

## <u>SHORT-TERM RENTAL ORDINANCE IMPLEMENTATION WORK GROUP AGENDA</u> <u>Wednesday, February 26, 2020 - 10:00 AM</u> <u>City Hall, Conference Room A, 169 SW Coast Hwy, Newport, OR 97365</u>

The meeting location is accessible to persons with disabilities. A request for an interpreter for the DEAF AND HARD OF HEARING, or for other accommodations for persons with disabilities, should be made at least 48 hours in advance of the meeting to Peggy Hawker, City Recorder at 541.574.0613.

The agenda may be amended during the meeting to add or delete items, change the order of agenda items, or discuss any other business deemed necessary at the time of the meeting.

## 1. INTRODUCTIONS

- 2. REVIEW AND AMEND AGENDA, AS NEEDED
- 3. APPROVAL OF MINUTES
- 3.A November 19, 2019 STR Implementation Work Group Meeting 11-19-19 STR Work Group Draft Minutes

### 4. PUBLIC COMMENT

This is an opportunity for members of the audience to bring to the Work Group's attention any item not listed on the agenda. Comments will be limited to three (3) minutes per person with a maximum of 15 minutes for all items. Speakers may not yield their time to others.

5. UPDATE ON LICENSED SHORT-TERM RENTALS, CAP AND WAITLIST

### 5.A Materials: Memorandum List & Summary Table of Short-Term Rentals

## 6. 24/7 HOTLINE IMPLEMENTATION & ENHANCEMENTS

6.A Materials: Memorandum Email from Claire Shank, dated February 5, 2020 Newport Hotline Script

## 7. STR ORDINANCE IMPLEMENTATION ISSUES

7.A Materials: Memorandum Letter from Melissa Rajala, Treasurer, Nye Sands HOA

## 8. ENFORCEMENT UPDATE

- 8.A Materials: Memorandum Email from CSO Folmar Chart Summarizing the SIR Enforcement Process
- 9. STATUS OF AIRBNB LITIGATION

## 10. INTRODUCTION OF ADVOCATES FOR SAFE AND HEALTHY VRD-FREE NEIGHBORHOODS-NEWPORT PRIORITIES

## 10.A Materials: Cheryl Connell-Email and List of Priorities

### 11. FUTURE MEETING SCHEDULE

12. PUBLIC COMMENT

This is an opportunity for members of the audience to bring to the Work Group's attention any item not listed on the agenda. Comments will be limited to three (3) minutes per person with a maximum of 15 minutes for all items. Speakers may not yield their time to others.

13. ADJORN

#### <u>Draft MINUTES</u> City of Newport Short-Term Rental Implementation Work Group Meeting City Hall, Council Chambers Tuesday, November 19, 2019

AC Members Present: Cynthia Jacobi, Jamie Michel, Bill Posner, Dietmar Goebel, Spencer Nebel, Bill Branigan, and John Rogers.

**City Staff Present:** Community Development Director (CDD), Derrick Tokos; Police Chief, Jason Malloy; Community Service Officer, Jim Folmar; Finance Director, Mike Murzynsky; and Executive Assistant, Sherri Marineau.

**Public Members Present:** Carla Perry, Mona Linstromberg, Anne Sigleo, Wayne Benson, Elaine Karnes, Chris Schneller, Cheryl Connell, Ona McFarlane, and Teresa Inman.

- 1. <u>Call to Order</u>. The meeting was called to order at 10:34 a.m.
- 2. <u>Review and Amend Agenda as Needed</u>. Tokos asked for amendments to the agenda. None were heard. Tokos noted that the City Council had been contacted by several short-term rental (STR) owners who the City couldn't assist in issuing licenses to due to the new ordinance rules. Tokos asked to add this topic to the agenda. The committee was in general agreement to add the item to Section 8. B.
- 3. <u>Approval of Minutes</u>. Motion made by Jamie Michel, seconded by Spencer Nebel to approve the August 20, 2019 Short-Term Rental Implementation Work Group meeting minutes as written. The motion carried unanimously in a voice vote.
- 4. <u>Update on Licensed Short-Term Rentals, Cap, and Waitlist.</u> Tokos reviewed the staff memorandum noting the STR renewal process had been completed. The deadline for the STRs that had submitted applications before the new ordinance had passed. Tokos reviewed the current counts of STRs in and out of the overlay zones, and the number of home shares and B&Bs. He explained the nonconforming rights for licensed STRs that didn't renew. Jacobi asked if there were any STRs included in the counts that were currently under construction. Tokos reported there weren't because only existing dwelling units could be licensed.

Goebel asked what the total housing percentage of VRDs were for those in and out of the overlay zone. Tokos would provide these percentages. Michel asked when the three open spots on the STR waitlist would be available. Tokos explained that now that the counts were cleared, under the new rules the City's intent was to start contacting owners of units on the waitlist.

- 5. <u>Disposition of Short-Term Rental Applications Submitted Prior to Ordinance Adoption</u>. Tokos reviewed the staff memorandum. He explained that nine of the 23 applications that were submitted before the deadline didn't follow through with the licensing process. These units were notified in writing that the City would not be doing anything further with their applications. Tokos noted that one applicant asked to be placed on the waitlist.
- 6. <u>24/7 Hotline Implementation</u>. Tokos reviewed the staff memorandum. He explained the third party vendor had been hired and 24/7 hotline signs had been distributed. A notice was sent out by mail and email to all licensed STRs to pick up the signs. Tokos explained that the ordinance didn't address signs for condo units, so it was decided that they would only require one sign per building. The Embarcadero had multiple buildings so their sings were placed in locations as per units in the buildings. Branigan asked what would happen with owners who didn't pick up signs. Folmar reported that he had contacted the owners of these units and gave an update on who responded to his requests. Tokos noted that there had been complaints that some owners had picked up signs but hadn't installed them. Folmar would be following up with these owners.

Tokos reviewed the types of complaints that had been reported on the 24/7 hotline. He noted there was a centralized database for the Police Department (PD) to follow up on. When complaints were lodged outside of

the system, Folmar entered this information into the system. Posner asked if the response time was tracked in the system. Tokos explained that it was and he would be speaking on this when he talked about the LodgingRevs interface. He noted he would be talking to the vendor and getting a report on this. Tokos reported that there were now links to the hotline on the City's website.

Jacobi requested that acknowledgements be sent out when a person submitted a complaint on the hotline to make sure they received confirmation that the complaint was received. Folmar said when he saw a complaint submitted he added a note to the record so there is a time stamp. He wasn't sure if the complainant could go back in the system and see his notes. Tokos reviewed incident reports that showed what the City saw in the system and the notes that Folmar logged. He reviewed the audit log where the time stamp was recorded. Posner asked if updates were requested from the vendor. Tokos said they were and the incident form was an example of this. Posner thought that if the customer's email was in the complaint it would be easy for the vendor to send out an email to them confirming the status. Tokos would talk to the vendor about this.

