall after the door has been locked. The doors themselves are not in the best shape. We've come to the conclusion that we need to take a look at doing the door replacements at the same time that we do the electronic locks on the exterior doors. In order to go forward with this project, we will need to reallocate funding from another project, to fully fund our costs for replacing doors and installation of electronic locks. Overall, I think this will be a good project to get into place. We will be looking at potential sources of funds to move forward in the current fiscal year. This will be reported back to Council before we proceed with the project.
- Met with Peggy O'Callaghan regarding her thoughts about incorporating a departmental assessment, as part of the study which will develop a new recreation plan for the City of Newport. I will be chatting with Jim Protiva and Derrick Tokos to see how much of this might be covered as part of the master planning process. It is my understanding, however, that the primary focus of the Master Plan is on facilities, not operations. I will be pursuing this concept.
- Met on the water and sewer rate study. This process has taken quite a bit longer than what we had originally hoped. It is my anticipation that we will be bringing a report back to Council after the first of the year with a work session, which will then be followed after considering ideas and concerns from Council, with a specific recommendation to proceed with a new rate structure, early in 2018.
- Met with Wayne Belmont in his role with the Oregon Coast Council for the Arts regarding the next big phase for the Performing Arts Center. Specifically, OCCA is trying to determine what type of financial support the City would be able to provide to help fund this final phase of the project. This phase will include expanding the footprint of the building for the black box theatre and other similar enhancements. I explained to Wayne that the funding provided for the earlier projects were through the tourism facility grants, which the City utilized to liquidate a million dollars, collected for an event center for Newport. Currently, the City has no designated funds specifically for facility enhancements. I suggested that OCCA may want to make a specific request as part of the City's appropriation process, for appropriating city funds for a city-owned facility, as part of their overall fundraising efforts.
- Participated with Lance Vanderbeck, Melissa Román and Jayson Buccholz in an open house with property owners surrounding the airport, who may be impacted by an upcoming tree removal project. As you will remember, there are a number of trees on private property, which are encroaching in the air space on the south end of the main runway. The City has programmed with the FAA funding for a tree removal project, in and around 2020. This effort would obtain avigational easements which will protect the air space above the private property above this area going forward. We had a full room and people were much more

## Status Report for the Four Week Period Ending Wednesday November 22, 2017

understanding about this matter, than what I had anticipated. They seemed to appreciate having the heads-up about this discussion well in advance of any tree removal program, and there seemed to be more disappointment from folks who had hoped their property was in this area, so that the City, at the City expense, would remove trees which they had been contemplating removing themselves. I appreciate the efforts of Lance and Melissa in putting together this presentation.

- Met with Richard Dutton to review IT operations.
- Finance and the City Manager's Office shared pizza as the grand prize for the best Halloween-decorated office in City Hall. Wayne Belmont, County Counsel, was the judge making this call.
- Steve Rich, Lance Vanderbeck and I met with Paul Peterson, Storm Williams and Alex Vollemer from Volta Powergen of McMinnville, Oregon, to discuss a memorandum of understanding relating to the grant, which would utilize the airport of a demonstration site as a new 100-kw lead fuel emergency generator with companion solar panel array, as part of a critical airport resiliency solution. If awarded the grant, the local funding for this project would come from Volta Powergen, who wants to use the location of the airport on the Oregon Coast as a demonstration project. We will continue to work through details to hopefully come to an agreement, which will be in the city's best interest to proceed with this grant.
- Met with Jason Nehmer regarding the Newport Skatepark. Jason has been in contact with Rogue Brewery, who has expressed an interest in assisting with the renovation of the Newport Skatepark. A meeting has been set up this week with Rogue to discuss their possible involvement. It has been our intent to put together some budgetary costs for making improvements to this facility for the Council's consideration for the upcoming budget cycle.
- I prepared items for the upcoming November 6 Council meeting.
- Participated in a routine Department Head meeting.
- Met with Mike Murzynsky, Linda Brown and Linda Wertman on the Capital Projects Supplemental budget, which was approved by the Council at the November 20 meeting.
- Met with the Mayor to review the agenda.
- Participated in the November 6 City Council meeting.
- On November 7, I participated on an interview panel for the City Manager's position in Cannon Beach. At the end of the interview process, the Cannon Beach City Council opted to offer the position to Bruce St. Denis of Longboat Key, Florida. Kevin Greenwood finished a strong second in the manager's group. The third candidate came from Arizona. I appreciated the Council giving me a little head start getting up to Cannon Beach, by letting me leave the Council meeting early on November 6.
- Lance Vanderbeck, Rob Murphy, Joseph Lease and I met to discuss issues impacting the development of new hangars and other facilities in and around the airport. The single biggest limiting factor is that the airport does not have sufficient fire flows to meet minimum code standards, for the construction of any new hangars at the airport. Lance was reporting this back to the Airport Committee. The Airport Committee will likely make a recommendation to have some sort of

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water study done, to determine how fire flow can best be met for future expansions at the airport.

- Rob Murphy, Steve Rich and I met to review finalizing language in the IAFF Firefighter's agreement so that we can proceed with the compensation changes as outlined by the agreement. Hopefully this issue will be wrapped up this week.
- On November 9 & 10, I attended the OCCMA Board of Directors' Retreat in Silverton. This is the annual meeting of the City Managers' Board to identify work priorities for the association for this next year.
- I participated in a departmental meeting on the use of Facebook by various City departments. Peggy, Gloria, Richard Dutton and I will be meeting about the rollout of a City-wide Facebook page for City Administration and City Council issues.
- I was out of the office on the afternoon of Monday, November 13 for a doctor's appointment in Salem. I needed to get vaccinations for an upcoming January trip.
- Mayor Roumagoux and I participated in a call to Greg Stempson regarding his concerns over the discussions of VRDs. Mr. Stempson owns a VRD in Nye Beach and was concerned about the potential impact that a moratorium would have on his property. We indicated that the moratorium as drafted, would not have an impact on existing VRDs in the city. He indicated that the City of Bend has had numerous discussions regarding VRDs, as well. He indicated that the registration fees are quite low in Newport.

He also had some concerns about resolution of noise issues with the neighboring Tap House. He indicated he felt the city police should have issued citations certainly on the second call to that facility. I asked if things had gotten better with the Tap House since those complaints were issued, and he indicated that things seem to be better from a noise standpoint. Finally, he is a big advocate to address bacteria counts at Nye Beach.

- I attended the monthly lunch for the Lincoln County Managers held at the COGS facility in Toledo.
- I participated in an Airport Advisories Committee meeting.
- Met with Derrick to finalize a report to Council on the Vision 2040 acceptance and ordinance. Both of these were approved on November 20 by Council.
- Met with Chris Torres regarding the concerns she expressed to Council regarding a phone call to 911 Dispatch. I have indicated to Ms. Torres that I will follow up with a letter to dispatch since she indicated she would have felt much better about the call, if she knew when the police were dispatched, responding to her complaint. This is an issue that we have spoken to dispatch before on.
- I participated in the open house following the seismic retrofitting of the fire station facility. There was a good turnout for this event. Councilors Swanson and Goebel did the official re-opening, by cutting the crime scene tape with a fire ax. Rob indicated this is how the original fire station was opened years ago.
- I was off for a medical procedure on Thursday, November 16.
- Met with Richard Dutton, Barb James in a regular departmental meetings.
- Met with Jason Malloy regarding designating an active sergeant for the Police Department.

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- I spoke with Samaritan Hospital's Chief Executive Officer, Leslie Ogden, regarding the work session with City Council, 60 Plus Center, and the Pacific Communities Health District, on the priorities to bring more healthcare services to the coast.
- Tim Gross, Barb James, Steve Rich and I met to review a contract interpretation issue as to how worked holidays are to be paid out. As a result of the meeting, we came to a consensus as to the way this should be done within the Public Works Association members.

On a personal note, Chopper and I graduated from dog training class at the armory this month. Chopper earned a certificate of completion of dog obedience school.

- Prepared agenda items for the November 20 meeting.
- Held a routine department head meeting.
- Met with Mayor Roumagoux to review the agenda.
- I participated in the November 20 City Council meeting.
- Lance Vanderbeck, Melissa Román, Linda Wertman and I met to review the Capital Outlay budgets for the airport. As part of our project financial responsibilities, Linda is trying to clean up the City's financial records relating to the grant-funded projects at the airport. These have been particularly convoluted since they stretch over a number of years. Furthermore, they have been referred to as different projects over time, as well. I believe that Linda is on track to get to these projects cleaned up utilizing records from engineering, and to have concurrence between the engineers' and finance records on these projects.
- Met with Roy Patton regarding his concern over VRDs. Mr. Patton lives on NE 70<sup>th</sup> and does not believe VRDs should be allowed in any residential neighborhoods. I explained that the Council and Planning Commission will be having a thorough review of these efforts. I showed him where to find information on the City website to follow this as discussions move forward.
- I met with Lance Vanderbeck to discuss our various relationships with the FAA and airport.
- I met with Lance Beck, Chair of Destination Newport Committee, over some longer-term goals regarding the efforts which are conducted by this group on behalf of the city, with the room tax advertising dollars. As a result of the meeting, we will be setting up a meeting probably after the first of the year with a new Chamber Executive Director, to discuss some of these concepts to determine what role the chamber will be playing in the future tourism recruitment arena, under the new Executive Director.
- I enjoyed the long Thanksgiving weekend with City Hall being closed on Thursday, November 23 and Friday, November 24. I hope everyone enjoyed the extended holiday weekend.

### Upcoming Events:

- On Saturday, December 2 at 5 PM there will be a dedication of art donated on behalf of the family of Andrew Rodman, here in City Hall.
- On Monday, December 4 at noon, there will be a joint work session with the 60 Plus Advisory Committee, Pacific Communities Health District, Dr. Leslie Ogden,

## Status Report for the Four Week Period Ending Wednesday November 22, 2017

and City Council, to discuss the findings in the 60 Plus survey of Newport residents who are 50 years or older, and the City's Vision 2040 plan relating to future desires to expand locally offered healthcare options here in Newport. This is a timely point for this discussion with the construction of new hospital facilities underway.

- The Employee Appreciation Dinner will be on Friday, December 8 at 6 PM at the Agate Beach Best Western. If you have not yet RSVP'd with Melanie, please do so, letting her know if you and a guest will be attending.
- Tentatively, there may be a noon Council work session on Monday, December 18. There is no evening meeting planned for that night (only one meeting scheduled for December as part of the meeting schedule for 2017-2018.)
- City Hall will be closed in observation of Christmas for half a day on Friday, December 22, and on Monday, December 25. I am planning on taking a vacation day on Tuesday, December 26.
- City Hall will be closed in observation of the New Year's holiday on Monday, January 1. The first City Council meeting in January will be on Tuesday, January 2, 2018.
- City Council has previously excused me from attending the January 15 Council meeting. I will be on vacation from January 15-January 29. Angela and I will be out of the country during that time. Ted Smith will be Acting Manager during my absence.
- January 15 is Martin Luther King Day and City Hall will be closed that day.
- February 19 is Presidents' Day and City Hall is closed that day.
- The Annual Goal Setting Session with Council, has been changed from the original schedule in order to allow a couple more weeks of time, as part of incorporating the Vision 2040 in to this process. This meeting will be held on Monday, February 26 from 9 AM to 3 PM.
- The Preliminary Budget Committee meeting will be held on Tuesday, February 27 at 6 PM.
- The first Budget Committee meeting will be held Tuesday, April 24, at 5 PM.
- Tuesday, May 1 through Friday, May 4 will be the Northwest Regional Management meeting at Skamania Lodge in Stevenson.
- The second Budget Committee meeting will be at 5 PM Tuesday, May 8.
- The third Budget Committee meeting will be held at 6 PM Tuesday, May 15.
- May 28 is Memorial Day holiday and City Hall will be closed.
- City Hall will be closed for the July 4 holiday.
- Tuesday, July 10 through Friday, July 13 is the OCCMA Summer Conference at Mt. Bachelor Village Resort in Bend.
- September 3 is Labor Day and City Hall is closed that day.
- September 22 through September 26 will be the Annual ICMA Conference in Baltimore.
- September 27 through September 29 is the League of Oregon Cities Annual Conference at the Hilton in Eugene.
- November 8 & 9 is the OCCMA Board of Directors' Retreat at the Oregon Garden Resort in Silverton.
- November 22 & 23 is Thanksgiving weekend and City Hall will closed.
- December 24 & 25 will be closed half day for Christmas Eve and all of Christmas Day.

**Attachments:**

- ❖ Attached is a letter from Tim Gross to Rich Hebel who was concerned about water outages in Harbor Village.
- ❖ Attached is the survey results on composting and waste compiled by Gloria Tucker. This survey was to gain understanding of how effective residents believe that the mixed compost collection program is going, indicated earlier in this report.
- ❖ Attached is information provided by Thompson's Sanitation regarding various involvements, which members of Thompson's have in the community. In addition, for your review, Thompson's provided a frequently asked questions sheet about the reasons for moving the Agate Beach Recycling Center, as well as, the impact of policy changes which China has had on the use of recycled materials collected in the U.S. Finally, there is information as to those types of materials which can be included in the combined recycling container.
- ❖ Attached is the occupancy report compiled by the Chamber of Commerce through October. This fall appeared to be quite strong from a tourism standpoint. September is well above any previous September we've experienced. This caps a strong summer season, as well.
- ❖ Attached is an Appeal that the City has received from the FEMA Preliminary Flood Insurance Rate Map, for the South Shore Development project. The appeal is directed through the City to FEMA for their consideration. Also attached is the response letter from FEMA.
- ❖ Attached is information forwarded by Councilor Goebel regarding status of the International Terminal, for your review.
- ❖ Attached is letter from Chris Cornwell with the Lincoln County Weed Control/Noxious Weed Coordinator, regarding those areas in the city that have been treated with herbicides to eradicate Gorse and Yellow Archangel sites in Newport.
- ❖ Attached is a communication from Councilor Allen regarding the closures and short season impact on commercial fisheries in coastal communities.
- ❖ Attached is an article from Councilor Sawyer regarding Corvallis' efforts to improve livability in the City of Corvallis.
- ❖ Attached is a note from Erin Doyle from the League of Oregon Cities thanking Mayor Roumagoux for testifying regarding Newport's short term rental regulations.
- ❖ Attached is a letter from Roy Patton regarding concerns about VRDs in residential neighborhoods. (I am not sure this letter made the packet, since it was sent directly to me. I wanted Council to be aware of it.)

I hope everyone has a great week, as we enter into the holiday season to close out 2017 calendar year.

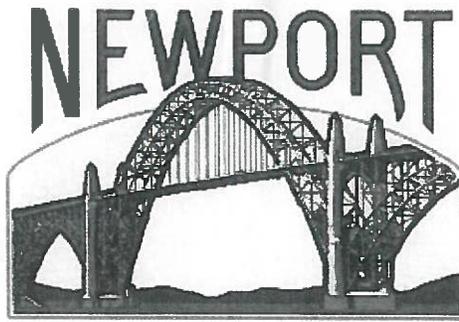
Respectfully submitted,



Spencer Nebel  
City Manager

169 SW COAST HWY  
NEWPORT, OREGON 97365

COAST GUARD CITY, USA



[www.newportoregon.gov](http://www.newportoregon.gov)

MOMBETSU, JAPAN, SISTER CITY

October 27, 2017

Rich Hebel  
P.O. Box 1638  
Newport, OR 97365

Dear Mr. Hebel:

Thank you for your letter dated October 12, 2017 expressing your frustration regarding the unannounced water outages in Harbor Village. In instances of scheduled outages, the City provides notice to the affected residents several days ahead of time. In a situation like Harbor Village where multiple small dwellings are part of an overall larger trailer park, the City provides notice to the main office and it is the manager that is responsible for distributing that notice to the tenants.

