FAQs and INFORMATION REGARDING COVID-19 Provided by Lincoln County, Oregon

Most current information and resources:

 For local updates on COVID-19, please check out our website https://www.co.lincoln.or.us/hhs/page/2019-novel-coronavirus

Our site also links to OHA and CDC for current guidance. If you have social media, we are also providing local updates on our Public Health Facebook page https://www.facebook.com/LincolnPublicHealth/ and Public Health Twitter https://twitter.com/LCPH OR.

Links to Lincoln County Sites:

- PH COVID-19 https://www.co.lincoln.or.us/hhs/page/2019-novel-coronavirus
- YouTube <u>https://www.youtube.com/channel/UCwNz5TMyHTN4itpJm_efb9Q/</u>
- PH Facebook https://www.facebook.com/LincolnPublicHealth
- PH Twitter https://twitter.com/LCPH OR

Common Questions:

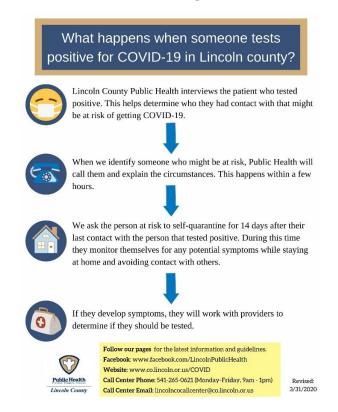
1. QUESTION: Is the county health department (or anyone else) tracking this new COVID-19 person's contacts to ask/to have those people tested?

ANSWER: Yes, we have been doing that and is what local public health authorities do for any kind of disease or outbreak investigation. And we will continue to do so for any future confirmed cases.



Here is a quick guide that helps explain next steps: There is also more information on our public health page: https://www.co.lincoln.or.us/hhs/page/public-health-clinic

2. QUESTION: Someone tested positive, what happens now?



Answer:

3. QUESTION: Why can't you tell us who it is/more about the person with COVID?

Answer: We continue to follow the State of Oregon's guidance on what can be released. In smaller communities like ours there is a concern that information like location can lead to identification of the individual. Many details are also protected health information that cannot be shared. It is a challenge to balance maintaining privacy and protected information while informing our residents of the evolving situation. Thank you for your patience.

The best way to protect yourself is to avoid exposure to the virus. For the latest information, guidelines, and resources for those affected, go to Lincoln County's website www.co.lincoln.or.us/covid or call 541-265-0621.

4. QUESTION: Can you tell us what city/town the person is or where they have been before testing positive?

Answer: We continue to follow the State of Oregon's guidance on what can be released. In smaller communities like ours there is a concern that information like location can lead to identification of the individual. Many details are also protected health information that cannot be shared. It is a challenge to balance maintaining privacy and protected information while informing our residents of the evolving situation.

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5. QUESTION: How do I get tested?

ANSWER: Public Health does NOT test for COVID-19. We do not have tests, nor can we take samples that could be sent to the lab.

If you need a test, your doctor will have to make that determination. All the guidance for clinics and hospitals on how this happens is located here in the "Healthcare Providers, EMS, PSAPs and Clinical Laboratories" section: https://www.oregon.gov/oha/PH/DISEASESCONDITIONS/DISEASESAZ/Pages/emerging-respiratory-infections.aspx

6. QUESTION: Is there an audio version of this media release?

ANSWER: Not all of our releases will have an audio or video version. All of our press releases can be found on: www.co.lincoln.or.us/COVID
For any audio and video releases please visit: https://www.youtube.com/channel/UCwNz5TMyHTN4itpJm efb9Q or search "Lincoln county Oregon" on YouTube to find our YouTube channel.

7. QUESTION: There is illegal activity that needs to be monitored.

ANSWER: If you have concerns about illegal activity in Newport, please contact Newport Police Department at 541-574-5807 or they have more information on their website at: https://www.newportoregon.gov/dept/npd/