7. Enforcement Update. Folmar gave an update on enforcement and reviewed the report he handed out to the Work Group at the meeting. He noted that a lot of the complaints were happening over the weekends and he was following up on these on Mondays because of his work schedule. Folmar reviewed his workflow on following up on complaints. Posner asked if the system prioritized complaints. Folmar explained they didn't but he would prioritize them as they came in. Malloy asked if LodgingRevs triages and then sends the complaints to dispatch for pressing issues such as loud noises, and blocked driveways. Tokos explained LodgingRevs would first contact the local representative of the unit, and if the issue was more criminal LodgingRevs would contact the police. He would follow up with LodgingRevs to understand what circumstances the City wanted the issues referred to the nonemergency lines. Nebel asked what happened if the complaint with the local contact person remained unresolved. Folmar said they were trying to work through how to know when to involve an officer and who called dispatch directly. He said he hadn't had an instance where the contact didn't respond. Folmar reminded that the public could call the police first for issues as well. Nebel thought the protocol needed to be sorted out to understand if LodgingRevs was initiating to dispatch or directing them to contact 911. Goebel asked what happened when calls came in directly to the PD. Malloy said they are working through this with officers on how to make sure that Folmar was notified, how officers responded, and how to know if a complaint constituted a strike.

Goebel asked if strikes on STRs ever went away. Malloy said strikes stayed on their record for 12 months, and they would review every complaint reported to determine if it was a strike. Michel asked Malloy to share what the basic outline of the findings for strikes was. Malloy said when an issue was a blatant violation of one of the listed violations, they would be hard pressed to say it was not a strike. Folmar said there were a couple of violations that fell in the gray areas and the findings didn't fit. He was working through the complaint issues and once this was figured out they would see gray areas get smaller. Michel asked if someone responded to a complaint and corrected it, would the complaint go away. Folmar explained if they did the corrections it wouldn't be considered a strike. Malloy reminded that this would be determined case by case. Branigan asked if anyone had ever tried to appeal a citation. Folmar said they did, and gave an example of a long term rental that was advertising on Airbnb. The owner had to submit information that proved the unit wasn't a STR. Malloy reported that nobody had pleaded not guilty or asked for a court hearing. Goebel asked how much the citation was. Folmar explained it was a monetary citation of \$500 per day.

Tokos reviewed enforcement issues the City was having with time shares, which were resorts where the units were owned for a portion of the year. He noted that as long as owners of time shares were going through the resort to rent their units, they would fall under the hotel/motel category. If the owner was going through Airbnb to rent, it would be a code violation. Folmar reported on the time shares he had followed up with to find out who wasn't compliant. Malloy noted that trying to track down noncompliant time shares was labor intensive and hard to do.

Tokos explained the City was looking to shut down STR units that were operating without licenses. In cases where the units were rented with Airbnb, their room taxes were being collected and submitted by Airbnb to the City. Tokos noted that Airbnb did not remit which unites they were collecting room taxes for. He noted that State law required intermediaries to collect room taxes. Goebel reported that there were some cities who required

Airbnb to have a business license and asked if they had one for Newport. Murzynsky reported that he thought they did have a license with the City and would look this up for the work group.

Rogers felt that owners who operated STRs without a license should share in the expense of the officers assigned to perform duties across the City. He thought the Work Group should discuss requiring a reimbursement for services the STR owners received even though they didn't submit revenue for their support. Folmar noted that other cities ran into issues with citing for STR operations without licenses. There were instances where owners went to court and argued they couldn't cite based on advertising because this only showed intent, not actual proof of operations. Folmar said this was something they could do but they would have to decide how far they would ask the owner to report on their rental listing. Tokos reminded that in the circumstances where the rentals were renting through Airbnb or other intermediaries, the City knew these units were paying room taxes. If they weren't using an intermediary, the City wouldn't have the data and this would be more challenging. Michel thought the City would be chasing their tails by pursuing this because they would be relying on the owner to provide the data and the records might not correct. She thought this was a waste of City money. Tokos thought the City could requiring the units that received a cease and desist letter to log if they were are using an intermediary to make sure the City had the information. He suggested tracking this for a given time and then report back to the group. Tokos said that because the City was operating in a situation where they weren't adding licenses, this would be an ongoing problem. A discussion ensued regarding one off rentals and the City not going through a full summer rental season yet.

Michel asked if there could be a ruling going forward that said if someone was caught or received a cease and desist letter, they would be required to owe back taxes going forward. Nebel thought this issue might need a resolution from the City Council on room taxes. Tokos said they could try and track which units were already paying taxes through Airbnb. Goebel asked if there were any requirements for someone to use someone's house without money being exchanged. Tokos said this was allowed outright as long as there wasn't money exchanged.

8. Outreach Needs. Nebel noted that the City had been dealing with fallout from owners who didn't have a license when they thought they did, and weren't able to get a license. They City had been receiving communication from these people who were unhappy that there wasn't a remedy. Nobel wanted the Work Group to know how these were being dealt with. Goebel asked if a group email report could be done to the Work Group. Nebel thought they probably could but it was good for the Work Group to be aware that it was taking a fair amount of time for the City to respond to the issues. He noted some issues that were coming up that included people who were appealing but there wasn't an option for appeals. Tokos would put together correspondence from these instances so the Work Group could review them the next meeting. He explained they were required to work within the framework of the ordinance as it was written, then identify what the rental options were for these owners such as renting month to month. Tokos noted there was also an option to do home shares for their rentals as well. Owners could also contact the City Council about what the issues were. Tokos felt it was important for the responses to be the same from everyone at the City. He noted that staff could be pulled in to help with responses. Jacobi wanted to acknowledge any letters the City Council received and then refer them to staff. Tokos said it was important for the Council to respond first, but he was happy to do this. Nebel noted there were people who were frustrated and thought some of them would be coming to the City Council to address their concerns. A discussion ensued regarding what the City Council was expected to do, and ways the City Council could acknowledge concerns then direct them to staff.

Nebel suggested putting together responses to certain issues for the City Council so they could be consistent with language. He said the key thing to note was that the City needed to get the process in place, they had made a lot of progress to get this fully in place, but they weren't there yet. Tokos would put together suggested language for the City Council. Goebel asked if the City Council was notified in all of these instances. Tokos reported that most of the instances were taken care of at the department level. A discussion ensued regarding how unlicensed units were handled and what the different options were for owners. Nebel noted that the new ordinance put distinctions in place that hadn't been defined before. They would have to sort through issues that were new to the ordinance to clarify and clean things up.

9. <u>Workgroup Status Reports</u>. Tokos reviewed the staff memorandum. He noted the ordinance required status reports on a quarterly basis to the City Council and Planning Commission. Tokos asked how the Work Group

would like to do the reporting and suggested using the meeting minutes as the reports. Posner wanted to see the stats come out of the system on complaints by pulling the dashboard out of the system. Michel asked if they could collect in the minutes what the findings were on incidents. Tokos suggested attaching a summary memorandum to the minutes, along with a summary from Folmar, as the report. The Work Group was in general agreement to do this.