The outage on July 27<sup>th</sup> was due to a water break not associated with the Bay Boulevard project. The City needed to shut the water system down immediately and without notice to prevent damage to the Embarcadero Resort. On October 11<sup>th</sup> a meter contractor was servicing all of the large meters in Newport. Since Harbor Village is served by one large meter, this meter was shut down for a few minutes for that process. The City and service technician spoke with the Harbor Village manager before that work was completed.

If possible, the City provides notice before a water shut down. We typically only provide approximately 3 days notice because people tend to forget if notice is given too soon. City Code allows water to be shut off with no notice given, since often the shut down is associated with emergency conditions. Please accept my apologies and the apologies of the City for the inconvenience the water shut downs may have caused. Now that the project is nearing completion, and vulnerable portions of the water system have been upgraded in this area, we will hopefully not have to shut the water off in Harbor Village for some time in the future. Thank you for your understanding and patience.

Sincerely,

A handwritten signature in black ink, appearing to read "Timothy Gross".

Timothy Gross, PE  
Director of Public Works/City Engineer  
[t.gross@newportoregon.gov](mailto:t.gross@newportoregon.gov)  
P| 541-574-3369  
F| 541-265-3301

Cc: **Spencer Nebel, City Manager**  
Sandra Roumagoux, Mayor  
Jayson Buchholz, Senior Project Manager

EST.

1882

MEMORANDUM

October 12, 2017

To: Mayor of Newport, Oregon  
Ms. Sandra Roumaqoux  
Newport City Hall  
169 SW Coast Hwy.  
Newport, Oregon  
97365

From: Rich Hebel  
P.O. Box 1638  
Newport, Oregon  
97365

Dear Mayor:

In regards to the work being done by Emery & Sons along Bay Blvd:

Since the commencement of work the water service to hundreds of residents in the vicinity have had their water service shut-off on at least 3 occasions, and only once, at the beginning of construction, were the residents notified before hand. On that occasion with an amusing letter titled, "For immediate release". Apparently the notification had been drafted many days before the planned shut-off of water; but was delivered on a Saturday to the residents of Harbor Village only 2 days before the water was shut-off. Many people didn't have adequate time to prepare.

There followed another termination of water service on June 6<sup>th</sup> without any notification to the affected residents. Followed by another on September 13<sup>th</sup>, again without any advanced warning or notification to allow the affected residents time to prepare, and most recently on October 11, 2017 when the mobile home section of Harbor Village was not notified. I believe there were other occasions, as well, when the water was shut-off without notification. In addition dust control was entirely inadequate.

I would like to know why the City of Newport lacked the common courtesy to notify its residents of the repeated water shut-offs or why the City didn't require the contractor to do so? Again Why?

I believe the City and contractor owe the residents a public apology, and in the future that residents should be notified at least 5 days in advance of any termination of service by flyer. Notice published in the newspaper, by radio, and/or television, indeed a schedule of water shut-off would also be helpful.

copy  
Mr. Timothy Gross P.E.  
Public Works Director  
City of Newport, Oregon

169 SW Coast Hwy.  
Newport, Oregon  
97365

COPY

DATE: 8/15/17

TO: City Manager Spencer Nebel

FROM: Deputy Recorder Gloria Tucker

SUBJECT: Thompson's Survey Results

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The responses by question follows:

1 Do you have a Mixed Compostables Cart?

- a. Yes 546
- b. No 301

If no, skip to question # 9

2 On average how often do you put your Mixed Compostables Cart out for Service

- a. Once a month 70
- b. Every other week 225
- c. Monthly 37
- d. Occasionally 117
- e. Never 20

We added option e. weekly -- 102

3 As a result of the increased capacity you receive with the Mixed Compostables service do you feel that you have less material going into your garbage cans?

- a. Yes 372
- b. No 67

4 Do you feel that you received enough information to know what materials go into the new Mixed service?

- a. Yes 481
- b. No 65

5 Do you put food waste in your Mixed Compostables cart?

- a. Yes 381
- b. No 161

6 If yes, what percentage of all your food wastes would you say you put in your cart?

a.	10%	93	f.	60%	9
b.	20%	32	g.	70%	16
c.	30%	11	h.	80%	32
d.	40%	10	i.	90%	97
e.	50%	21	j.	100%	80

7 Of the food waste you put in your Mixed Compostables carts, what do you include:

a.	Vegatative	385
b.	Meats	241
c.	Dairy	168
d.	Bread	277
e.	Other	151
f.	Don't know	18

8 How would you rate the Mixed Compstables program offered by Thompson's?

a.	Excellent	274
b.	Good	140
c.	All right	71
d.	Marginal	28
e.	Poor	16

9 Are you aware of Thompson's Sanitary Service's menu of possible services that may Save you money by changing your garbage services level due to increased room in your carts?

a.	Yes	363
b.	No	409

10 If you currently don't have a Mixed Compostables cart, it is because:

- a. 128 I don't have that type of waste
- b. 59 I don't have room to keep it
- c. 65 It costs too much
- d. 23 I just want to throw everything in one place and forget about it

11 Have you had contact with Thompson's Sanitary Service in the past year?

- a. Yes 544
- b. No 241

12 If yes, was it:

- a. By Phone 436
- b. By email 50
- c. In office 151
- d. On route 36
- e. Other 15

13 Would you describe your contact as:

- a. Excellent 379
- b. Good 266
- c. All right 45
- d. Marginal 12
- e. Poor 4

14 What changes, if any, would you like to see in your service to recycle more of your waste?

See Section A

15 Overall, how would you describe your experience with Thompson's Sanitary Service?

- a. Excellent 423
- b. Good 219
- c. As Expected 215

## SECTION A

Comments:

**YES**

Such wonderful employees!

Would you consider a central location with walk-ins, distance in our neighborhood for such things?

Glass, Styrofoam

Households that are paying for curbside compostable pickup should have access to free or reduced rate for self-hauled yard debris at the land fill. Spring, summer and fall can generate more yard debris than can fit in the can.

Food waste stinks by the time I have enough to put out.

Don't raise rates!

What increase in capacity? I haven't changed since I started in 2014!

Recycle glass!

I would like to start putting more food waste in the bin. So far we have used it mainly for yard waste.

I would like free yard waste disposal. \$24 each visit to dump branches and leaves is ridiculous.

I recently spent a month in another state that has no compostable option. It felt awful to put in trash things I could compost. It made me realize how much garbage I no longer put into trash but can compost. I think it is a great program.

1 Can- garbage, 1 Can – recyclables, Currently too confusing

You already approved giving them more \$. Why the survey? We work hard for our money and at least we spend it wisely unlike Thompson. Oh yeah, see them at OSU functions. And why is the city spending my \$ to find out that Thompson is doing a bad job. But thank you city for concern if it is well intentioned.

They provide a community service but I would gladly pay another company to take over. Extreme safety concerns and I don't feel they are reinvesting the money for community concerns. I don't really save money since they keep raising rates.

I had to ask them to sweep up glass at their bin at marina which they did but not consistent. It is a hazard. Been over 3 months now. Track glass into my vehicle.

Curbside glass pickup

Please tell us why you do not like Thompson? Well, thank you for asking! Have you seen their transfer station? A very gross place. Compare to Dahl's in Toledo. Thompson's is a safety

concern. I will not go there. It is gross and smells. Dahl's act like they care and want you to come back. They actually let you know what your weight is prior to check out. Thompson – why do we keep giving them \$? It all goes in their pocket and not in their community service. Blech!

We did not realize food waste was to be included. We will now start to use it for food waste. We read the instructions!

We don't have much food waste but we recycle most of what we have.

Forced on consumers 12 months a year. Instead of allowing summer option only or allowed summer delivery to location. Forced by tyins to other garbage canister and \$ charged. I would like to see a full review of whether Thompson implemented a service in which they are not profiting but is actually costing more for the compostable service (new trucks, staffing, hours, etc.) that now we are needing to increase rates again. What is the full cost of the compost program- equipment, cans, staff, etc., etc. against the income received from compost users? And actual wage vs mostly empty containers or no containers out for pick up even though consumer is paying.

Glass, we recycle everything we can thoroughly

Thompson family are nice community people. However, it seems as a result of that, no one forces the true answer to consumer costs, program specific profits/losses etc. Council testimonies are vague and not audited facts.

Glass recycling!

Glass recycling!

Glass recycling curbside

We also have our own compost bins.

Curbside glass pickup

As a single, elderly woman, I don't need weekly service!

I am not sure which I the mixed comp cart.

I have three containers. 1 grass brush clippings - 2 paper, cans, glass - 3 garbage, food, plastic bags, foam peanuts

Would prefer garbage every other week with compost in weekly.

Glass

The program was imposed on us. We are paying for service we do not use.

Recycle glass!

Add glass

Glass, Styrofoam recycling

I hate when trash is all over my yard after the truck dumps into truck. It would be nice if they would pick it up.

More glass collection.

Mixed color glass collection

Glass

Small compostable container for food stuff with liner

I believe this service could not be easier

I still don't have a replacement garbage can - requested 2 times by phone.

Reduced fees for once-a-month collection

If there was a list of what all exactly that could go in the cart?

Glass curbside, Styrofoam, plastic grocery bags

Glass recycle

More access to glass recycling

Ability to recycle glass curbside

Shredding service!

A complete list of items that can go in comp bin

I have my own compost for garden

No change needed

Recycle milk cartons

I have my own compost pile in my backyard

Service is excellent but the rates have increased faster than my other utilities it seems. Also, when the yard waste program started, there was no option to keep the exact same services as before. We were given the choice to either downsize our garbage can for a very tiny decrease in fees, or add a yard bin for a significant increase in fees. I am fine with the yard waste option, but my neighbor definitely would have preferred to keep his services the same.

I'd like the option of less frequent service.

It would be nice to recycle more plastics and plastic bags, more junk food containers and juice boxes.

I'm thankful I can put it out weekly when I have a lot of yardwork.

I have had my mixed compostable can out for four weeks and it has not been emptied.

Recycling glass.

We just need a smaller garbage can. We never have more than one small bag a week.

Plastic bags need a place. Waxy cartons need a place. If both can be recycled now – would be good to know.

I recycle everything I can. I wish glass was picked up so I don't have to go to the dump!

Glass recycling.

I will say that I don't think a charge should be incurred on folks who only put their trash out. This is because I recycle every 3 to 4 weeks.

Recycle Styrofoam

Smaller compostable bins. If it was smaller, we might use it more often.

Curbside glass again!

Curbside glass recycling

I don't want food scraps sitting there for weeks, even if wrapped in compostable paper.

Glass recycling

More information regarding recyclable goods. I'm sure I could find info online; I just have not taken the time to do so. I appreciate the recycling program Thomson's provides.

Glass pickup

Smaller cart portions for mixed compostable to mixed recycling. Three carts take a lot of room.

Generally, I could get by easily with pick up two times per month.

Brain transplant for husband

Stop dumping recycling on my street

We would like a smaller bin for food compost. It is too big.

I have only been using my compost cart for yard debris.

Those that don't have one may get one if it was billed in a per pick up not monthly.

During the summer we sometimes have enough yard waste that we fill both our garbage and our compost cans. Because of this we pay for the large garbage can and large compost can. It would be nice if we could only be charged for it as we use it (per pick up).

I don't think Thompson's can do anything. It takes changes in people's habits to recycle more.

Half the time my husband is on a ship so our trash is reduced from two bags to one half each week. Then, I have to waste trash bags separating compost, recycle and trash from that half bag. I waste more trash bags separating everything. And if I don't use trash bags, then when the wind blows trash cans over, it's a huge mess.

I wish we got compost for our garden. I'm new here and no one has said anything about compost.

I was told I didn't have the option to throw everything in one place here, so I feel like I'm wasting money.

I feel like it is a huge time commitment to separate absolutely everything. Glass, cans, food, cardboard etc. create jobs where people separate this stuff especially cans and plastics.

Maybe a drop off by weight for cans!

In all the other state I have lived in, trash service was part of property taxes as well as sewer fees.

Glass

Glass recycle pick up

Styrofoam recycle

We have our own compost

Curbside recycle glass

Another cart forced on the people

Consistent time pick up

More information

Pick up glass

During the holidays one of our guests put a bag in our garbage after we had put it out for pick up and the bag stuck out so they sent a pic and charged us \$15. Last week they didn't empty our can all the way. I should send them a pic and charge them.

I am a master composter so I know but 90 percent of people wouldn't know about composting.

Bigger recycling bin.

They need to reach out more often to customers with educational materials to help ensure compliance with recycling and composting guidelines. It's very important to for the planet!

Wish they would take glass.

I'd love a smaller compost bin. I couldn't fill the big one in a year.

Larger recycle cart

Include glass in this recycle pickup bin

Allow glass to be picked up

Be able to dump a pickup load of yard waste at Thompson's for a nominal fee.

Very courteous drivers!

A bear got into it and I can no longer leave it outdoors.

Include glass in pickup service

Better access to glass recycling

I don't create a lot of waste

Why are they raising rates again?

Competition lowers prices. End the franchises for everything as soon as the seven years are up.

We recycle everything that we are allowed. Curbside glass pickup would be great.

I do my own compost with food.

It works good but glass would be great.

Glass, plastic bags

Tell us how to stop raccoons from tipping over garage cart.

Glass pick up.

Whenever I do put the cart out they often miss it and I have to call them to come back.

An in-home buck/container for food waste

They are getting too expensive.

Take more plastics and plastic bags – curbside glass or at least more glass locations

Take more types of plastics like Styrofoam, milk cartons (waxed surfaces)

I hate that I'm forced to pay for it. Make it optional.

Option to pass on mixed compost

I would like to see a free pickup twice a year for big items – refrigerator, beds, stoves, couches, etc. (I mean to add \$1 or \$2 each month bill to pay for it) Might help in reducing big litter

Plastic bags etc., glass

Please accept glass

Support for plastic bag! Glass

More detailed list of what can go in mixed compost

Some weeks I have lots of yard waste but the bin is already full, I have to pile it around till trash day.

Glass recycling service

Provide a sealed food scrap container for kitchen

Fines and penalties for people who do not properly sort their recycling or use the recycling bin as an extension of their garbage

Smaller compostable, larger garbage

Nobody in my neighborhood uses the compost bins except me, rarely.

Add milk carton type containers to the recycle

Bring back the glass bin to main part of town - not going to go to Agate Beach or South Beach

Glass pickup

I have a composter

Very nice people

Great people

More convenient glass recycling

Currently all is taken care of except glass and plastic bags, which I take to Fred Meyer, which I don't mind doing.

I would like glass recycle picked up at home.

I think they are fine as they are now.

Our trash and recyclable containers have been blown over several times this winter and spring – no help from Thompson's

More info on how to break it down – appropriate bin to use

We have our own compost bin.

We recycle most everything and would like glass as well.

We make our own food waste compost.

We'd like a second bin

Glass recycling

Rotate pickup of other recycle and compostable every other week, like they do in other cities. It would reduce cost and cut fees.