Murzynsky reported the Finance Department was starting the process to work with Casella to do room tax reporting. They were hoping to have it done by December 31, 2019. Murzynsky explained they were working on the foundation of Casella to make sure the system was set up properly. Tokos noted that there was one component with LodgingRevs that the City hadn't implemented yet because it was dependent upon the ability of STR operators to make online room tax payments. This was what the Finance Department was working on. Tokos explained that LodgingRevs monitored what the STRs collected for room taxes and compared this to what people actually reported to the City to find significant discrepancies. Michel questioned if LodgingRevs was looking at block outs on online calendars to monitor this. She noted that people would block out rental dates without actually renting them. She was concerned this could mean discrepancies and might be misleading. Michel gave an example of units that were currently under renovation that were blocked out on calendars. Tokos noted that the LodgingRevs reports would flag the property for a follow up and wasn't an immediate violation.

10. <u>Public Comment</u>. Tokos opened up the meeting for public comments. Anne Sigleo addressed the Work Group and reported she had a complaint about dogs at STRs and thought that STR renters shouldn't be allowed to have them at rentals. She also had concerns about how renters parked and reported experiencing the renter's cars being parked out on the street. Sigleo thought there needed to be a stronger emphasis for renters to park where they were required. She asked what should happen in instances where the public had proof that a unit was being rented without a license. Nebel noted the public could submit a complaint in the system for this. Malloy said the Police Department wouldn't know about some of the unlicensed units unless people reported them. Folmar noted that anything that was reported would be followed up on and enforced.

Cheryl Connell addressed the Work Group. She asked for clarification on if "nonconforming" was for the property or for the use. Tokos explained that this was a nonconforming use for all of the STRs that were licensed and fell under the 2012 ordinance. These units became nonconforming because they didn't satisfy the full parameters of the new ordinance. Connell asked if the nonconforming use went away when ownership changed. Tokos explained that if the unit was outside the overly zone the license went away as soon as ownership changed. If the unit was within the overlay zone and in a residential zone, the license would go away. If it was in the C-2 or water related zones, an ownership change would mean the owner would have the right to sell the unit as a vacation rental and their place in line was held open.

Connell asked how long a strike lasted. Folmar confirmed it lasted 12 months. Connell noted that LodgingRevs was still listing the form as a "complaint" form and wanted the word taken out. She requested Folmar's report that was handed out to the Work Group be provided to the public. Tokos confirmed that the report would be uploaded to the Work Group's web page. Connell noted that the minutes from the last meeting noted that Nebel wanted the list of STRs provided in an Excel spreadsheet as well as a PDF. She requested this be done in the future. Connell noted that the hotline signs were critical for when the PD went out so that they could identify the unit as a STR. She reported that she had observed signs that were not located in an area that was easily seen on the property. Connell wanted signs posted at the front doors. She asked for clarification on the follow up on violation reports, and noted that she contacted Folmar with a violation report three weeks before without a follow up. Folmar noted that Connell sent her email complaint to an incorrect email address for him. He thought he had sent her a reply already but would resend it to her.

Elaine Karnes noted she submitted a couple comments online without having any follow up. Folmar noted the system had some problems and there were a couple of complaints that still needed to be addressed. Karnes thought it was an issue that complainants weren't getting a response. Folmar hoped they could build something in LodgingRevs so the complainant could see that he placed noted on the complaint. Tokos would talk to LodgingRevs on getting an automated response to complaints sent out to acknowledge they were recorded in the system.

Mona Linstromberg addressed the Work Group. She had concerns about issues with septic system capacities for STRs properties in the City. She questions if any licensed STRs were on septic systems and requested the City look into this to determine who was. Linstromberg noted that properties in unincorporated communities were having problems with septic systems accommodating the number of rooms for STRs. Tokos explained this was not easily determined and thought the City's bedroom limitation was more strict than the County. He noted the City dealt with modest residential homes and the County had larger sized residences on septic systems. Tokos reported that the City didn't know all the properties who were on septic but generally most of them were not sizeable. Linstromberg noted that when someone made a complaint they should be able to do it anonymously. The system was requiring people to have a name attached to the complaint. Tokos noted that he saw where no email was provided and thought a field could be noted as blank.

Carla Perry addressed the Work Group and reported that a person told her they couldn't file a complaint without submitting a name. Folmar thought they should have the option to not give a name. Tokos would follow up with LodgingRevs on this. Perry recommended that a STR application has a statement that the applicant is signing off that the above information was true. She also wanted the person listing the complaint to be able to print out a report of the complaint on LodgingRevs so the person listing the complaint had a record of it.

Perry asked if there was a time that the data of all complaints would be made available to the public online. Folmar thought this could be discussed with LodgingRevs. Perry noted that Meredith Lodging was a major player in rentals but didn't see them as being one of the sites checked. Tokos thought that LodgingRevs had done this and there had been a check on them since the last meeting. Folmar reported that the STRS that were advertising and had discrepancies were reported to him by LodgingRevs. The PD depended on the public to report other unlicensed STRs that weren't advertising. Perry reported there were issues with STR hotline signs being hidden. She asked what was being done about getting these signs moved. Folmar noted the STR that was reported had a sign that was visible from the adjacent street. The ordinance said signs needed to be visible from the adjacent street. Perry suggested that if STR owners be encouraged to put the signs in more visible spots. Folmar thought they could suggest this to the owners. Perry noted the complaint she submitted said it was closed on the report because the parking wasn't in violation. She explained that her complaint wasn't for parking, the renters were using the adjacent property for parking, which blocked a public the trail. Folmar explained the 72 hour rules and requested that they be contacted when the renters were blocking access to the trail again. A discussion ensued regarding STR parking requirements and how people utilized public parking. Clarification was given that STRs needed to provide one off-street parking space per bedroom but renters weren't required to park in the designated parking spaces if none were available. There was nothing in the ordinance that limited the number of vehicles renters had when staying at STRs.

11. Adjournment. The meeting adjourned at 12:46 p.m.

Respectfully submitted,

Sherri Marineau Executive Assistant

## **City of Newport**

# Memorandum

To: Short-Term Rental Ordinance Implementation Work Group

From: Derrick I. Tokos, AICP, Community Development Director

Date: February 21, 2020

Re: Update on Licensed Short-term Rentals, Cap, and Waitlist

Enclosed is a list and summary table of licensed short-term rentals as of February 19, 2020. At this time, there are 209 licensed short-term rentals. Of that number, 155 are vacation rental dwellings inside the overlay, 45 are vacation rentals outside the overlay, and 9 are B&Bs or home shares.