Glass! Two of my kids can put glass in where they live.

Glass!

Less waste dropped on street. Better emptying of containers.

I would also like to see Newport require businesses (food related) to participate in Mixed compostable program.

Glass pickup. More education on recycling and compost and waste reduction.

Glass recycle please! Or a closer recycle dumpster.

Glass

Glass recycling

Glass pick up at house for recycling! Increase in competition; allow other companies to pick up to lower rates

Office staff correct any pick up problems courteously and immediately

Curbside recycling of glass

Much larger carts (mixed compostable)

We could fill 2 to 3 yard waste bins per week during spring garden clean up. Offer a spring cleaning day where people could leave items on the curb for free or low rate hauling.

We recycle mostly yard waste, food soiled paper and paper plates, etc.

We selected the smallest garbage container

We wave to our wonderful pick up guy

I wish all customers realized and understood the opportunities you provide

Smaller compost bins

We don't need a big container for two people

We do monthly recycling and trash

The person I spoke with about the free compost for gardeners was precise, efficient and with generous humor.

Fine as is.

The transfer site is a filthy mess. The office operation is ok. The truck drivers are good. The service is very reliable.

Glass bins!

More info about where things go when they leave here

Every three months – go round and take TVs etc.

These carts take up too much room and I'd like to not have it!

We need glass recycling.

A much smaller mixed compostable cart. I would also benefit from a clearer explanation of what goes in the mixed compost cart.

Glass recycling!

Not cost so much

Only being charged for the compostable when I use it.

Curbside recycling of glass. Expanded plastics recycling.

Take my bottles and plastic bags.

Thompson never offered any alternatives

Too expensive for special pickup 25 for a few (9) boards.

Larger trash, smaller compost and recycle containers.

Recycle glass

We have a composter of our own

Curbside glass recycling

Lower prices! This is an obvious money-maker for Thompson but what benefit it us to consumer is questionable.

We would like to recycle Styrofoam. We recycle a lot.

Glass recycling

The increase in cost for TSS is negligible compared to the taxes and water/sewer we pay out.

Money-saving incentives to reduce garbage pickups due to composting ...

1 significant savings

2 snazzy name

3 testimonials/stories

Everyone will want to do it. Make it easy

Glass

Recycle glass

I don't use it for kitchen waste. Food waste attracts rats and possums and others

Glass 173  
Plastic 34  
Plastic Bags 17

Smaller bucket for kitchen waste. My yard waste stays in the cart for months sometimes until I put it out - but the larger size is great for trimming shrubs, etc.

Needs to add glass recycling pickup I hate to have to put glass in the trash and it's difficult to drive all the way to the dump.

I love the ease of yard clean up but I think most food waste belongs with garbage.

Glass pickup

Glass recycling please

Recycle glass!

Glass recycling in Newport instead of South Beach or old landfill.

Glass recycle

Knowing better what's compostable

More plastic

Glass

I would like to put glass and plastic bags in mixed recycles

More information

Being able to use paper sacks to put yard waste such as weeds and clippings in to keep the bins cleaner and odor free.

Lower rates

Glass

I heard that the compost ends up in landfill anyway

Curbside glass pickup. I know, I know, it's hard to do.

I'd like to see glass included in the recycling program

Curbside glass pick up

I wish the Thompson plant site was clean and maintained. Its roads are horrible – trash everywhere.

Food waste in compostable cart is not worth it

Lisa is great!

Smaller recycling and mixed bins and less fee

Start a small appliance fix it/repair program

Glass!

Styrofoam, glass at home

Glass/plastics

Glass recycling, even having it in a sorted, separate bin

I would take extra garbage to the dump or my compost

I really think if you wanted to get this back you would have sent a stamped envelope!

Bin is too big!

More information or recyclable items

Twice a month option, rather than weekly

New trash cans and recycle bin

They live a high paid lifestyle and still are getting rate increases. Why the need for higher costs to customers?

Just would like the option to not have compostable cart and have my bill lower

I would find a way for neighbors not to add to my garbage waste – over filling mine

Recycle glass

Glass, electronic battery

Put reflectors on the carts so they don't get run over on the street. And figure out how to windproof them and the trucks as they dump them

Recycle glass – This is the only place I have ever lived that doesn't recycle glass – Shame on you

A smaller garbage container

Add curbside glass pickup

Poor experience overall

You never pick up mixed compostable cart. Pick it up when you say you would. Poor overall experience

Able to recycle glass and plastic bags

Free household dumping for customers

Curbside glass (I recycle it at Rogue) I wish the compost and recycling carts were smaller

My compostable goes in my garden.

Include glass - all colors

Glass pick up

Bigger carts for yard waste and brush, that is what we use our mixed compostable cart for now but it is too small for most yard debris

I always recycled so didn't have much garbage anyway. We just don't have a lot of mixed compostable

The bins are too large and they get stinky and dirty. I would rather have glass curbside recycling  
Concrete and glass recycling – options for smaller bins

Glass

Glass

Rude contact

Lower price for putting out trash less often – more options in prices

I would like a smaller composting can due to storage and after spring we will just be doing food. It will get lost in that big container, but we can deal with it!

I'm a commercial fisherman and spend some time gone. A little more flexibility on full and empty containers would be nice.

Glass recycle

Less cost, more promoting recycling. Charge a lot of money for a tiny garbage bin, then don't inform you of what goes into compost or recycles

Charge too much

Penalize fines too much

Inform your customers at what to do before you fine them!

Glass recycling from the curb!

Styrofoam recycle

Curbside glass pickup and recycle plastic bags

I don't put food waste in cart – makes a mess if not in plastic bag and I understand that isn't allowed.

Take glass!

Glass recycling

No rate increase

Glass recycling

Once monthly glass pickup

Very good experience

Accept glass, plastic bags

Cost and option wasn't a choice

Recycle glass

Smaller bin

Billing - when they couldn't pick up because of weather I still paid!

Smaller compost bin.

Glass recycling at the residence

We want glass recycling!

Get rid of combustibles and get glass recycled

Take glass!

It would be nice to have the compostable bins changed out once a year. They get very stinky.

Glass bin in Newport.

The minimum fee at the dump seems rather high!

I would like easier ways to turn in deposit recycling and get paid.

Glass Pickup

Recycle glass

I find I'm still using the garbage disposal as often as before

I'm retired with my wife and the amount of food waste is nominal compared to the size of the can.

A smaller container or something we could use in the home and empty into the container on pickup days.

Foam packing material

I have no way to pick up the processed compost material to use on any garden. I pay to have the mixed compostable picked up but can't access the finished product. I'm a senior citizen and would pay to have some delivered here in town

Give me more options to reduce cost and convenience

Work with Vacasa home rentals to establish a program for vacation homes that works

I have a second home user as a beach rental. I get charged for glass in recycling through no fault of mine. I understand but can the cart signage be better?

Recycle Styrofoam

We have two compost bins that we put our food waste in

We could use a smaller recycle bin.

Glass recycle

I wish I could have a smaller mixed in winter container but I love it.

I think they should offer a lower fee

Every other week pickup to reward less trash

I just want to throw everything in one place and forget about it

Curt, boarding rude but did right by me as a customer

They need to include: plastic bags, foils, glass, batteries, bulbs

My driver is very nice friendly. Dahl is better. They take everything.

Have option of number of times/month, I would prefer once or twice a month not weekly

A discount in price

Glass pickup

As long as they pick it up!

Sometimes I have to call to tell them it wasn't collected.

Start picking up glass.

Most of the year no need for large unit that only takes yard and food.

I would prefer to throw everything in one place and forget about it

Need for glass disposal

-----  
**NO**

We returned it to Thompson's but we are still paying for it.

Don't know if I did this right because I don't know what a "Mixed Compostable Cart" is – Call if you need me. 265-5532. Is that my blue cart?

We did have one. However, we compost 100% of food waste.

We have landscaping service.

Used to.

What is the purpose of this questionnaire?

I use neighbors with their consent.

Why not ask how many people in household? We are a household of 2 adults – our association offers recycling of yard debris.

Our service provides one recycling and one garbage bin.

I'm not aware of Mixed Compostable Carts.

If we waited to fill it, before putting it out, it would be drawing flies & animals.

Every week, paper accumulates.

Never knew the right day.

I built my own compost area.

Somewhat

Yes, if it's still paper, cardboard, cars (cleaned).

Only compost food material, plastic and paper are separated into recycle.

Sometimes I see plastic bags, etc. in bin – maybe send out “reminder” flyer!

If I had one, I would in the summer – yard clippings.  
We don't use the cart. It's too large.

There are only 2 of us living here. We don't generate enough. We compost ourselves.

None if that is the blue cart.

Yard waste.

Do not compost meats, dairy or bread – these are all consumed. I place these items in my trash can – regular service.

The cart is too large.

Hardly filled up the can – too large.

Do not, and will not.

Add a drop location somewhere – free no charge.

My neighbors let me put my compostables in their cart because I can't afford one and they always have room in theirs.

I am very grateful for this generous kindness.

We are a 2-person family so the small garbage can works great.

Would just cost me more.

I am aware that I compost my compostables myself & could easily go to 2 X/month trash pickup using the smallest trash bin available, but the City of Newport refuses to negotiate with TSS for 2 X/month pickup to part of the TSS exchanging franchise.

What we have is the smaller garbage can which I put out 2-3 times a month (during rainy season, holiday month, vacations, etc.) and the large blue recycle cart which I put out 2 times a month – I believe this is the cheapest current package and more than adequate for our two-person household –

We do our own compost with food scraps and yard vegetation – Sky Scavengers take care of protein scraps – I did deposit glass, newspapers, to the lot near hospital – that is no longer available –

That cart is giant! – I am nearing 70 and I am not hauling that up the street –

Well don't we all precious? – too bad we live in a closed system – there is no longer out-there/it's all here.

Too big of cart for our household. This is untrue if I get compostables + garbage – It cost more than just garbage pickup even with a larger can.

Complex has its own compost yard, all of these.

I don't know how much it cost but can't pay anymore.

This is a rental property, and we can't control how renters dispose of trash.

We do our own compost.

We don't have enough of that type of waste to warrant such a large cart.

Re-cycles I take out to T.S.S.

It would have cost me more and I don't have very much.

I would compost most everything that is vegetable, plant (garden) etc.

I don't fill either the recycling or garbage bin.

Because I only live in this house for 2 months a year.

Because we compost all our vegetable waste. Have own compost pile.

We already compost at home.

Also do my own composting. Plus, it takes forever to fill it – size too big.

I have built a compost area which I use. It's easy to build. Call me & I'll tell you how. 503-804-1499. B.Levy. P.S. I built one in my previous home in Candy, OR.

Do my own compost.

I have a garden & compost all my compost tables.

I live in a condo.

We have yard service.

I'm one person with garbage disposal.

We have a vacation rental, and people throw trash in any bin.

I compost at home.

No more tree trimmings.

Never received a discount when I turned in M.C.C.?

The bin was so heavy that this old lady couldn't move it out for pickup – I compost at home instead.

Other – have own compost and don't want a third bin.

It is too heavy to handle when full.

We do our own composting.

Not aware of it, or info or cost.

I don't know anything about it.

This address is a vacation home.

We use the mixed compostables at home and support you adding them. Have compost bin at home for twenty years plus.

Because we are there part-time.

We don't generate enough waste in this category.

Have personal composter.

Professional landscaper removes it.

I am doing my own composting.

Compost cart is too big.

Small volume – one person.

Costs too much, and we have a composter for some of it.

Composter in yard.

I share with a neighbor.

Compost myself.

Volume of waste.

We compost ourselves.

I have a compost bin for gardening. However, I do have blue recycling bin, too.

We don't have enough of that type of waste to use your cart – we have 2 compost bins.

Business compost myself.

If there was a smaller option, I would happily use it.

Too big of cart for our household (2) people compost our yard trimmings in our yard.

We do not have much waste – we are two old people and do not cook much.

I compost & live at PHBC which has a state sanctioned yard waste disposal area.

Live in condo with no yard waste.

Wasn't sure, initially, of how much green waste I have – plant clippings.

We live in a development that has its own composting facility to which we can take compostables so we don't need a compostable service – otherwise our landscaper removes some compostables out of the development so we don't need composting services for our yard and compostable materials.

Don't have enough – we compost our own food waste.

I compost at home – no need.

We live at Pacific Homes Beach Club, so we have our own yard waste dump.

It costs too much – they sell product to be resold to compost.

I'm very frustrated that the smallest (tan top) recycle bin is so large and that's the smallest compost/yard waste bin.

I'm a big composter, but have no room for a 3<sup>rd</sup> bin.

Looking for a more convenient place to re-cycle our glass container – near US 20 corridor instead of so far from the central city of Newport.

Thanks for asking customers.

Great and friendly truck driver.

About recyclables especially plastic/as new plastic containers enter stream I remain confused. If I can't be helped by phone, I stop by office with sample of items in question, and the staff is very helpful.

Plus – no \$ reduction for only 2 bins – but I guess some wouldn't pay extra.

I went to the dump with a couple of plastic/metal handled buckets, a wheelbarrow, and some wheels and handle from a child's radio flyer wagon, and the cost of around \$28.

I thought that was very steep as I just had a few items, and the dump itself could use a good sprucing up.

I know it's not going to be beautiful, it is a dump after all, but a power wash every once in a while would be cool. I was bummed.

I normally like to go to the dump, but next time I am going to Dahl's.

Concerning missed garbage pick-up. Excellent – always.

Garbage disposal best way.

All Okay.

I think we do pretty good.

Have no idea what that would be.

I live at Meritage so N/A.

I do not need this.

Lower cost for compostables (maybe lower the cost w/a smaller container??)

Glass, Florescent bulbs & Mercury goes to landfill (they have a funny policy or go to TSS & pay \$1 per bulb).

Recycle glass.

To be able to recycle glass.

Able to recycle glass & plastic bag.

Smaller container.

All recyclables go in one bin.

Much smaller mixed compostables.

We don't put yard waste into the compostables.

We compost much of our own food waste.

The cart is too large.

We live outside the city and we have to drag it out to the curb and then backup a big hill to put it out.

Any smaller cans?

Also, recycling & regular garbage cans more often than not has items still left inside cans.

I did call, twice, and never received a response.

Smaller blue recycle & compost (tan top) bins – more like green garbage bin size.

But size – even smaller compost bin is too large & option for all regular garbage size bin would be good – great I'd very much like to compost & would if I had a smaller bin size of garbage bin.

At least recycle or compost smaller.

Pick up glass!!! Bottle, jars, etc.

Discontinue the mixed compostable, nobody wants it.

For single people (who live alone) I would appreciate being able to separate my compostables, but at the same price (especially since sometimes I go away and have no pickup).

I have very little waste – so feel like mine is ok.

Recycle glass.

Recycling is fine.

The garbage cans are too small.

Take wood, glass, Styrofoam.

I do not think I should be charged \$25.00 to suspend service, if on vacation.

For all humans to reject consumerism predicated on waste and inefficiency.

Don't want to add any more costs.

We recycle everything we can – glass is hard – also Styrofoam a problem!

More glass recycle places.

Need to recycle glass! or find an easy location to recycle glass. The current location near the hospital is too hard to find.

Smaller cans for trash, recycle and compost.

Recycle glass! /Plastic bags.

Would like to see an annual one-time pickup of limb trimmings (larger than what fits in can). I've been reminded to use it more.

Between my recycle bin and my garbage I am just fine.

Lower cost.

Accept glass.

Don't know.

Concierge service helps.

To have more than one choice in garbage companies.

Who cares – it's a rip-off - \$7.16 for what little I have?

The only somewhat unhandy recycling is that glass containers.

Glass pickup.

Home glass recycling.

No charge for mixed compostables as it was in my previous location.

I heard the recycle is just mixed back with the garbage.

Glass bin.

Take glass curbside – would be helpful.

Glass recycling. Accept plastic shipping bubbles.

A glass depot.

I'd like to be able to put glass in the blue recycle bin.

None except for glass. The glass recycling bin is not on 9<sup>th</sup> Street anymore, and it's not worth driving to South Beach.

Glass recycle bin. When recycle bins & trash cans are replaced with a heavier container – as they tip over spreading trash.

Would like glass recycle at curbside.

Live alone and put out recycle bin once a month about ½ full -- Thinking of dropping it -- Also very little garbage so would have room for recycles.

Accept glass.

Why do I have to pay this postage?

I do my own garden compost.

Please do curbside glass recycling.

Only have one small bag of garbage a week anyway.

We have rentals that could benefit from compostables, however, we pay for garbage service for tenants, the cost is beyond our desire – The trash pickup services need a great deal of improvement – The amount of littering caused by Thompson's is staggering – Competition is a good thing! – Keith Johnson.

Glass.

The blue bin is too big for my single car garage – not sure how that matters – Also, I think it's weird to see all the blue bins out and knocked over. I compost at my son's farm. Glass. We would like to have compost pickup, but don't have room for the cart – maybe if the cart was small.

Styrofoam – menu and price selection also.

I would do yard vegetation composting, if it were less expensive.

Allow glass in recycle.

Glass Recycle.

I don't need yard waste recycling – I compost/Glass recycling curb side.

Be able to recycle glass with other recyclables.

Provide plastic tote for glass pickup, most people just throw glass in garbage.

Now, I am sad to no longer have access to the recycle trailers next to the dump office – Not the regular kind of trash – It had saved me money and waste – It is sad others (greedy) messed this up for others that are/were responsible and grateful.....I get and understand liability.

“A la carte” changes will be great!

Publish number of customers using compostable waste program – if less than 50% discontinue.  
Do a glass recycle.

Free compost – recycle glass & pickup service every other week option.

Find a way to recycle polystyrene/packing foam.

You are doing a fine job now and can't offer any further ideas.

Lower cost of tan-lid container.

Price.

Just because I opted out on the mixed compostables at the beginning....why up charge to change my mind? – I'm never at home and would use it only for yard debris – I only take down my garbage (small size) once a month.

We recycle everything – yard waste – is dumped in the park's yard waste dump.

Curbside glass recycling please!!!

It would be great to use your littlest garbage can for recycle food waste, your medium for regular garbage and all other recyclable items in the blue bin – Living in a mobile home community—space is precious and I think the smaller grey container is best for food composting items.

A well-advertised spring cleanup of yard debris.

Need new mid-Newport glass recycle location and newspaper for charity location – or fix the road to Thompson's recycle as soon as possible!

Less cost of service – why do they get rich?

I don't want to pay the same fee even though I can't use the mixed compost cart.

I take my recyclable items to the recycle center.

Separate glass from garbage – I live in South Shore and walk my dog regularly – I have complained in the past of lots of glass in our streets – It has improved but there has to be a better way to recycle glass so it doesn't spill into streets from the trucks – hazard to dogs and children particularly. I do my own composting, have very little waste and would like the option of garbage pickup once a month – I have a very small bin now.

Smaller containers.

Take glass & plastic bags – offer hazardous waste disposal more than once a year.

Shredding for personal need – maybe a “by the pound” service for private persons.

We don't have any to be taken by a service such as Thompsons.

Cost less (of course).

None – we recycle everything but food waste.

Use of a larger just garbage can since I can't put paper etc. that been in contact with food – for example pizza boxes.

I take glass & plastic bags to recycle center – okay with me – dump service \$25 (expensive) – I only have small loads usually.

Add glass to recycle at home pickup.

If T.S.S. has a small compostable cart that could use a compostable liner, I would be interested (no bigger than a small garbage cart).

Cost go down – accept more items.

Garbage is garbage.

You guys are o.k. – a tad perhaps expensive.

Rates too high.

Good Service, Friendly employees!

Always helpful, all around “good citizen” company!

Would appreciate truck maintenance to avoid oil drips on roadway which are evident every week.

I am unhappy with how easily blown over the bins are.

My neighborhood gets trash everywhere because they are so poorly suited to the coast.

Way too expensive.

The service is extremely reliable and tailored to our needs.

Cost too much.

Should have a lower rate for live alone seniors.

City Council committed to reviewing compostable program – if not enough customers participate (i.e.) 50% should drop program as it is expensive.

As expected for the only one in town.

## FAQ China National Sword 2017

---

Q – Why can't I recycle what I used to?

A – China has announced that beginning Jan. 1 2018, it will no longer allow the import of low grade post-consumer plastics and unsorted paper.

Q – When did China make this change?

A -- China first began trying to address these issues in 2013 when it launched an effort to reduce contamination in the bales of recyclable materials being imported into the country. This initiative, called "the Green Fence," was focused on improving the quality of these bales.

Q – How did we become so reliant on Chinese markets for our recycling?

A -- China is the single largest consumer of recyclable materials generated in North America. One-third of all scrap material collected in the U.S. is shipped overseas, with the large majority of this material going to China. In 2016, the U.S. exported \$5.6 billion in scrap commodities to China. This makes recyclable materials the sixth largest U.S. export to China.

Q – What should residents of Lincoln County do?

A -- Keep recycling whenever and whatever is possible. Recycling is still the right thing to do – it saves energy, resources and reduces greenhouse gases. Just keep these thoughts in mind:

- Ensure your recyclables are clean and dry. Food residue is a contaminant. Water gets paper wet and decreases its value.
- Pay attention to instructions from your local city, county or recycling service. These instructions can change over time with changes in markets.
- **When in doubt, throw it out.** If an item is not clearly listed as an accepted material for collection, err on the side of throwing it away. Non-recyclable items decrease the effectiveness of the system and can reduce the value of other recyclable materials.
- Many materials are still being recycled! Aluminum cans, cardboard, plastic water and soda bottles and milk jugs (#1 and #2 bottles) are all in demand by domestic processors as recyclable commodities.

## FAQ Agate Beach Recycling Center

---

Q -- Why did the center move? (From 8096 to 7450 NE Avery St.)

A -- To better serve the public in a dry, safe, clean building. The old building needed major repair and a new roof. The building is owned by Lincoln County and as was not going to be repaired.

Q – Who determines what is accepted at the recycling center?

A – Oregon DEQ (Department of Environmental Quality) determines through a permit what items are required to be accepted at recycling centers.

Q – Who determines what is accepted at the curb for recycling?

A – The city or county through ordinance cooperate with the collection hauler to determine what is accepted for recycling at the curb. Some requirements are set by Oregon DEQ, others are selected by council/hauler cooperation.

Q – What items are accepted at the recycling center?

A – The following is required by permit:

- a) Ferrous Scrap Metal;
- b) Non Ferrous Metal including aluminum;
- c) Motor Oil;
- d) Newspaper;
- e) Container Glass and;
- f) Corrugated cardboard and Kraft paper.

Q – Why is recycling important?

A – Recycling saves energy, resources and reduces greenhouse gases.

# Community Involvement

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Rob Thompson, President of Rotary Club of Newport 2017-2018, member since 2001

Recent Project – Ollala Center Warren Project

Rob Thompson, Treasurer of Newport Booster Club

Recent Project – Newport Middle School Turf (see picture)

Rob Thompson, Oregon Coast Bank Board of Director

Member 2007 to present

Ken Riley, Head Baseball Coach Newport High Cubs 2000- Present

State Champions 2008, 3 playoff appearances. 4A Coach of the Year 2007 & 2008.

Oregon West Conference/Valco League Coach of the Year 2004, 2006, 2007, 2008, 2009, 2010, 2011. President of the Oregon Baseball Coaches Association, 2015-16.

Ken Riley, Rotary Member, Past Booster Club President and Board Member

Recent Projects – Turf at Frank Wade, Turf at Newport Middle School (see picture), ongoing maintenance and improvements

Ken Riley, Solid Waste Advisory Committee (SWAC) member

Newport Booster Club Rock Award – Hall of fame recognition for being outstanding community support. Ken Riley 2013, Rob Thompson 2015

CAN Cancer – Community Assistance for Neighbors with Cancer 2010

Aimee Thompson, Vice President, Pacific Communities Hospital District Foundation, 2017-18.

Foundation Trustee since 2014

Aimee Thompson, Rotary Member since 2016

Aimee Thompson, President Newport Middle School Parent Boosters, 2017-2018, member since 2015. Past President Yaquina View/Sam Case Parent Booster Club, member since 2007.

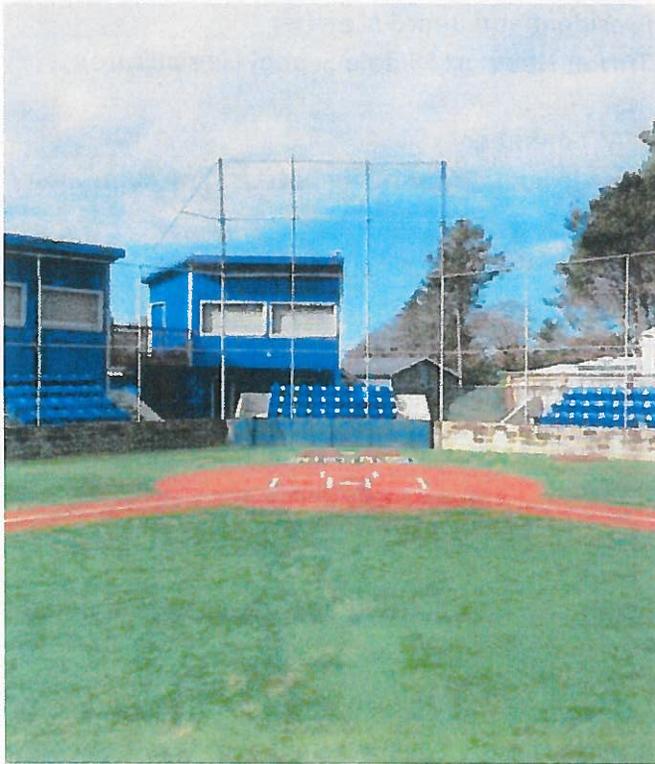
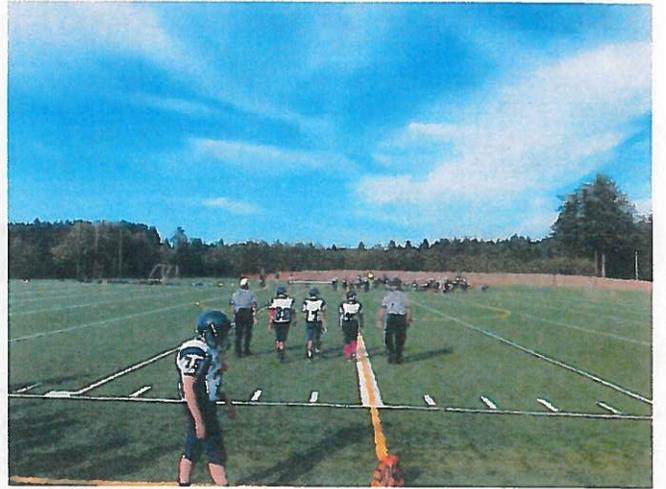
Aimee Thompson, Central Coast Soccer Association and American Youth Soccer Organization Coach since 2008.

Lisa Kellenberger, Office Manager for TSS, Greater Newport Chamber of Commerce Board of Directors 2015-present. Chamber Ambassador since 2006.

Scott Hecht, Driver for TSS, Track Coach Newport High School.

Ric Hernandez, Driver for TSS, Head Wrestling Coach Newport High School

Brad Miller, Driver for TSS, Head Wrestling Coach Taft High School



# Recycling

review



No GLASS,  
PLASTIC BAGS,  
STYROFOAM; or  
waxed cardboard  
(e.g. milk & juice  
cartons)



Keep It Clean.



## Plastics, #1-7

Jugs & Bottles, Jars, yogurt and tub containers. Remove lids. **RINSE WELL**



## Newspaper

Please do not tie



## Cardboard

Flatten all boxes and place in cart loose



## Mixed Paper

Junk mail, magazines, flyers, office paper, envelopes, gift wrap & cards (no foil), paper bags, & shredded paper.



## Tin & Aluminum Cans

Rinse well



## Metal

Empty Aerosol cans (do not puncture or remove nozzle), CLEAN aluminum foil, pie pans, metal lids, other scrap metal (30lb. max, no longer than 30 inches).

## Spencer Nebel

---

**From:** Patti Ferry <Patti@newportchamber.org>  
**Sent:** Tuesday, November 07, 2017 4:37 PM  
**To:** Patti Ferry  
**Subject:** October numbers

Thank you.