Property owners with licensed vacation rentals at the time the new ordinance was adopted, who decided not to renew their licenses, are listed in the summary table as inactive non-conforming vacation rentals. This is because the non-conforming use right that those owners had to license a vacation rental is not extinguished until the use is discontinued for a continuous 12-month period (NMC 14.32.060(A)(2)). That 12-month period started at the renewal deadline (i.e. August 15, 2019) and will extend to August 15, 2020.

Non-conforming vacation rentals within the overlay, both active and inactive, count towards the density limit (i.e. license cap) that the City Council established as 176 licenses (NMC 14.25.035(A)(1)). As the summary table shows, there are presently 173 active or inactive vacation rentals, meaning that there are 3 licenses available for qualifying properties on the wait list.

Those non-conforming vacation rentals situated outside of the overlay, whether active or inactive, are not subject to the license cap; however, the use must cease upon sale or transfer of the units (NMC 14.25.035(A)(3). There are presently 47 property owners on the wait list.

At the last meeting, Councilor Goebel inquired about the total number of residential units inside the overlay. When the overlay was established, our estimate was that a little more than 37% of the City's housing stock is situated inside the overlay. That equates to about 2,130 dwellings when considering the most current census figures. The 176 unit vacation rental cap amounts to a little over 8 percent of the housing in the area.

<u>Attachments:</u> List and summary table of short-term rentals

## STR Counts as of 02-19-2020

Active VRDs Inside Overlay Zone:	155
Inactive, Nonconforming VRDs Inside Overlay Zone:	18
Total Number of VRDs in Overlay Zone:	173
	1/3

Active Home Shares:	6
Active B & Bs:	3
Active VRDs Outside of Overlay Zone:	45
Inactive, Nonconforming VRDs Outside of Overlay Zone:	10

						In or Out		Date of	
						of Overlay	License	Endorsem	
4	Date Rcd.	Street Address	Map Taxlot	Property Owner	Zone	Zone	Renewal Status	ent	Homeshare
1		1000 SE Bay Blvd #117 (D-4)	11-11-09-CB-90404-00	Jason Baker	W-2	In	Completed	12/27/2018 2/9/2018	
		1000 SE Bay Blvd #146 (G-8)	11-11-09-CB-90708-00	Sylvia Richen	W-2	In	Completed		
3		1000 SE Bay Blvd #225 (E-10)	11-11-09-CB-90510-00	Christie M Connard	W-2	In	Completed	7/17/2014	
4		1000 SE Bay Blvd #405 (B-4)	11-11-09-CB-80087-00	Stanley & Debra Kramien	W-2	In	Completed	7/23/2019	
5		1000 SE Bay Blvd #532/632 (K-9)	11-11-09-CB-91109-00	Kevin & Danielle Stewart	W-2	In	Completed	4/16/2019	
7		1000 SE Bay Blvd #536 (K11) 1000 SE Bay Blvd #G-245/345 (G-19)	11-11-09-CB-91111-00	Eric Breon	W-2	In	Completed	10/18/2017	
		1000 SE Bay Bivd #G-245/345 (G-19) 105 N Coast St	11-11-09-CB-90719-00	Kevin & Danielle Stewart	W-2	In	Completed	2/9/2018	
8 9			11-11-08-BB-08700-00	Terry & Eileen Obteshka	C-2	In	Completed	9/18/2019	
		107 SW Coast St	11-11-08-BB-21700-00	Roy S Neff and Lauri Hines	R-4	In	Completed	7/11/2017	
10		109 NW Cliff St Unit 6	11-11-08-BB-13100-00	Crowe Rentals LLC	C-2	In	Completed	1/23/2019	
11		109 NW Cliff St, Unit 7	11-11-08-BB-13100-00	Crowe Rentals LLC	C-2	In	Completed	5/17/2017	
12		109 NW Cliff St, Unit 8	11-11-08-BB-13100-00	Crowe Rentals LLC	C-2	In	Completed	7/19/2017	
13		1125 NW Spring St #A-103	11-11-05-CB-80003-00	Toby Ross & Jo Duthie	R-4	In	Completed	11/30/2017	
14		1125 NW Spring St #C101	11-11-05-CB-80016-00	Kenneth Sever	R-4	In	Completed	9/21/2015	
15		1125 NW Spring St #C201	11-11-05-CB-80019-00	Denise & Brian Velaski	R-4	In	Completed	8/22/2016	
16		1125 NW Spring St C-2 (c102)	11-11-05-CB-80017-00	Wendi & Eric Lonnquist	R-4	In	Completed	8/15/2016	
17		1125 NW Spring St Unit A 203 (A-6)	11-11-05-CB-80006-00	Patrick & Susan Long	R-4	In	Completed	11/1/2019	
18		1125 NW Spring St Unit A-201	11-11-05-CB-80004-00	Michael Adams	R-4	In	Completed	12/13/2013	
19		1125 SW Spring St #C303 (C-9)	11-11-05-CB-80024-00	Dylan & Teri Ann Mason	R-4	In	Completed	5/19/2016	
20		1126 SW 8th St	11-11-08-CC-05000-00	Aaron & Mallory Hegge	R-2	In	Completed	3/15/2019	