### Accumulative % for all (8) participating hotel properties

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
2007	35.32%	51.40%	57.90%	54.80%	54.71%	68.44%	86.50%	91.10%	76.40%	61.27%	46.
2008	31.08%	45.14%	51.24%	47.78%	55.20%	62.55%	79.24%	86.79%	62.48%	58.38%	42.
2009	32.30%	40.30%	48.44%	46.77%	48.73%	63.33%	79.57%	84.49%	71.57%	60.10%	33.
2010	33.96%	48.04%	52.27%	46.78%	47.69%	63.81%	79.40%	81.29%	68.60%	56.31%	31.
2011	34.59%	45.42%	45.41%	44.69%	46.90%	61.59%	75.21%	81.21%	72.79%	61.13%	36.
2012	35.48%	48.28%	51.18%	51.06%	51.68%	65.36%	77.44%	82.21%	69.65%	52.67%	37.
2013	32.88%	45.61%	48.27%	47.27%	49.75%	61.44%	76.48%	85.74%	77.61%	62.02%	54.
2014	42.66%	40.92%	58.25%	51.63%	62.48%	64.90%	82.91%	86.94%	76.59%	66.01%	47.
2015	52.57%	53.76%	65.91%	57.20%	61.20%	70.81%	85.22%	86.60%	76.83%	65.08%	45.
2016	44.18%	53.16%	64.36%	60.48%	59.21%	69.05%	83.55%	84.24%	76.77%	59.43%	45.
2017	29.85%	54.20%	64.10%	56.13%	55.98%	62.89%	89.05%	91.35%	86.69%	63.55%	

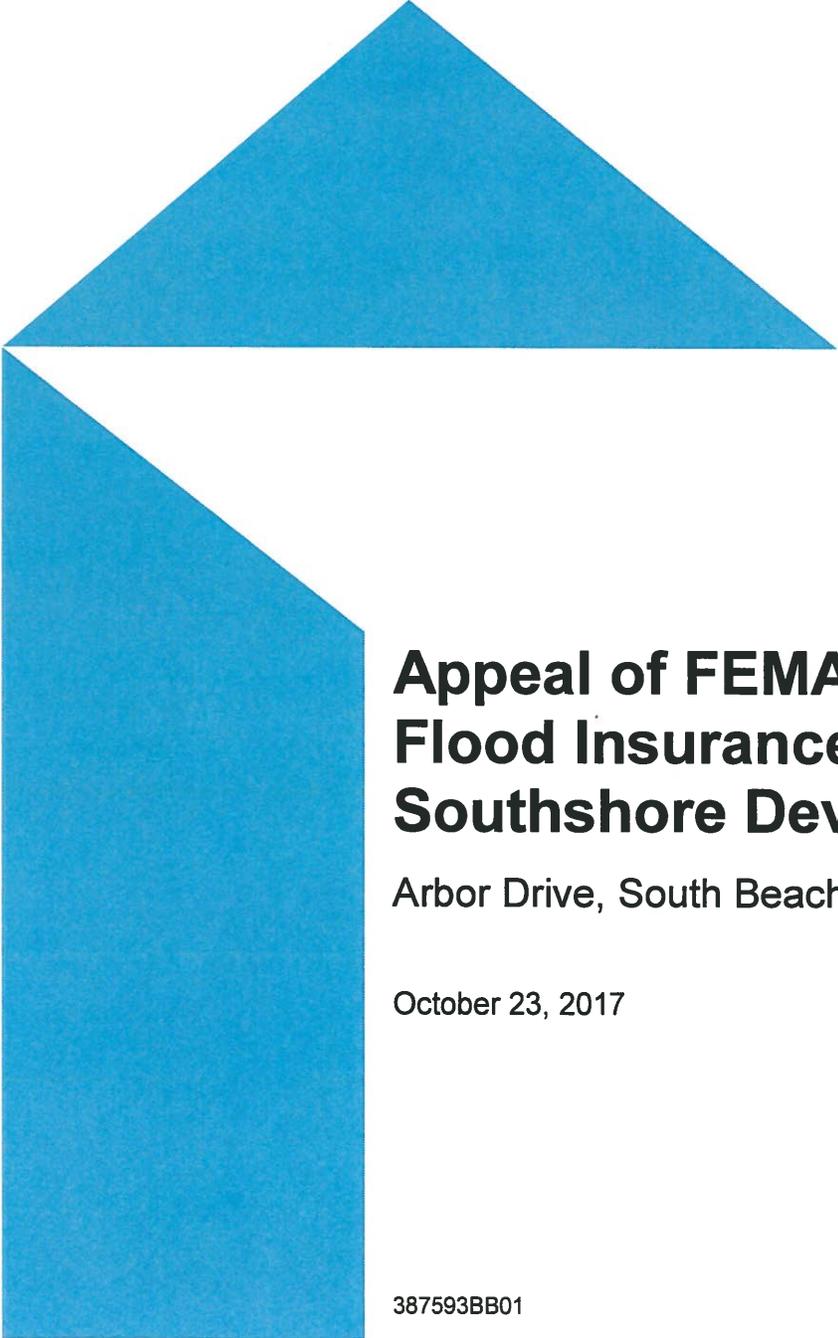
### Accumulative % for (4) participating hotel properties with 50 rooms or more

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
2007	35.86%	51.78%	59.03%	55.07%	54.56%	70.28%	88.55%	92.80%	77.90%	62.86%	47.
2008	32.14%	45.84%	52.03%	49.03%	55.51%	64.02%	80.34%	87.97%	63.12%	59.13%	43.
2009	33.10%	40.84%	49.50%	47.82%	49.20%	64.05%	81.52%	86.57%	72.54%	61.53%	34.
2010	35.52%	49.50%	53.20%	47.86%	48.23%	64.03%	81.08%	82.72%	68.79%	56.83%	31.
2011	35.17%	45.97%	46.00%	45.66%	46.93%	63.17%	76.87%	82.93%	72.89%	61.84%	37.
2012	37.85%	50.49%	53.25%	53.06%	53.48%	67.96%	79.80%	83.74%	70.33%	52.67%	38.
2013	34.56%	47.24%	49.00%	47.59%	48.85%	59.29%	75.16%	85.24%	77.16%	62.17%	55.
2014	43.09%	41.00%	58.24%	52.12%	63.29%	65.46%	83.69%	86.88%	76.99%	66.43%	48.
2015	54.25%	54.62%	67.25%	58.52%	61.44%	70.60%	84.09%	85.55%	75.97%	65.58%	49.
2016	45.41%	54.43%	65.59%	60.41%	59.59%	68.77%	82.68%	84.00%	76.31%	59.32%	45.
2017	29.73%	55.19%	65.40%	56.08%	55.67%	61.64%	88.65%	91.37%	87.04%	63.64%	

\*This report is a general report of occupancy trends. Slight variances can occur due to rooms or spaces being unavailable for fluctuations, however, are generally brief and have minimal temporary impact on estimates.

### Accumulative % for (4) participating hotel properties with 30 rooms or less

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
2007	31.28%	48.60%	49.48%	52.15%	55.83%	54.36%	72.28%	78.49%	64.90%	49.40%	38.
2008	24.15%	39.83%	45.42%	38.21%	52.92%	51.28%	71.13%	78.12%	57.64%	52.20%	33.
2009	26.40%	36.33%	40.60%	38.74%	45.19%	57.83%	65.10%	69.02%	64.12%	49.52%	27.



# **Appeal of FEMA Preliminary Flood Insurance Rate Map at Southshore Development**

Arbor Drive, South Beach, OR 97366

October 23, 2017

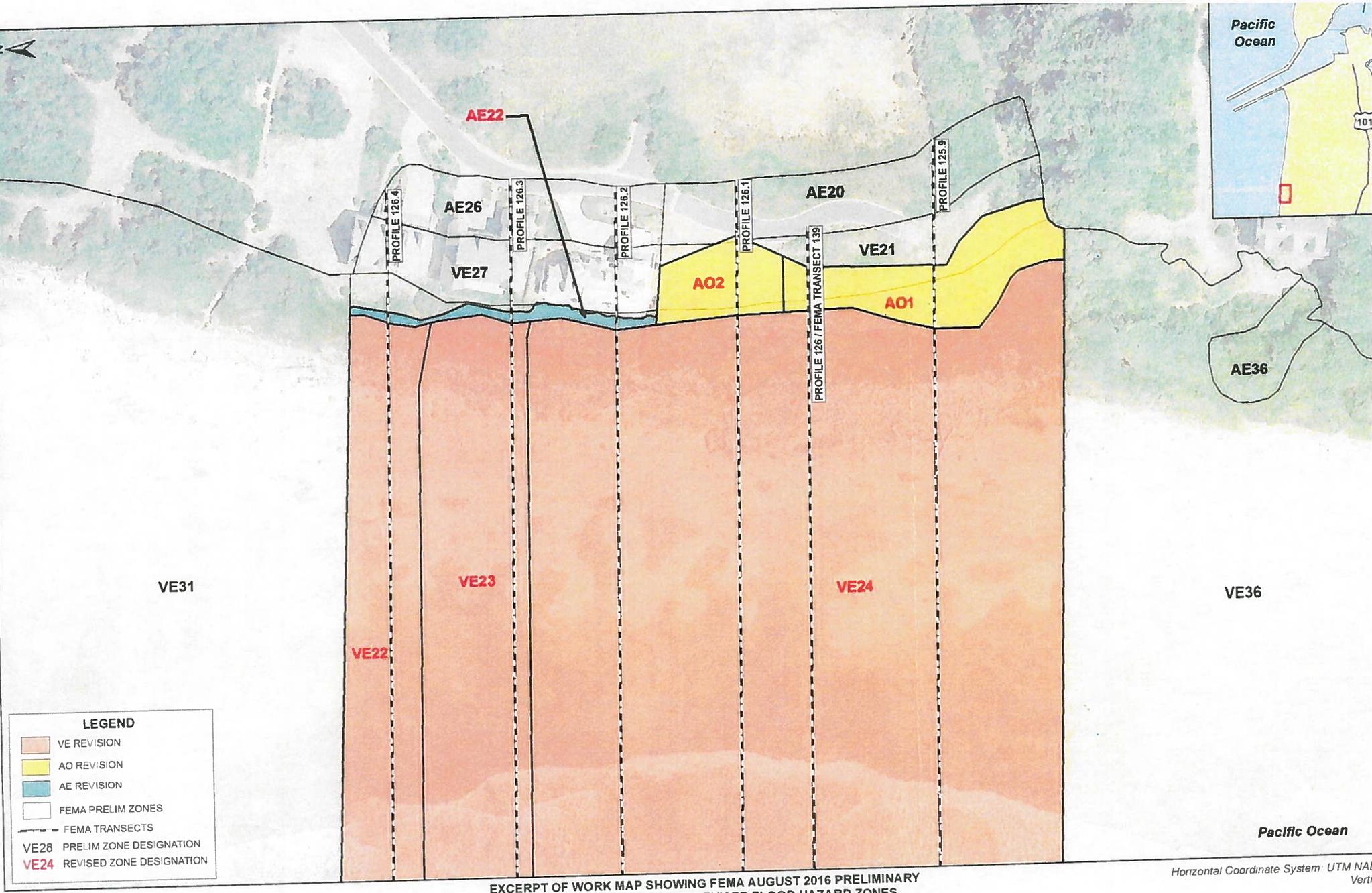
387593BB01

## Executive summary

The Federal Emergency Management Agency (FEMA) released a Flood Insurance Study (FIS) and Preliminary Flood Insurance Rate Maps (FIRMs) for Lincoln County, OR that cover the oceanfront lots on Arbor Drive. Preliminary FIRM panel 41041C0504E includes substantial portions of these lots in VE zones, with Base Flood Elevations ranging from +21 to +27 feet NAVD88. In response to the preliminary VE Zone designations, the affected property owners authorized Mott MacDonald (MM) to complete an initial review of the Preliminary FIRM and FIS and the analyses on which these zone designations were based. The review utilized technical documents provided by the Oregon Department of Geology and Mineral Industries (DOGAMI), which is FEMA's mapping partner for creating the Preliminary FIRMs, and concluded that appealing the Preliminary maps was warranted.

Technical analyses and documentation are presented here to support the formal appeal. Wave transformation modeling and runup methodology from the original study are not being challenged. However, corrections are necessary in the transect analysis and mapping due to the excessively large erosion estimates upon which much of the mapping is based. DOGAMI (2015) estimated that 70 feet of dune face recession could occur during a 1% annual chance storm, even though no such erosion has been observed along Arbor Drive. Survey data and aerial photography between 1954 and 2016 show that the dune face along Arbor Drive moved seaward between the mid-1950s and the mid-1990s and has been stable since then, despite the large storm waves that occurred over the same period, such as the 46-foot, measured wave on March 3, 1999. DOGAMI (2015) itself has stated that "Our initial calculations of storm-induced erosion based on the K&D approach indicated several sites with anomalously large estimates of dune erosion (>20 m [65.6 ft]), when compared with actual field observations observed by DOGAMI staff over the past two decades." Nevertheless, flood hazard mapping along Arbor Drive was based on an eroded profile that assumed even more dune face recession. Although DOGAMI (2015) used data collected along Port Orford, Tillamook to Clatsop County, Gold Beach, Nesika, and Netarts to validate its erosion model, it did not use surveys or aerial photographs along Arbor Drive or the South Beach area to do so.

To address these deficiencies, MM has recalculated storm erosion using surveys and aerial photographs along Arbor Drive to validate the primary model being used. To further ensure that the erosion estimates were reasonable, MM also used an alternative modeling approach, which provided comparable results. The revised erosion model results are consistent with observed dune erosion patterns given both annual storms and more severe events. Using these results, wave setup, runup, and overtopping hazard limits have been recalculated (see Figure E-1). Based on these results, the landward limit of the Primary Frontal Dune defines the VE zones, which do not include any of the existing buildings along Arbor Drive. Beyond the VE zones, the revised AO and AE zones extend to the inland limit of the overtopping bore and the landward edge of the swale at 6410 to 6430 Arbor Drive. While the buildable portions of the 3 southernmost lots on Arbor Drive will lie in AO zones, the revised zone delineations reflect a lower and more realistic level of flooding risk. Based on the appeal contained in this Technical Report, FEMA should correct its calculations and Flood Insurance Study and revise the Preliminary FIRM panel 41041C0504E according to the Mott MacDonald's delineation of the VE, AO, and AE Zones.



**LEGEND**

- VE REVISION
- AO REVISION
- AE REVISION
- FEMA PRELIM ZONES
- FEMA TRANSECTS
- VE28 PRELIM ZONE DESIGNATION
- VE24 REVISED ZONE DESIGNATION

EXCERPT OF WORK MAP SHOWING FEMA AUGUST 2016 PRELIMINARY FLOOD HAZARD ZONES AND REVISED FLOOD HAZARD ZONES

Horizontal Coordinate System: UTM NAL  
Vertical

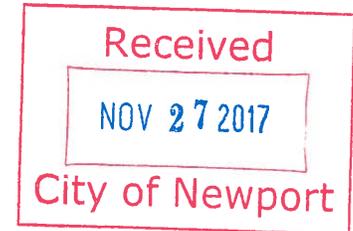
**M** 110 James Street, Suite 101  
**M** Edmonds WA 98020  
 MOTT MACDONALD 425 778 6243

Figure E-1: Work map showing preliminary and revised Special Flood Hazard Area boundaries



**FEMA**

November 22, 2017



Mr. Spencer Nebel  
City Manager  
City of Newport  
169 SW Coast Highway  
Newport, Oregon 97365

Re: Community: City of Newport,  
Lincoln County, Oregon  
Community No.: 410131

IN REPLY REFER TO: APPEAL ACKNOWLEDGMENT

Dear Mr. Nebel:

This letter acknowledges receipt of a letter dated October 26, 2017 from Derrick Tokos, City of Newport Community Development Director, on behalf of property owners in Newport's Southshore Development neighborhood, regarding the Preliminary Flood Insurance Rate Map (FIRM) and Flood Insurance Study (FIS) report for Lincoln County, Oregon and Incorporated Areas, dated August 5, 2016. The engineering firm of Mott MacDonald, representing six property owners, submitted scientific and/or technical data in support of an appeal of the Special Flood Hazard Area (SFHA) boundaries in the Arbor Drive area of the Southshore Development. The appellants are challenging the proposed SFHA based on estimates of dune erosion that are not consistent with historical observations or independent analysis.

The Department of Homeland Security's Federal Emergency Management Agency (FEMA) is considering the request as an appeal because it satisfied the data requirements defined in Title 44, Chapter I, Part 67 of the Code of Federal Regulations and it was submitted during the 90-day appeal period.

FEMA will evaluate the issues raised in the referenced letter(s) and the submitted data. If additional data or information are required to resolve the appeal, FEMA will contact your community. If warranted, FEMA will revise the Preliminary FIRM and FIS report and send revised copies to your office for review.

Until this appeal is resolved, FEMA will not issue a Letter of Final Determination. Therefore, processing of the FIRM and FIS report for your community will be delayed.

FEMA makes Scientific Resolution Panels (SRPs) available to support the appeal resolution process. SRPs are independent panels of experts in hydrology, hydraulics, and other pertinent sciences established to review conflicting scientific and technical data and provide recommendations for resolution. An SRP is an option after FEMA and a local community have been engaged in a collaborative consultation process for at least 60 days without a mutually acceptable resolution of the appeal. Please refer to the enclosed SRP Fact Sheet for further information.

If you have additional questions, please contact David Ratté of our FEMA staff in Bothell, Washington, either by telephone at 425-487-4657 or by e-mail at [David.Ratte@fema.dhs.gov](mailto:David.Ratte@fema.dhs.gov).

Sincerely,



*Tamra* Tamra Biasco  
Chief, Risk Analysis Branch  
Mitigation Division

Enclosure:  
SRP Fact Sheet

cc: Derrick I Tokos, Community Development Director, City of Newport  
Jed Roberts, Oregon Department of Geology and Mineral Industries  
Christopher Day, Mott MacDonald, LLC  
Shane Phillips, Mott MacDonald, LLC  
South Shores Development, LLC (appellant, SouthShore Development Lot 1)  
Anthony and Lauren DiRienzo (appellant, SouthShore Development Lot 2)  
Kristofer and Leanne Thorsson (appellant, SouthShore Development Lot 3)  
Cary D. Carreno (appellant, SouthShore Development Lot 4)  
Edward and Susan Colton (appellant, SouthShore Development Lot 5)  
Robert and Sarahlu Glenn (appellant, SouthShore Development Lot 6)  
David Lentzner, Oregon State RiskMap Coordinator  
Christine Shirley, Oregon State NFIP Coordinator

## OVERVIEW

# SCIENTIFIC RESOLUTION PANELS

The Federal Emergency Management Agency (FEMA), through its flood hazard mapping program, Risk MAP (Risk Mapping, Assessment, and Planning), identifies flood hazards, assesses flood risks, and partners with states, tribes and local communities to provide accurate flood hazard and risk data to guide them in taking effective mitigation actions. The resulting National Flood Insurance Program (NFIP) maps provide the basis for community floodplain management regulations and flood insurance requirements.

### What is a Scientific Resolution Panel?

FEMA's Scientific Resolution Panel (SRP) process reinforces FEMA's commitment to work with communities to ensure the flood hazard data depicted on Flood Insurance Rate Maps (FIRMs) are developed collaboratively, using the best science available.

Flood hazards are constantly changing, and FEMA updates FIRMs through several methods to reflect those changes. When proposed changes to a FIRM are met with conflicting technical and/or scientific data during a regulatory appeal period, an independent third-party review of the information may be appropriate. An SRP serves as an independent third party.

The SRP process benefits both FEMA and the community:

- ▶ It offers a neutral review process by independent third parties.
- ▶ It confirms FEMA's commitment to using the best science for the purpose of accurately depicting flood hazards on flood maps.
- ▶ It provides an additional opportunity for resolving community appeals involving conflicting technical and/or scientific data.

While FEMA had previously established an SRP process, the Biggert-Waters Flood Insurance Reform Act of 2012 formally established a statutory SRP process. The *Appeal and Comment Processing Guidance for Flood Risk Analysis and Mapping*, which incorporates the legislative requirements for the SRP, is available at [www.fema.gov/guidelines-and-standards-flood-risk-analysis-and-mapping](http://www.fema.gov/guidelines-and-standards-flood-risk-analysis-and-mapping)

### For Additional Information

For more information on appeals, see the FEMA document *Appeals, Revisions, and Amendments to National Flood Insurance Program Maps: A Guide for Community Officials* at [www.fema.gov/media-library/assets/documents/17930](http://www.fema.gov/media-library/assets/documents/17930)

Part 67 of the NFIP regulations, which pertains to appeals, is available at <http://www.fema.gov/guidance-documents-other-published-resources>

FEMA's Guidelines and Standards for Flood Risk Analysis and Mapping webpage includes the *Appeal and Comment Processing Guidance for Flood Risk Analysis and Mapping*: [www.fema.gov/guidelines-and-standards-flood-risk-analysis-and-mapping](http://www.fema.gov/guidelines-and-standards-flood-risk-analysis-and-mapping)

Templates and Other Resources: [www.fema.gov/media-library/assets/documents/32786?id=7577](http://www.fema.gov/media-library/assets/documents/32786?id=7577)

### Other Important Links:

- NIBS Scientific Review Panel website: [www.floodsrp.org/](http://www.floodsrp.org/)
- Risk MAP: [www.fema.gov/risk-mapping-assessment-and-planning-risk-map](http://www.fema.gov/risk-mapping-assessment-and-planning-risk-map)
- Information on Recent and Upcoming Map Changes: [www.fema.gov/status-map-change-requests](http://www.fema.gov/status-map-change-requests)
- Flood Insurance: [www.floodsmart.gov](http://www.floodsmart.gov)

### RISK MAPPING, ASSESSMENT, AND PLANNING PROGRAM (RISK MAP)

The Federal Emergency Management Agency's Risk MAP Program delivers quality data that increases public awareness and leads to action to reduce risk to life and property. Risk MAP is a nationwide program that works in collaboration with states, tribes, and local communities using best available science, rigorously vetted standards, and expert analysis to identify risk and promote mitigation action, resulting in safer, more resilient communities.

## Who Can Request an SRP?

A community, tribe, or other political entity with the authority to adopt and enforce floodplain ordinances for the area under its jurisdiction can request that FEMA use an SRP when conflicting technical and/or scientific data have been presented. For additional information, review the *Appeal and Comment Processing Guidance for Flood Risk Analysis and Mapping* at [www.fema.gov/guidelines-and-standards-flood-risk-analysis-and-mapping](http://www.fema.gov/guidelines-and-standards-flood-risk-analysis-and-mapping).

## When Can Communities Request an SRP?

A community can request an SRP if the following requirements have been met:

- ▶ It has not yet received a Letter of Final Determination (LFD) from FEMA.
- ▶ Conflicting technical and/or scientific data, submitted during the 90-day appeal period, resulted in different flood hazards than those proposed by FEMA.
- ▶ At least 60 days of community consultation with FEMA (but no more than 120 days) have taken place.

Additionally, a community that receives a FEMA-issued resolution letter and has not previously exercised the SRP process will have 30 days from the issuance of the letter to request an SRP.

## Independent Panel Sponsor

The SRP process is managed by the National Institute for Building Sciences (NIBS), a non-profit organization independent of FEMA. NIBS will administer the SRPs, ensuring that proper guidelines and procedures are employed and maintaining a cadre of experts from which panel members are selected.

## Panel Member Selection

Five panelists are convened for each appeal brought to the SRP request. Panel members are technical experts in surface water hydrology, hydraulics, coastal engineering, and other engineering and scientific fields that relate to the creation of FIRMs and Flood Insurance Studies (FIS) throughout the United States.

Based on the technical challenges associated with each request, NIBS develops a list of potential members with relevant expertise, from its cadre of experts. NIBS also checks that those listed are available to serve, do not reside in the state from which the appeal or data were filed, and have no personal or professional interest in its findings for the flood risk project.

NIBS provides the list to the community and FEMA to select the panel members. The community selects at least the simple majority (three), and FEMA selects the remaining panel members from the short list of cadre members, based on the technical challenges of the appeal or data submittal.

## The Process

To request a review by an SRP, the community's Chief Executive Officer or designee completes an SRP Request Form and submits it to FEMA during the time periods outlined above. Once FEMA confirms that the situation and the conflicting technical and/or scientific data are eligible for an SRP, it forwards the SRP Request Form to NIBS, which will initiate the panel selection process and develop a list of potential members.

Once the panel is convened, panel members are provided with a summary of the issue, FEMA's data, and the data the community submitted during the 90-day appeal period. Panel members review the data and, on a point-by-point basis, deliberate and make a decision based on the scientific and/or technical challenges.

If the community feels it is necessary to make an oral presentation in support of its request, it must include a justification on the SRP Request Form.

## Resolution

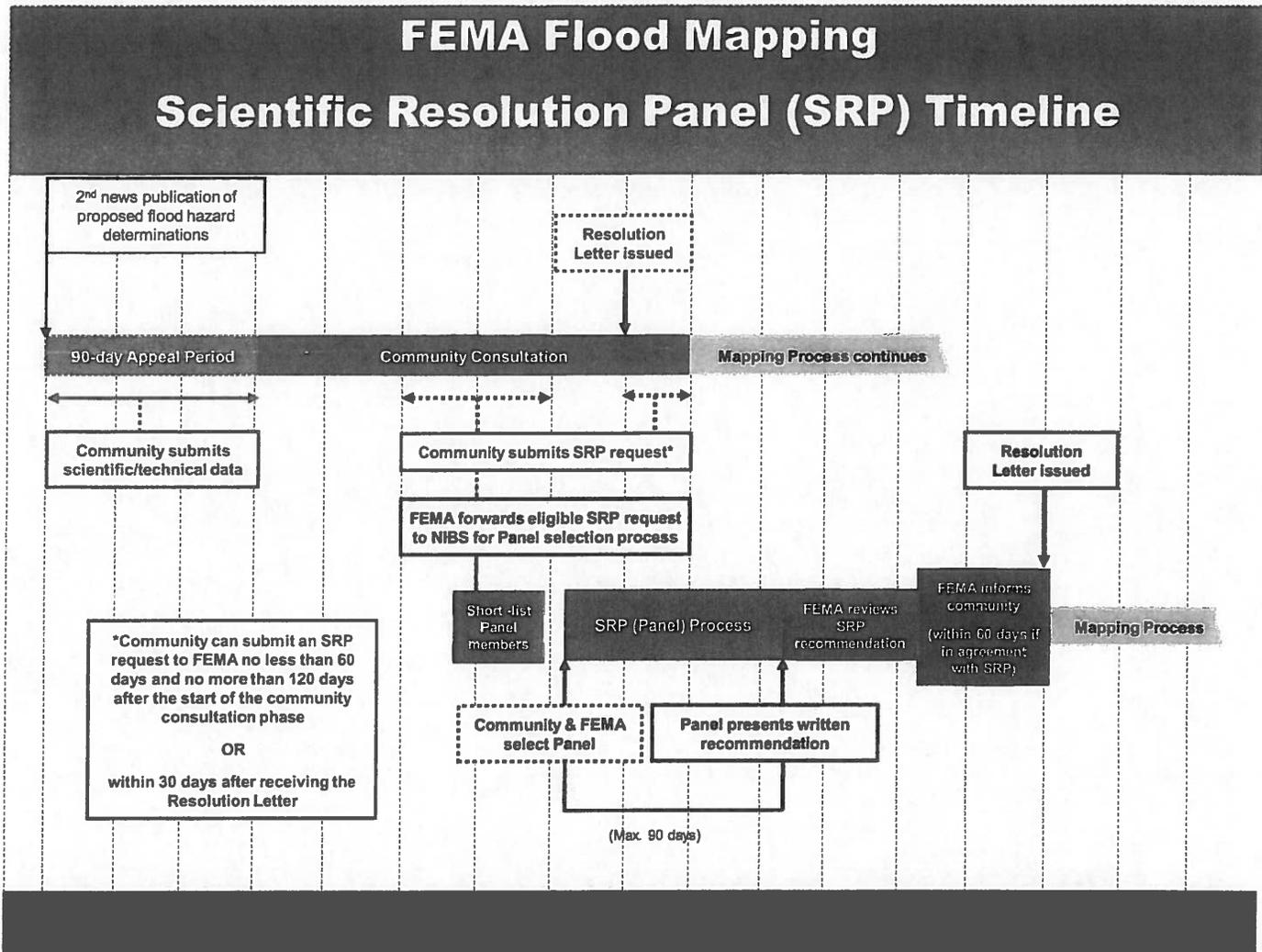
The panel must present its written report to the community and FEMA within 90 days of being convened, and that report will be used by the FEMA Administrator for making the final determination. A panel determination must be in favor of either FEMA or the community on each distinct element of the dispute, and the panel may not offer any alternative determination as a resolution. In the case of a dispute submitted by the community on behalf of an owner or lessee of real property in the community, the panel determination must be in favor of either FEMA, the community, or the owner/lessee on each distinct element of the dispute.

If changes to the maps are recommended in the panel's determination, and FEMA elects to implement the panel's determination, FEMA will incorporate the changes into a revised Preliminary FIRM and, if appropriate, FIS report. The revised products will be available to the community for review, with a resolution letter, before FEMA issues an LFD.

Once the SRP provides its determination and FEMA issues its resolution letter to implement the recommendations, the SRP recommendations are binding on all appellants and not subject to judicial review.

If the FEMA Administrator elects not to accept the panel's findings, the Administrator will issue a written justification within 60 days of receiving the report from the SRP. Under these circumstances, the appellants maintain their right to appeal FEMA's final determination to the appropriate Federal District Court.

Figure 1: SRP Timeline





## GENERAL MANAGER'S REPORT

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**DATE:** 11/03/2017  
**RE:** International Terminal Shipping Facility Report / Recruiting Update  
**TO:** Commercial Fishing User Group  
**ISSUED BY:** Aaron Bretz

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### SUMMARY:

We continue to keep up the compliance effort with permits issued for the Newport International Terminal (NIT), and to complete the dredging estimates for the NIT. We performed some grading work at McLean Point to maintain the construction permit with the city for another six months.

Permitting applications for dredging have been completed, although the berths appear to be deep enough currently to meet advertised depths. The dredging was to be completed to accommodate the larger ships that were being considered previously.

Rondy's has posed several questions (email attached to packet) that the Port will be considering by work session later this month. I have been working with Evan Hall to find a date and to present some options on working with Rondy's to the Port Commission.

I continue to try and find solutions to allow an integrative and cooperative shipping operation at the terminal as I have not been directed by the Port Commission to abandon shipping options. I visit the terminal regularly and continue to look at the operations there with a mind for integration and encouraging growth for *all* industries.

The General Manager's recruitment work has begun. Richard Stellner Human Resources has been contracted to conduct the search; the search process was approved at the last Port Commission Meeting. A work session is scheduled this week to discuss job description one last time and to discuss salary and benefits.

The Finance Director's recruitment has begun by BBSI. There is no significant progress to report in the search yet.

The Newport International Terminal Manager position is temporarily being filled by Port employee Don Moon. We opened the position to internal applicants (in accordance with personnel policy), and it closes to internal applicants at the close of business today (NOV 3). I will not discuss the selection of particular candidates, but feedback on Terminal operations during the interim period is appreciated.

-###-

## Karen Hewitt

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**From:** Evan Hall <evanehall@hotmail.com>  
**Sent:** Tuesday, September 19, 2017 2:02 PM  
**To:** Aaron Bretz  
**Subject:** PON/ Rondys Inc

Hello Aaron-

I wanted to outline a few issues that I would like to start looking at with the Port in order to move Rondys' development opportunities forward. Much of it centers around the use of the Ports property at the potential shipping facility location. Im not sure how the discussion for that site has progressed among the Commission. I also see in the minutes for the next meeting that there is no discussion on the shipping facility or simply shipping at the NIT. Ive had more conversations with John May and it appears that another opportunity is on the doorstep, but has there been any progress on the underlying use issues at the NIT?

We do want to help facilitate the Ports future use at that site, so Im trying to incorporate those considerations into our plans. For example, if Rondys improves the access and installs utilities across Bay Blvd, down to the center of McLean Point, would the Port be interested in cost sharing or cost recovery options in order to install pull boxes, water main Ts, and other franchise access that may be needed at the Ports property (at the proposed shipping facility site).

What is the Ports intent for the wetlands on the Ports property? We have an unsigned agreement for a shared mitigation site in which Rondys provided onsite mitigation and the Port covered the construction costs. Rondys is prepared to move ahead filling and mitigating wetlands on our property, doing this without the Port changes the deal. While we do want to help the Port prepare their site, we will not hold the identified mitigation area indefinitely.