21		1130 NW Hurbert St	11-11-05-CA-00801-00	Javier & Angelica Hernandez	R-2	In	Completed	8/30/2019	
22		1130 SW Martin St	11-11-08-CC-02600-00	Richard Savicky	R-2	In	Completed	12/14/2017	
23		1140 NW Hurbert St	11-11-05-CA-00802-00	Maria Van Houten	R-2	In	Completed	12/27/2018	
24	4/5/2016	1144 SW Mark St	11-11-08-CC-02900-00	Kay Klose & Richard Rainery	R-2	In	Completed	5/10/2016	Home Share
25	8/31/2012	1156 SW Mark St	11-11-08-CC-02800-00	Glenn F & Lori A Stockton Revocable Living Trust	R-2	In	Completed	1/15/2013	VRD
26	5/19/2014	129 SW Dolphin St Unit 129	11-11-08-BB-17400-00	John & Teri Rogers	C-2	In	Completed	6/11/2014	VRD
27	5/19/2014	129 SW Dolphin St Unit 133	11-11-08-BB-17400-00	John & Teri Rogers	C-2	In	Completed	6/11/2014	VRD
28	5/19/2014	129 SW Dolphin St Unit 137	11-11-08-BB-17400-00	John & Teri Rogers	C-2	In	Completed	6/11/2014	VRD
29	5/19/2014	129 SW Dolphin St Unit 139	11-11-08-BB-17400-00	John & Teri Rogers	C-2	In	Completed	6/11/2014	VRD
30	10/20/2016	13 NW High St	11-11-08-BB-07200-00	White Pine Properties LLC	R-4	In	Completed	3/16/2017	VRD
31	7/8/2019	134 SW Bay Blvd	11-11-08-AC-11200-00	Khakhanang Hickey	W-2	In	Completed	12/16/2019	VRD
32	11/15/2018	134 SW Elizabeth St	11-11-08-BB-27501-00	Hallmark Inns & Resorts, Inc.	C-2	In	Completed	7/5/2019	VRD
33	10/19/2019	135 SW Coast St	11-11-08-BB-20900-00	Julia & Patrick Rask	R-4	In	Completed	1/14/2020	VRD
34	9/19/2018	137 SW 12th St	11-11-08-AC-08000-00	Greg Bear	R-2	In	Completed	4/16/2019	VRD
35	7/2/2012	144 SW 26th St #1	11-11-17-BD-80001-00	Charles & Michele Acock	W-2	In	Completed	12/13/2012	VRD
36	11/15/2018	144 SW Elizabeth St	11-11-08-BB-27300-00	Hallmark Inns & Resorts, Inc.	C-2	In	Completed	7/5/2019	VRD
37	4/26/2017	145 SW Hurbert St #1	11-11-08-BA-11300-00	Golden Larch, LLC	R-4	In	Completed	9/25/2017	VRD
38	4/26/2017	145 SW Hurbert St #2	11-11-08-BA-11300-00	Golden Larch, LLC	R-4	In	Completed	9/25/2017	VRD
39	9/19/2019	165 SW 26th St	11-11-17-BD-00300-00	Sherie Hawley & Gary Gamer	R-4	In	Completed	2/18/2020	VRD
40	7/8/2019	2126 SE Marine Science Dr	11-11-17-00-00111-00	Michael Wilkinson & Nancy Simms	W-2	In	Completed	9/13/2019	B&B
41	10/25/2017	232 SW 27th St	11-11-17-BD-04500-00	Colleen Harris & Philip Mancke	R-4	In	Completed	1/19/2018	VRD
42	8/5/2016	238 SW 27th St	11-11-17-BD-04800-00	Roy S Neff and Lauri Hines	R-4	In	Completed	8/15/2016	VRD
43	11/28/2012	242 SW 27th St	11-11-17-BD-01400-00	Sharon A Simmons, Trustee	R-4	In	Completed	8/30/2019	VRD
44	1/17/2014	252 SW 27th St	11-11-17-BD-01500-00	Jennie Thomas	R-4	In	Completed	1/24/2014	VRD
45	10/24/2012	255 NW Cliff St	11-11-08-BB-12300-00	James & Lana Wetherill	C-2	In	Completed	2/13/2013	VRD
46	10/24/2012	257 NW Cliff St	11-11-08-BB-12300-00	James & Lana Wetherill	C-2	In	Completed	2/13/2013	VRD
47	11/13/2017	258 NW Coast St, Unit C	11-11-08-BB-05500-00	Michelle Heth	C-2	In	Completed	2/7/2019	VRD
48	1/3/2017	258 NW Coast St, Unit D	11-11-08-BB-05500-00	Michelle Heth	C-2	In	Completed	3/20/2017	VRD
49	5/31/2018	2612 SW Brant St	11-11-17-BD-03900-00	Anna & Mark Amarandos	R-1	In	Completed	9/4/2018	VRD
50	5/6/2019	2614 SW Brant St	11-11-17-BD-041000-00	Deborah S Rocha	R-4	In	Completed	7/18/2019	VRD
51		2616 SW Brant St	11-11-17-BD-04100-00	Kay Fischer	R-4	In	Completed	7/19/2016	
52		2622 SW Brant St	11-11-17-BD-04400-00	Roger Benney & Sheryl Craner	R-4	In	Completed	7/8/2014	
53		2638 SW Brant St	11-11-17-BD-04900-00	Lisa Trapp	R-4	In	Completed	5/9/2019	
54		28 SW Brook St #B	11-11-08-BB-25400-00	Leslie Bergshoeff	R-4	In	Completed	2/5/2018	
55		28 SW Brook St #C	11-11-08-BB-25400-00	Leslie Bergshoeff	R-4	In	Completed	10/10/2019	
56		28 SW Brook St #D	11-11-08-BB-25400-00	Leslie Bergshoeff	R-4	In	Completed	2/5/2018	
57		28 SW Brook St #E	11-11-08-BB-25400-00	Leslie Bergshoeff	R-4	In	Completed	2/5/2018	
58		28 SW Brook St #F	11-11-08-BB-25400-00	Leslie Bergshoeff	R-4	In	Completed	2/5/2018	-
59		28 SW Brook St #G	11-11-08-BB-25400-00	Leslie Bergshoeff	R-4	In	Completed	10/13/2017	
60		29 SW Coast St Unit A	11-11-08-BB-22200-00		R-4		Completed	10/13/2017	
υU	//2/2012	29 SW Coast St Unit A	11-11-08-BB-22200-00 11-11-08-BB-22200-00	Norm Ferber Norm Ferber	к-4 R-4	In In	Completed	10/25/2012	