Related to the wetland issue, if the Port does not fill their wetlands, Rondys would like to work with the Port to make sure there are no negative affects to our planned storm water drainage system. This would entail creating some sort of ditch or swall to treat and direct water from the Port property into our system.

We would also like address the dredge spoils. Previously, the Port and Rondys were going to split the use of that fill. The Port was going to prepare the Rondys property prior to the spoils being dispersed and graded in order to satisfy the terms of our Lease Agreement. Im still not certain the best way to handle this, but at a minimum I could see Rondys moving and grading of the spoils on our property if the Port could supply the spoils at cost.

The final issue/question is for one of the roadway easements we developed with the Port. This is for the NW Natural access road. What is the status of that three-way agreement? I had not heard if it had been forwarded on to NW Natural for their review or not. I believe this agreement could be executed regardless of activity on the Ports site, it only benefits future access/uses. However, if the Port does not want to continue this easement agreement, Rondys will seek to clarify terms with NW Natural on our own.

I might add that we are still open to the floating dock idea and expanding/ reorganizing the fishermans gear yard, but at this point, the ball is in your court to move forward. The basic idea being that Rondys could build the infrastructure if the Port took on some sort of lease agreement to operate the dock and yard (unsure of best solution for dredging needs). Again, this is in an effort to ease pressure on the commercial fishing fleets need for layup space.

My goal is to break ground at the beginning of the construction window, next spring. I would like to work towards resolving these issues and anything else that may come up over this next month. These are the initial concerns to get the conversation started. Let me know when we can get into it.

Thanks-  
-Evan

## Port of Newport's Commercial Fishing Industry Platform Regarding International Terminal Access

The Port of Newport is home to a diversified commercial fishing industry. Well over 100 commercial fishing vessels are home-ported in Newport and many more transient vessels visit and utilize the Port's facilities. Newport-based vessels participate in many fisheries and Newport is also home to many of Oregon's Distant Water Fleet. Many Lincoln County citizens are directly employed as vessel crew or in seafood processing plants. Hundreds more are employed by the dozens of support businesses that service the commercial fishing industry. Newport's successful tourism economy is also based, in part, on the existence of an authentic working waterfront. In 2015 over 67.8 million pounds of seafood worth over \$33.4 million in ex-vessel revenue was landed in Newport. These numbers are conservative and do not include the revenue from landings by Newport vessels in other west coast ports or the distant water fisheries. Over the last decade commercial fisheries have been steadily increasing and the opportunities for fishing continue to expand. Newport generally ranks in the top 20 national fishing ports annually based on landings and value.

The International Terminal (IT) is a critical component to Newport's commercial fishing success. The IT can accommodate large fishing vessels that do not fit at other port facilities. It is not unusual to see 12-15 large trawl vessels moored at the IT between November 1 and January 10<sup>th</sup> or between April 1 and May 15<sup>th</sup>. Crab and shrimp boats and trawlers also use the IT heavily to stage and switch gear throughout the year. In addition to the local boats, Bering Sea crabbers and other large transient vessels stage at the IT before moving up-river for boat work at one of the two Toledo shipyards. In addition to significant fishing gear storage, the IT houses important support businesses including a net shop and fishmeal plant. The revenue that the Port generates from the commercial industry at the IT has grown significantly over the last four years. In fiscal year 2016-17 the Port received over \$467,000 for services and moorage at the IT from 52 unique vessels. The revenue generated at the IT has grown by about 50% from \$229,939 in 2013-14. The trend is for even greater commercial fishery revenue increases to the IT in future years.

With the importance of the commercial fishing industry to the Port of Newport in mind, and specifically the importance of the IT to the commercial fleet and dependent economy of Lincoln County, all future use plans for the IT whether for shipping or any other activity, must consider and accommodate the minimum needs of the fishing fleet. If necessary, plans for the construction of new docks to allow for any new activity should be included while plans should preserve the access for the existing industry. At a minimum, there should be:

- ✓ Space for 12 large catcher vessels to moor (no more than 2 deep) at the IT from November 1<sup>st</sup> through January 10<sup>th</sup> and April 1 through May 15<sup>th</sup> at the same time there is direct dock access always for at least two vessels to be actively loading and unloading.
- ✓ At all other times of the year there should be room available to moor at least six catcher vessels (no more than 2 deep) while there is direct dock access always for at least one vessel to be actively loading and unloading.
- ✓ Twelve months out of the year there should be access to a gear hoist for use by local crab, shrimp and trawl vessels to load and unload gear, as well as a clear path between the storage area and the dock
- ✓ Twelve months out of the year there should be ample space to lay down and work on trawl nets
- ✓ Twelve months out of the year there should be a clear route for trucks to access the fishmeal plant

Any consideration given to the development of shipping or other activities from the IT should recognize both current and future use needs of the commercial fishing industry who have been the primary users of the facility for the last thirty years. Also, the financial impacts to the industry and community must be analyzed.

*Submitted on 7/25/17 by Heather Mann, MTC*

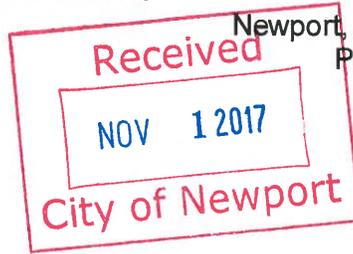


## County of Lincoln

### Lincoln County Public Works

Roy L. Kinion  
Public Works Director

880 N.E. 7th Street  
Newport, Oregon 97365-2513  
Phone (541) 265-5747  
FAX (541) 574-1295



City of Newport  
Attn: Spencer Nebel, City Manager

Thank you for agreeing to meet with us about controlling invasive species and specifically noxious weeds in Newport!

I have included a spreadsheet showing active Gorse and Yellow Archangel sites in Newport. Most are older sites that are now inactive. There are two active Gorse and two active Yellow Archangel sites that apply to the City.

The sites that are active and that I would request permission to treat are highlighted in **Red**. The most effective control for these two noxious weeds is with the use of a chemical herbicide. I have also included a permission statement if you would like to update your preferences for these sites.

Thank you and it was nice meeting you the other day,  
Chris

Chris Cornwell  
Lincoln County Weed Control/Noxious Weed Coordinator  
Lincoln County Public Works  
410 NE Harney St. Newport, Oregon 97365  
ccornwell@co.lincoln.or.us  
541-574-1248

Noxious weed database sites in Newport, Oregon

**Newport Gorse Sites**

Site_N	ACTIVE DATE	SITE NAME	GPS Location	Active?	notes
G-31	2006	Bonney 508 SW 11th	44.63072,124.055833	Yes	private resident Chris Bonney
G-30	1980	501 SW 11th	N44-37-49, W124-03-19	no	na
	1983	SE 5th above Port Dock 7	N44-37-56, W124-02-41	no	na
G-32	1999	Jump Off Joes	N44-38-41, W124-03-38	no	na
G-33	1996	Opposite N High St.	N44-38-13, W124-03-33	no	na
G-34	1994	Between Woods & Elizabeth Sts	N44-38-02, W124-03-47	no	na
<b>G-38</b>	<b>2001</b>	<b>Nye Beach</b>	<b>N44.63992, W124.06146</b>	<b>Yes</b>	<b>one plant active in 2016, City property</b>
G-39	2006	Nye Sands Condo	N44-38-23.3, W124-03-44.9	no	no
<b>G-40</b>	<b>2006</b>	<b>Newport Cliff</b>	<b>44.642527, 124.06111</b>	<b>Yes</b>	<b>still a few plants in brush near homeless camp -City</b>
G-41	1981	Canyon Way Dr.	N44-37-50.4, W124-03-21.5	no	no
G-42	2005	326 NW High	N44-38-19, W124-03-35	no	no
G-43	2000	Little Creek Cove	N44-39-50, W124-03-21	no	na
G-44	1978	2743 Yaquina Bay Rd.	N44-37-27, W124-00-17	no	na
G-47	2002	3841 Ocean View Drive	N44-39-54, W124-03-27	no	no
	2002	Izzy's Bank	N44-40-34, W123-03-40	no	no
G-50	2006	Spiral Stair	44.670833, 124.060277	no	Nothing new this year, S. of Lucky Gap trl
G-52	2006	Lucky Gap Trail Beach front	N44-40-20, W124-03-39	no	na
G-54	2001	10 NW42nd St.	44.66777, 124.058055	Yes	private vacation rental owner
G-57	1973	Old Starfish Motel site	N44-41-13, W124-03-56	no	na
G-60	2010	Holbrook	N44-41-19.4, W124-03-50.8	no	no
G-61	2006	73rd Court site	N44-41-25, W124-03-51	no	no

**Newport Yellow Archangel Sites**

Site_N	ACTIVE DATE	SITE NAME	GPS Location	Active?	notes
YA6	2015	Yaquina Heights	44.6378, -124.03307	yes	along Yaquina heights road County ROW
<b>YA21</b>	<b>2016</b>	<b>NE Harney City ROW</b>	<b>44.656, -124.046</b>	<b>yes</b>	<b>West edge of North Harney near Big Creek Rd approx 600'x 15'</b>
<b>YA22</b>	<b>2017</b>	<b>Big Creek Road ROW</b>	<b>44.659, -124.029</b>	<b>yes</b>	<b>along road, 300 feet from water, 10' x20', treated sept. 2017</b>



# County of Lincoln

**Lincoln County Public Works**  
Roy L. Kinion  
Public Works Director

880 N.E. 7th Street  
Newport, Oregon 97365-2513  
Phone (541) 265-5747  
FAX (541) 574-1295

### Permission Statement

Property Owner(s) City of Newport

Property Address: Multiple

Two state-funded noxious weed projects are on-going in Lincoln County and there are small populations of the weeds identified on City property. The purpose of this document is to authorize Lincoln County Weed Control Personnel to enter or cross property to survey and if permissible, treat the noxious weed(s); Yellow Archangel, and Gorse which are found there.

**Please initial if applicable:**

\_\_\_\_\_ I grant access to the above properties to survey and if needed, treat noxious weeds.

\_\_\_\_\_ Contact me to discuss specific circumstances before any treatment or survey \*.

\_\_\_\_\_ Treatment by use of chemical herbicides is not allowed on this site (detail specific site or sites below\*\*).

\*Preferred Contact Email and/or Telephone # \_\_\_\_\_

\*\*Please provide any specific instructions regarding sites, access or notification requirements here:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature – City Manager/Contact

Date

  
Signature – Chris Cornwell, Weed Control/Noxious Weed Coordinator

10/30/17  
Date

Contact:  
[ccornwell@co.lincoln.or.us](mailto:ccornwell@co.lincoln.or.us)  
or by phone at:  
541-574-1248

ODA Public Pesticide Applicators License AG-L0137321PPA

By signing this statement, Lincoln County Public Works agrees to hold landowners harmless for all claims or actions resulting from this cooperative agreement. Treatment of noxious weeds is a service provided by Lincoln County, **free of charge**.

11/3/17 FYI - emailed from David.

## Melanie Nelson

---

**From:** David N. Allen <dnallen@actionnet.net>  
**Sent:** Friday, November 03, 2017 9:21 AM  
**To:** Spencer Nebel  
**Cc:** City Council  
**Subject:** FW: Merkley, Wyden, Feinstein, Harris Urge NOAA to Declare Fisheries Disaster  
**Attachments:** 17.10.04 Fisheries disaster request to NOAA.pdf

Spencer - the e-mail below with attached letter includes further background for agenda item 8.A under city manager's report for the Nov. 6 council meeting. Thanks. --David

-----Original Message-----

**From:** Graham, Fritz (Wyden)  
**Sent:** Monday, October 16, 2017 10:58 AM  
**To:** Graham, Fritz (Wyden)  
**Subject:** Merkley, Wyden, Feinstein, Harris Urge NOAA to Declare Fisheries Disaster

## Merkley, Wyden, Feinstein, Harris Urge NOAA to Declare Fisheries Disaster

Fishing closures and a short season will result in millions of dollars in losses for coastal communities

Wednesday, October 4, 2017

WASHINGTON, D.C. — Oregon's U.S. Senators Jeff Merkley and Ron Wyden joined with California Senators Dianne Feinstein and Kamala Harris to push the National Oceanic and Atmospheric Association (NOAA) to act quickly and support a catastrophic regional fishery disaster declaration requested by Oregon Gov. Kate Brown and California Gov. Jerry Brown.

The fishery disaster declarations have been pending since May, when the governors made a combined request after nearly 200 miles of coast in Oregon and California were closed to salmon fishing due to dwindling Klamath River salmon runs. Additionally, the fishing season was less than half as long as a typical year because of restrictions protecting Klamath River salmon stocks.

In a letter to the new NOAA assistant administrator, the senators urged urgent attention to the disaster declarations.

**“In both of our states, closed or curtailed salmon fishing seasons have resulted in severe economic hardship felt throughout the seafood supply chain,”** the senators wrote. **“Working waterfronts have been unable to address basic repairs and upkeep. Seafood processing jobs have been lost. Fishermen have left the industry, unable to make a living on the water. These additive effects have resulted in a weakening of our coastal communities which, if not provided for, may be lost.”**

The closure affects nearly half of Oregon's coastline, causing economic distress for already struggling coastal communities. In California, it is expected to result in a loss of \$2.5 million in revenue. Both states were hard-hit by a poor 2016 season, which resulted in millions in lost revenue.

**“We strongly support these disaster declaration requests, which would make salmon fisheries in Oregon and California eligible for aid to relieve some of the losses sustained during poor 2016 and 2017 salmon seasons, as well as provide job retraining, employment, and low interest loans,”** the senators wrote. **“The disaster declaration also allows funds to go towards making fisheries more resilient through fishery data collection, resource restoration, research, and fishing capacity reduction programs to prevent or lessen the effects of future disruptions to fisheries.”**

The senators are pushing for a fishery disaster declaration before the end of the year.

Fritz Graham  
**Senator Ron Wyden**  
707 13th St., SE Suite 285  
Salem, Oregon 97301  
503-589-4555 fax: 503-589-4749  
[fritz\\_graham@wyden.senate.gov](mailto:fritz_graham@wyden.senate.gov)

# United States Senate

WASHINGTON, DC 20510

October 4, 2017

Chris Oliver  
Assistant Administrator  
NOAA Fisheries  
1315 East-West Highway  
Silver Spring, MD 20910

Dear Assistant Administrator Oliver:

We would like to welcome you to your new position as Assistant Administrator for the National Oceanic and Atmospheric Administration's National Marine Fisheries Service. We look forward to working with you to protect and enhance our nation's fisheries, which serve as a vital part of our state and national economies.

We are writing to request your urgent attention regarding fishery disaster declarations requested by Oregon Governor Kate Brown and California Governor Jerry Brown that are still pending at NOAA Fisheries. In May 2017, the Oregon and California Governors made a combined request to Secretary Ross for a catastrophic regional fishery disaster declaration and a commercial fishery failure under the Magnuson-Stevens Fishery Conservation and Management Act (MSA), and a fishery resource disaster under the Interjurisdictional Fisheries Act of 1986 for the 2016 and 2017 seasons.

As you may be aware, in April 2017, the Pacific Fishery Management Council recommended closing large swaths of the West Coast to salmon fishing due to dwindling Klamath River salmon runs, which resulted in the complete closure of nearly 200 miles of coast between Humbug Mountain, Oregon and Humboldt South Jetty, California to fishing for 2017. Additionally, significant constraints were put in place to protect Klamath stocks throughout their range, resulting in a season less than half as long as a typical year.

This commercial salmon fishing closure represents nearly 50% of Oregon's coastline, which is expected to result in total ex-vessel value decrease of 63% from the 2012-2016 average. This closure follows a dismal 2016 season for Oregon salmon, when recreational catch of Chinook was 4,100 fish, which is 75% lower than the 2011-2015 average of 16,400 fish.

In California, the closure of the fall-run Chinook fishery on the Klamath and Trinity rivers is expected to result in a loss of \$2.5 million in revenue. Again, this follows a poor 2016 season, when California's statewide Chinook salmon revenue was only \$5.3 million compared to the 2011-2015 average of \$12.5 million.

In both of our states, closed or curtailed salmon fishing seasons have resulted in severe economic hardship felt throughout the seafood supply chain. Working waterfronts have been unable to address basic repairs and upkeep. Seafood processing jobs have been lost. Fishermen have left

the industry, unable to make a living on the water. These additive effects have resulted in a weakening of the social our coastal communities which, if not provided for, may be lost.

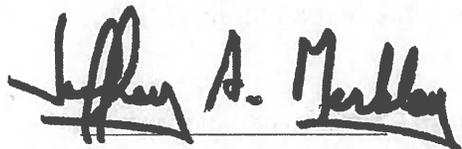
We strongly support these disaster declaration requests, which would make salmon fisheries in Oregon and California eligible for aid to relieve some of the losses sustained during poor 2016 and 2017 salmon seasons, as well as provide job retraining, employment, and low interest loans. The disaster declaration also allows funds to go towards making fisheries more resilient through fishery data collection, resource restoration, research, and fishing capacity reduction programs to prevent or lessen the effects of future disruptions to fisheries.

We believe that a case for such a declaration is clear, and we urge you to evaluate it expeditiously with the resources at your agencies' disposal.

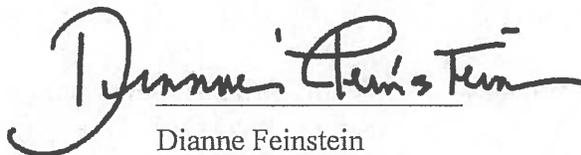
We urge you to act quickly and support a catastrophic regional fishery disaster declaration under the MSA, a fishery resource disaster under the Interjurisdictional Fisheries Act of 1986, and a commercial fishery failure under the MSA before the end of the year to help our fishing communities and industry recover from stark losses in the 2016 and 2017 seasons.

Thank you for your attention to this matter. We look forward to your response and our offices stand ready to assist in any way.

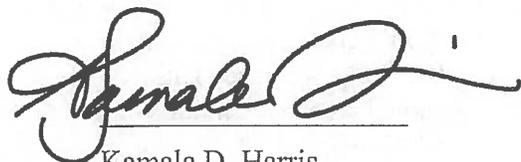
Sincerely,



Jeffrey A. Merkley  
United States Senator



Dianne Feinstein  
United States Senator



Kamala D. Harris  
United States Senator



Ron Wyden  
United States Senator

The Only Accredited Cancer Program in the Mid-Valley.



Samaritan Health Services

[http://www.gazettetimes.com/news/local/positive-trends-in-corvallis-livability/article\\_96642c37-756e-56fa-966a-588c4bbac10c.html](http://www.gazettetimes.com/news/local/positive-trends-in-corvallis-livability/article_96642c37-756e-56fa-966a-588c4bbac10c.html)

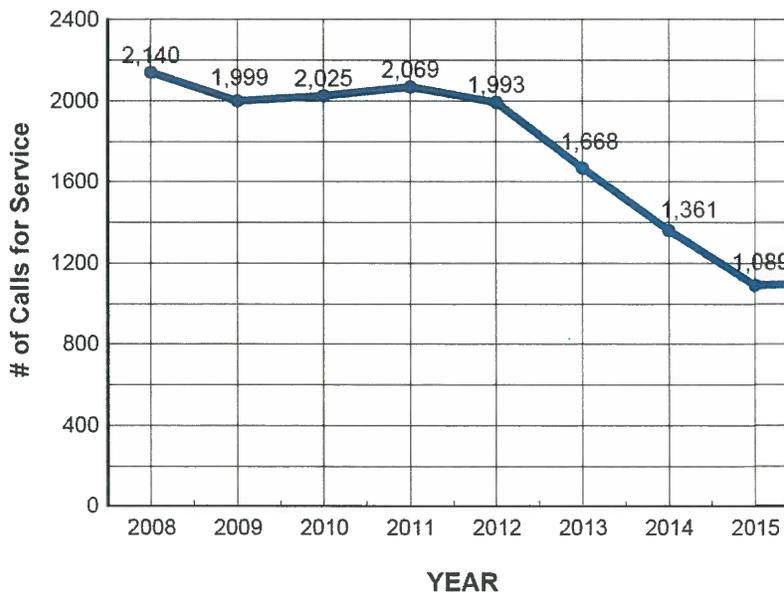
FEATURED TOP STORY

## Positive trends in Corvallis livability

JAMES DAY Corvallis Gazette-Times Nov 18, 2017 Updated 13 hrs ago

### COMMUNITY LIVABILITY

Nature Codes: DISTUR, FIGHT, LIQLAW, MIP, MUS



Source: Corvallis Police Department



Jon Sassaman

BUY NOW

Sometimes statistics don't lie. Sometimes the numbers help tell the story. But they are never the complete story — you have to dig deeper for that.

Take a look at the chart to the right. It's an evolving piece of data that the Gazette-Times has published multiple times in the past six years, sometimes in slightly different form.



Steven Morris



Leslie Schacht Drey



Livability survey  
Updated 18 hrs ago



Student conduct  
code  
Updated 18 hrs ago

The numbers offer a snapshot of community livability in town as reflected in Corvallis Police Department calls for service. The chart includes disturbances, fights, alcohol violations, loud music and parties, issues that come up often in a city with nearly 25,000 college students.

The numbers have been steadily dropping since 2012 (and please note that the numbers for 2017 only represent calls for service to date). And the numbers have been steadily dropping because the city, Oregon State University, property managers and landlords and other members of the community put in the work — and learned to work together better.

“When we started in 2011 and 2012 we didn’t have that healthy a relationship with the property managers,” said Corvallis Police Chief Jon Sassaman. “Now, it’s never been better. The value they bring to the collaboration process ... I just can’t say enough about their contributions. And OSU and their office of student conduct.

“All of these efforts have been tremendous. There are all of these new tools that we have in the toolbox. And we’re making progress in driving these numbers down.”

The CPD had its best Halloween in years. Year in and year out the Halloween weekend produces the most calls for service. This year total calls for service were down, citations were down and special response notices (SRNs), the warnings issued for livability issues, were down.



recommendations on livability, parking and traffic and neighborhood planning.

The livability work has continued with the Community Relations Advisory Group, a city-OSU-community group, co-chaired by the university's Jonathan Stoll and a councilor. Hogg, whose district includes the neighborhoods just east of the campus initially served in the role. He was followed by Charlyn Ellis, whose Ward 5 includes the area north of OSU.

CRAG has been drilling down into a livability survey the board conducted for ideas on future initiatives.

OSU added staffers in student conduct, Greek Life, student health, public safety and in its on-campus Oregon State Police operation. New, stricter behavioral guidelines are in place for students and Greek organizations (see section below). The university also has issued a grant of \$1.2 million to the city to pay for three new CPD livability officers, bringing that force to five officers plus its commander, Sgt. Joel Goodwin. OSU has increased spending in these areas by \$4 million since 2013.

"I don't know if OSU gets enough credit for what they have done," Sassaman said. "It's unprecedented in Oregon. No other university in the state has done that."

It should be noted that in 2013 the council voted 7-2 to require OSU to pay for one police officer, a vote that was rescinded by an 8-0 margin at an emergency City Council session called after a meeting between OSU and city officials that Ward 9 Councilor Hal Brauner described as "intense and productive."

By 2016 the collaboration landscape had

changed enough to lead OSU to offer to pay for three officers.

## Landlords unite

Property managers and landlords, led by long-time Corvallis businessman and community activist Jerry Duerksen, began meeting in 2013 with an ambitious agenda: using self-regulation and training to help ease the challenges in the rental market.

They formed the Corvallis Rental Property Management Group (RPMG) and have held regular monthly meetings at the Elks Lodge on a dizzying array of topics: property maintenance, tenant rights, legislative initiatives that affect the rental market, fire safety, lease protocols and coordination with law enforcement. OSU and city officials have been involved throughout.

The link-up with the CPD has led to the most dramatic tool for the landlords. Whenever a rental unit receives an SRN, the property manager receives an email the next morning. Dawn Duerksen of Duerksen Associates says that sometimes her associates are out and knocking on the doors of units before the occupants have woken up.

Many landlords have inserted sections into their leases that lay out potential sanctions — including eviction — for receiving SRNS. And Sassaman says that the threat of eviction spooks students far more than receiving a citation from one of his officers.

“The city’s partnership with OSU and the RPMG ... that trifecta continues to pay great dividends,” Hendrickson said.  
“Student conduct holds people

accountable, RPMG holds people accountable. That has helped with the loud noise and parties.

## Students and Greeks

OSU also has upped the ante on how it handles student conduct cases and issues involving its 46 Greek houses.

The updated student conduct code (see this story online for the full text) has been clarified and tightened. Students now are held accountable for behavior on-campus, off-campus, online, in study-abroad programs and at athletic events and club activities.

Also, the code calls now for an investigation even when there is no arrest or police citation involved.

“We care deeply about our community and we want a safe environment so that students can reach their goals,” said Raphelle Rhoads, who has been working in OSU’s student conduct office since June of 2013.

Rhoads and Carol Millie, director of student life, introduced and explained the new code at CRAG meetings on Sept. 11 and Nov. 13.

In the past four school years the conduct caseload has varied between a high of 318 in 2013-14 to 186 in 2014-15. Rhoads and Millie noted that they expect the caseload will rise, both because of the broader code and the beefed-up CPD livability patrol.

“We don’t necessarily think that we’ll be seeing an overall change in conduct. We just will have better measuring tools,” Millie said.

Possible penalties for code violations include suspension and expulsion (there has been one in the past four years), but most cases don't wind up in that territory. "We're an educational institution so the conduct outcomes for students should be educational as well," Rhoads said.

The university established a task force to make recommendations for "enhancing the health and sustainability" of OSU's Greek houses, which were said to be at a "crisis point."

At a November 2016 town hall on alcohol on campus members of the audience gasped when a panelist noted that 63.7 percent of OSU's Greek undergraduates consumed five or more drinks a night in the past two weeks. The number for the student body as a whole is 32.1, according to the most recent survey data released by the National College Health Assessment.

The task force has implemented policies that ban hard alcohol from Greek house and their events, bans all alcohol from recruiting events, requires live-in house directors and alumni advisers and mandates a relationship statement with the university and adherence to risk management guidelines.

Leslie Schacht Drey, associate dean of student life, unveiled the new policies at the Sept. 11 CRAG meeting and the Oct. 5 City Council work session.

During a discussion of the Greek policies at the Nov. 13 CRAG meeting Johnny Peters, assistant director of student life, noted that "some organizations have kicked and screamed at it, but they are implementing it."

Kyle Daniel, president of Pi Kappa Alpha

and incoming president of the Interfraternity Council, which governs traditionally housed men's fraternities, said his house is abiding by the new rules.

"People know what the new rules are," Daniel said. "I can't speak for other chapters, but I'd like to think that they are following suit."

The information trail might not be as precise in the broader campus community.

Steven Morris, executive director of community programs for the Associated Students of Oregon State University, told the Gazette-Times that the new student conduct code "has the potential to be a hot-button issue.

"I even asked myself at the meeting: At what point does OSU not have jurisdiction over my behavior? At home? When I travel independently? It seemed as if they had a very broad purview in creating the code."

Morris also thinks that there are other lenses through which to analyze the Halloween/livability numbers. While the conduct code and "related efforts likely had an impact," he said, "the reality is that most students are either unaware of under aware of these policies."

Morris thinks that generational changes also are involved.

"In general rates of risky behaviors by youth have been trending lower in recent years," he said. "If the data and generation change are truly aligned, there should be a steady decrease in these numbers reported by CPD, followed by a relative flat-lining."

## Safety first

Nationally, 85 percent of sexual assaults among college students involve alcohol and Drey and other university officials emphasized that there are goals beyond “community livability” that are driving their policies and initiatives.

“The work of the university on many livability fronts is not exclusively about behavior,” said Steve Clark, OSU’s vice president for university relations and marketing. “These efforts do seek to address OSU’s commitment to improved community livability. As well, they are definitely about safety and student success. Safety is our No. 1 priority for students to achieve success while at Oregon State and to graduate with a valuable degree.”

Indeed, that \$4 million in new spending by OSU includes nearly a \$400,000 annual increase in funds targeting sexual violence prevention and survivor advocacy. The university has hired seven staffers in these areas since 2015, Clark said.

Sassaman, meanwhile, sounds energized at the possibilities of working with his expanded livability team and the city’s partners.

“I’m eager to see what the CLO team can handle and what student conduct can do,” he said. “What loopholes are there? What things are falling through the cracks? We have to be flexible with that. There could be another problem out there that we just don’t know about yet.”

Contact reporter James Day at [jim.day@gazettetimes.com](mailto:jim.day@gazettetimes.com) or 541-758-9542. Follow at [Twitter.com/jameshday](https://twitter.com/jameshday) or [gazettetimes.com/blogs/jim-](https://gazettetimes.com/blogs/jim-)

day.

Jim Day (EMP)



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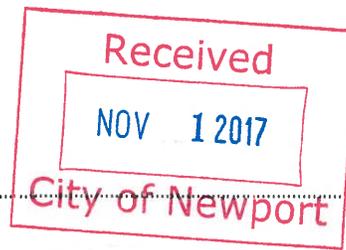
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Mayor Roumagnoux:

Thank you for coming to Salem to testify about Newport's short-term rental regulations. It was important for the legislature to hear from you about the process and consideration that you put into your oversight process. It was good for the committee to understand all the interests being balanced locally. I look forward to continue working with you and Newport on this and other issues in the future.

Thanks,  
Erik Dwyer



**ROY W. PATTON**

335 N.E. 70<sup>th</sup> Dr.  
P.O. Box 670  
Newport, Or. 97365  
Phone (509) 378-7280

November 1, 2017

City Manager  
City of Newport,  
169 S.W. Coast HWY  
Newport, Oregon 97365

Dear Sir

The City of Newport appears to have a position of GREED when it comes to granting vacation rental licensees. Residential communities should have a right to comment on what happens in and affects their communities. Your procedure of notifying residences within 200ft. After the fact is unacceptable.

It has been brought to my attention that the owners of 375 N.E. 70<sup>th</sup> Dr. have been renting for two years without a license. Is this how we reward those in violation of City regulations?

Seven of ten people I have discussed this matter with are against having a vacation rental in our neighborhood. I ask that you suspend this license until you can justify why the city of Newport's greed comes before the will of the community.

Sincerely,

A handwritten signature in black ink that reads "Roy W. Patton". The signature is stylized and cursive.

Roy W. Patton