#### Short-Term Rentals List

						In or Out		Data of	
						of Overlay	License	Date of Endorsem	VRD, B&B, or
	Date Rcd.	Street Address	Map Taxlot	Property Owner	Zone	Zone	<b>Renewal Status</b>	ent	Homeshare
62	7/2/2012	29 SW Coast St Unit C	11-11-08-BB-22200-00	Norm Ferber	R-4	In	Completed	10/25/2012	VRD
63	11/13/2017	311 NW 58th St	10-11-29-BB-02300-00	Micheal G Mantei	R-2	In	Completed	3/12/2018	VRD
64	10/12/2012	325 NW Coast St, Unit E	11-11-05-CC-88013-00	Steve & Marla Bennett	C-2	In	Completed	12/27/2012	VRD
65	11/15/2018	33 SW Elizabeth St	11-11-08-BB-15902-00	Hallmark Inns & Resorts, Inc.	C-2	In	Completed	7/5/2019	VRD
66	9/10/2019	35 SW Hurbert St	11-11-08-BA-10203-00	Beverly Chamberlain	R-4	In	Completed	1/6/2020	VRD
67	8/13/2012	3749 NW Oceanview Dr	10-11-32-BA-00900-00	Mountain Seas Development	R-4	In	Completed	12/26/2012	VRD
68	11/15/2018	39 SW Elizabeth St	11-11-08-BB-15903-00	Hallmark Inns & Resorts, Inc.	C-2	In	Completed	7/5/2019	VRD
69	3/2/2017	4 SW High St	11-11-08-BB-23300-00	Eder Beach Property LLC	R-4	In	Completed	5/30/2017	VRD
70	10/11/2012	406 NW High St	11-11-05-CC-13400-00	Janie Jenne & Michael Ditlefsen	R-4	In	Completed	9/11/2019	VRD
71	3/31/2016	407 NW High St	11-11-05-CC-11600-00	Pietrock 2, LLC	C-2	In	Completed	8/11/201	VRD
72	4/23/2019	413 NW Hurbert St	11-11-05-CC-15200-00	Sakhina Awal LLC	R-4	In	Completed	9/19/2019	VRD
73	4/23/2019	419 NW Hurbert St	11-11-05-CC-15200-00	Sakhina Awal LLC	R-4	In	Completed	9/19/2019	VRD
74	8/14/2017	420 NW High St	11-11-05-CC-13500-00	Rina Myklak	R-4	In	Completed	10/17/2017	VRD
75	9/24/2012	423 SW Elizabeth St	11-11-08-BC-04300-00	Gregory & Precott (Scottie) Jones	C-2	In	Completed	11/6/2012	VRD
76	5/29/2018	424 SE 4th St	11-11-08-AD-03900-00	Eder Beach Property LLC	R-2	In	Completed	10/2/2018	VRD
77	5/10/2017	435 NW 58th St	10-11-30-AA-03800-00	Joan L Meloy	R-2	In	Completed	6/16/2017	VRD
78	6/14/2016	502 SW 7th St	11-11-08-BD-03400-00	Kim Kossow & Tom Palmen	R-3	In	Completed	6/30/2016	VRD
79	3/6/2013	507 NW Alpine St, Unit 103	11-11-05-CC-95003-00	Larry Rabideau & Cheryl Mann	C-2	In	Completed	3/13/2013	VRD
80		507 NW Alpine St, Unit 107	11-11-05-CC-95007-00	Walde Living Trust	C-2	In	Completed	8/23/2019	
81		507 NW Alpine St, Unit 108	11-11-05-CC-95008-00	Jenial R Shakib Living Trust	C-2	In	Completed	4/16/2019	
82		507 NW Alpine St, Unit 203	11-11-05-CC-95011-00	Roy & Sandra Rider	C-2	In	Completed	5/19/2016	
83		507 NW Alpine St, Unit 205	11-11-05-CB-95013-00	Dan & Teresa Reich	C-2	In	Completed	9/19/2019	
84		507 NW Alpine St, Unit 207	11-11-05-CC-95015-00	Kent B & Lori S Roberts	C-2	In	Completed	10/22/2013	
85		507 NW Alpine St, Unit 209 507 NW Alpine St, Unit 208	11-11-05-CC-95016-00	Barbara Musolf	C-2	In	Completed	10/2/2013	
86		507 NW Alpine St, Unit 200	11-11-05-CC-95019-00	Arne LaVen	C-2	In	Completed	5/18/2018	
87		507 NW Alpine St, Unit 308	11-11-05-CC-95024-00	Robert & Ladonna Vigil	C-2	In	Completed	8/30/2019	
88		510 SW Minnie St	11-11-08-CC-02501-00	Richard Savicky	R-2	In	Completed	12/14/2017	VRD
89		511 SW 3rd St	11-11-08-BC-70003-00	Robert Fraser	R-3	In	Completed	1/19/2018	
90		524 SE 4th St, Unit A	11-11-08-AD-04600-00	Sandra & John Baker	R-2	In	Completed	8/29/2016	
91		526 NW Coast St, Unit E	11-11-05-CC-50005-00	Bubul Baruah	C-2		Completed	9/7/2018	
92		526 NW Coast St, Unit G			C-2	In		11/1/2019	
			11-11-05-CC-50007-00	Chris Paillette		In	Completed		
93		532 SE 2nd St	11-11-08-AA-10300-00	Sue Hardesty & Nellie Ward	R-2	In	Completed	12/18/2013	
94		537 NW Alpine St	11-11-05-CC-08600-00	Stephanie Sayler & Merritt Bruce	C-2	In	Completed	12/13/2013	
95		539 SW Woods St	11-11-08-000027-PLNG	Lucinda Chapman	R-3	ln	Completed	7/18/2019	
96		540 NW Alpine St	11-11-05-CC-08100-00	Greg Stempson & Lorene Johnson	C-2	In	Completed	7/7/2015	
97		543 SW 5th St	11-11-08-BC-05600-00	Scott & Angela McFarland	R-3	ln	Completed	5/6/2013	
98		545 SE 4th St	11-11-08-AD-01901-00	Cynthia Severson	R-2	In	Completed	3/28/2019	
99		546 SW Smith Ct	11-11-08-BC-07800-00	Diane & Russell Faria	R-3	In	Completed	7/11/2012	
100	-1 -1 -	553 SW 5th St	11-11-08-BC-05500-00	Scott Lackner	R-3	In	Completed	10/19/2018	
101	.,,.	554 SE 2nd St	11-11-08-AA-10401-00	Nancy Thurston & Jeff Terry	R-2	In	Completed	7/3/2014	
102		580 NW 6th St	11-11-05-CC-02200-00	Hans-Christian & Andrea Muenchmeyer	R-4	In	Completed	4/9/2015	
103	, ,	582 NW 3rd St	11-11-05-CC-13000-00	BMD Rentals LLC	R-4	In	Completed	3/12/2018	
104		589 W Olive St	11-11-08-BB-23400-00	Don Ollila & Anna Kent	R-4	In	Completed	7/5/2019	
105		607 SW Woods St	11-11-08-BC-07700-00	Sandra Ringo	R-3	In	Completed	9/3/2014	
106		610 NW 9th St	11-11-05-CB-10200-00	Betty Willis	R-4	In	Completed	1/19/2018	
107	10/30/2015	626 NW 3rd St	11-11-05-CC-80005-00	Terry & Krista Harrison	C-2	In	Completed	11/12/2015	
108	6/20/2018	645 SE 4th St	11-11-08-AD-00700-00	Pivot Point Productions, LLC	R-2	In	Completed	7/6/2018	
109	1/28/2019	700 W Olive St	11-11-08-BB-07500-00	Ocean Equity Investments LLC	C-2	In	Completed	9/26/2019	
110		701 NW Coast St #107	11-11-05-CC-94007-00	Charles & Jane Kemp	C-2	In	Completed	12/13/2013	VRD
111		701 NW Coast St #108	11-11-05-CC-94008-00	Michael D McCoy Rev. Living Trust	C-2	In	Completed	9/21/2016	VRD
112	5/15/2107	701 NW Coast St #109	11-11-05-CC-94009-00	Kevin Carmondy	C-2	In	Completed	10/19/2018	
113	10/25/2012	701 NW Coast St #111	11-11-05-CC-94011-00	Bonnie Carmody	C-2	In	Completed	7/31/2013	VRD
114	6/19/2012	701 NW Coast St #201	11-11-05-CC-94013-00	Li'l Macs LLC	C-2	In	Completed	10/24/2013	VRD
115	10/25/2012	701 NW Coast St #209	11-11-05-CC-94021-00	Bonnie Carmody	C-2	In	Completed	7/31/2013	VRD
116	10/25/2012	701 NW Coast St #210	11-11-05-CC-94022-00	Bonnie Carmody	C-2	In	Completed	7/31/2013	VRD
117	10/25/2012	701 NW Coast St #211	11-11-05-CC-94023-00	Bonnie Carmody	C-2	In	Completed	7/31/2013	VRD
118	12/5/2017	701 NW Coast St #303	11-11-05-CC-94027-00	Suzanne R. W. Horning	C-2	In	Completed	10/19/2018	VRD
119	9/3/2013	701 NW Coast St #305	11-11-05-CC-94029-00	Jan Bedle	C-2	In	Completed	4/7/2014	VRD
120	10/29/2012	701 NW Coast St #306	11-11-05-CC-94030-00	David & Margaret Hall	C-2	In	Completed	11/6/2012	VRD
121	10/25/2012	701 NW Coast St #309	11-11-05-CC-94033-00	Bonnie Carmody	C-2	In	Completed	7/31/2013	VRD
122		701 NW Coast St #310	11-11-05-CC-94034-00	Bonnie Carmody	C-2	In	Completed	12/26/2012	
123		701 NW Coast St, Unit 207	11-11-05-CC-94019-00	Nye Beach Escape	R-4	In	Completed	7/5/2019	
124		707 NW High St	11-11-05-CC-89004-00	Redhawk Rentals LLC	C-2	In	Completed	5/1/2018	

#### Short-Term Rentals List

	Date Rcd.	Street Address	Map Taxlot	Property Owner	Zone	In or Out of Overlay Zone	License Renewal Status	Date of Endorsem ent	VRD, B&B, or Homeshare
125		709 NW High St	11-11-05-CC-89003-00	Alan & Angela Dietrich	C-2	In	Completed	3/20/2017	
125		715 NW 3rd St	11-11-08-BB-11200-00	Nye Place, LLC	C-2	In	Completed	5/18/2018	
120		722 NW 1st St	11-11-08-BB-08900-00	Terry & Eileen Obteshka	C-2	In	Completed	9/18/2019	
127		723 NW 2nd Ct	11-11-08-BB-10700-00	Michelle Heth	C-2	In	Completed	2/7/2019	
120		728 SE 5th St	11-11-08-AD-07200-00	Justin & Tamarah Sato	R-2	In	Completed	3/27/2015	
130		731 NW 2nd Ct	11-11-08-BB-10600-00	April M. Lee	C-2	In	Completed	6/2/2016	
131		732 NW 2nd Ct	11-11-08-BB-10000-00	Eric & Cherie Gullerud	C-2	In	Completed	9/3/2014	
131		736 NW 3rd St	11-11-05-CC-10600-00	Samer H Abufadil	C-2	In	Completed	10/2/2018	
132		745 NW Beach Dr	11-11-05-CC-10000-00	Joe & Paula Roth / Ramon Diaz	C-2	In	Completed	7/7/2015	
135		745 NW Lee St	11-11-05-CD-02800-00	Clare Hanley	R-2	In	Completed	9/3/2014	
134		748 NW Lee St	11-11-05-CD-02800-00	Omar Jaff	R-2	In	Completed	7/19/2016	
135		748 SW Bay Blvd, Unit A	11-11-08-CA-04100-00	Mo Properties LLC	W-2	In	Completed	9/3/2019	
130			11-11-08-CA-04100-00		W-2	In		9/3/2019	
137		748 SW Bay Blvd, Unit B		Mo Properties LLC	W-2		Completed	9/3/2019	
		748 SW Bay Blvd, Unit C	11-11-08-CA-04100-00	Mo Properties LLC		In	Completed		
139		750 NW 2nd St	11-11-08-BB-10300-00	Deidre Johns	C-2	In	Completed	9/26/2019	
140		757 NW Coast St #5	11-11-05-CC-92005-00	Dr. Frank J Benison, pHD	C-2	In	Completed	8/14/2017	
141		757 NW Coast St #6	11-11-05-CC-91006-00	Lighthouse Lookout LLC	C-2	In	Completed	3/26/2018	
142		757 NW Coast St #7	11-11-05-CC-91007-00	Sue Ellen O'Connor	C-2	In	Completed	12/30/2015	
143		757 SW 6th St	11-11-08-CB-01101-00	Doug Chu	R-4	In	Completed	2/6/2014	
144		801 NW Coast St, #1	11-11-05-CB-90001-00	Dorcot Dreams LLC	C-2	In	Completed	7/29/2019	
145	11/13/2018	814 SW Bay St	11-11-08-CB-06000-00	Lana Allen	C-1	In	Completed	12/27/2018	
146		821 SW 12th St	11-11-08-CA-07600-00	Kenneth & Cheryl Huff	R-3	In	Completed	7/13/2016	
147	3/23/2017	832 SW 13th St	11-11-08-CA-07700-00	Wilma Roles	R-3	In	Completed	6/9/2017	VRD
148	11/12/2015	859 SW Bay Blvd	11-11-08-CA-02302-00	Roger Yost	W-2	In	Completed	5/10/2016	
149	8/2/2012	890 SE Bay Blvd #205	11-11-09-CB-70205-00	Gary H & F Rebecca Thorgaard	W-2	In	Completed	12/27/2012	VRD
150	7/2/2012	902 SW Mark St	11-11-08-CB-93001-00	Don & Jeannie Andre	R-2	In	Completed	8/6/2013	VRD
151	11/13/2018	903 SW Coast Hwy	11-11-08-CB-06100-00	Lana Allen	C-1	In	Completed	1/23/2019	VRD
152	11/13/2018	905 SW Coast Hwy	11-11-08-CB-06100-00	Lana Allen	C-1	In	Completed	1/23/2019	VRD
153	11/14/2014	912 NW Coast St	11-11-05-CB-05500-00	Patricia A. Lee	R-4	In	Completed	10/22/2019	VRD
154	11/15/2018	914 SW 2nd St	11-11-08-BB-27200-00	Hallmark Inns & Resorts, Inc.	C-2	In	Completed	7/5/2019	VRD
155	6/22/2016	927 SW 11th St	11-11-08-CD-03101-00	Steven Palmer	R-3	In	Completed	11/14/2012	VRD
156	3/23/2017	946 NW High St	11-11-05-CB-10800-00	David Bahler	R-4	In	Completed	9/12/2017	VRD
157	9/19/2019	946 SW 8th St	11-11-08-CB-07000-00	Sarah Marquez & Mario Cippone	C-1	In	Completed	10/22/2019	Home Share
158	3/4/2019	955 NW Spring St	11-11-05-CB-10600-00	Sandra D Burgess	R-4	In	Completed	3/28/2019	VRD
159	4/22/2013	10 NW 42nd St	10-11-29-CD-01400-00	Thomas Huff	R-1	Out	Completed	5/9/2013	VRD
160	11/4/2019	105 NW 77th Ct	10-11-20-BB-01200-00	Joseph & Linda Palmer	R-1	Out	Completed	1/6/2020	Home Share
161	2/7/2013	11 NW 42nd St (Unit A - upper)	10-11-29-CD-02400-00	NW Property Holdings - Oregon, LLC	R-1	Out	Completed	5/6/2013	VRD
162		11 NW 42nd St (Unit B - lower)	10-11-29-CD-02400-00	NW Property Holdings - Oregon, LLC	R-1	Out	Completed	4/2/2013	VRD
163		1235 NW Spring St	11-11-05-BC-03700-00	Carol & Bob Reinhard	R-2	Out	Completed	5/9/2013	
164		124 NW 54th St	10-11-29-BD-03800-00	Hollie & Thor Bates	C-1	Out	Completed	7/5/2019	
165		1245 NW Spring St	11-11-05-BC-03701-00	James & Lana Wetherill	R-2	Out	Completed	2/28/2013	
166		125 NW 77th Ct, Unit A	10-11-20-BB-01000-00	Karen J Trussell	R-1	Out	Completed	9/4/2018	
167		128 NW 77th Ct, Shitt A	10-11-20-BC-01300-00	Fred & Patty Stanwood	R-1	Out	Completed	5/13/2014	
168		1330 NW Spring St	11-11-05-BC-02200-00	Roy S Neff and Lauri Hines	R-2	Out	Completed	5/13/2014	
169		1332 NW Thompson St	11-11-05-BC-02200-00	Jesse Williams & Vali Sevastita	R-2 R-2	Out	Completed	4/6/2018	
170		1346 SE Rio Vista Dr	11-11-09-CA-01700-00 10-11-20-BB-00900-00	Dean Sawyer	R-1	Out	Completed	7/5/2019	
171		135 NW 77th Ct		Cheryl M Johnson / Tom Walklet (agent)	R-1	Out	Completed		
172		140 NW 77th Ct	10-11-20-BB-00800-00	Cheryl M Johnson / Tom Walklet (agent)	R-1	Out	Completed	12/27/2018	
173		145 SW 27th St	11-11-17-BD-01904-00	Brian & Renee Todd	R-4	Out	Completed	4/16/2019	
174		1452 NW Spring St	11-11-05-BC-01200-00	Scott & Mindy McDowell	R-2	Out	Completed	6/2/2016	
175		1522 NW Spring St	11-11-05-BB-01700-00	Michael Callahan	R-2	Out	Completed	3/28/2019	
176		1535 F NW Hurbert St	11-11-05-BB-01200-00	Ann Howell & Thomas Hickey	R-2	Out	Completed	1/23/2019	
177		1542 NW Spring St	11-11-05-BB-02000-00	Rick Hixon & Jocelyn Stoody	R-2	Out	Completed	12/27/2018	
178		1610 NW Spring St	11-11-05-BB-00900-00	Donald & Patsy M Family Trust	R-2	Out	Completed	2/5/2018	
179		171 NW 73rd Ct	10-11-20-BC-00806-00	Jerry Burger	R-1	Out	Completed	1/29/2013	
180		180 NW Gilbert Way Unit C	10-11-29-BD-17700-00	Cuttaliya & Douglas Robinson	R-4	Out	Completed	2/12/2015	
181	12/6/2016	2003 NW Oceanview Dr	11-11-05-BA-02502-00	Jenni & Robert Winterburn	R-1	Out	Completed	12/28/2016	
182	8/8/2013	224 NE 55th St	10-11-29-BD-00301-00	Northeast 55th St LLC	R-2	Out	Completed	10/2/2013	VRD
183	10/23/2017	2545 NW Pacific St	10-11-32-DC-09200-00	Michael D'Anna	R-1	Out	Completed	12/12/2017	VRD
184	11/8/2018	2725 NW Pacific Pl	10-11-32-DB-00800-00	Dennis & Denise Monden	R-1	Out	Completed	3/15/2019	VRD
185	12/7/2018	2755 NW Pacific Pl	10-11-32-DB-01300-00	Wildcard Investment, LLC	R-1	Out	Completed	1/23/2019	VRD
		2767 NW Pacific Pl	10-11-32-DB-01400-00	Richard Evans & Julie Sanford	R-1	Out	Completed	6/2/2017	
186	4/24/201/		10 11 52 BB 01400 00		11 1	out		=,=,===	

#### Short-Term Rentals List

	Date Rcd.	Street Address	Map Taxlot	Property Owner		Overlay	License Renewal Status	Date of Endorsem ent	VRD, B&B, or Homeshare
188	10/30/2013	3380 NW Oceanview Dr Unit B	10-11-32-AC-07100-00	Veritas Corp. / Mark & Rebecca DeBoer	R-4	Out	Completed	12/5/2013	VRD
189	9/11/2017	375 NE 70th Dr	10-11-20-CA-05400-00	Todd & Debbie Cleek	R-4	Out	Completed	10/13/2017	VRD
190	9/20/2012	3914 NW Cherokee Ln	10-11-32-AB-02600-00	Linda Neigebauer	R-1	Out	Completed	1/9/2014	VRD
191	10/29/2019	411 NW 60th St	10-11-30-AA-02300-00	Amy Gordon	R-2	Out	Completed	1/28/2020	VRD
192	4/6/2018	424 NW 59th St	10-11-30-AA-02500-00	Fort Awesome West LLC	R-2	Out	Completed	5/1/2018	VRD
193	7/2/2018	449 SE Scenic Loop	11-11-09-BC-01600-00	Celeste McEntee	R-4	Out	Completed	7/18/2019	VRD
194	7/18/2013	457 NW 56th St	10-11-30-AA-05600-00	Lightkeeper, LLC	R-2	Out	Completed	3/21/2014	VRD
195	6/14/2016	457 NW 57th St	10-11-30-AA-04701-00	Rick & Lynette Ruppel	R-2	Out	Completed	6/30/2016	VRD
196	3/4/2014	4718 NW Cherokee Ln	10-11-29-CA-01600-00	Kirk Hofstetter & Mary Jo Moeller	R-4	Out	Completed	3/21/2014	VRD
197	10/1/2012	4920 NW Woody Way	10-11-29-CA-03000-00	Craig & Dawn Lodge	R-4	Out	Completed	11/29/2012	B&B
198	10/17/2012	4925 NW Woody Way	10-11-29-CA-03400-00	Douglas & Dee A. Nebert	R-4	Out	Completed	11/29/2012	B&B
199	10/29/2012	5053 NW Agate Way	10-11-29-BD-16100-00	Robert & Lori Cavell	R-2	Out	Completed	1/11/2013	VRD
200	10/25/2017	520 NW 23rd St	10-11-32-DC-02600-00	Louis & Malinda Limbrunner	R-1	Out	Completed	3/12/2018	VRD
201	10/24/2012	535 NW 16th St	11-11-05-BB-01900-00	Mark Peterson	R-2	Out	Completed	5/6/2013	VRD
202	10/11/2019	5518 N Coast Hwy	10-11-29-BA-02403-00	Les Carter	R-4	Out	Completed	11/1/2019	Home Share
203	5/10/2017	555 NW 56th St	10-11-30-AA-00301-00	Rob & Leslie Hildebrand	R-2	Out	Completed	6/16/2017	VRD
204	2/24/2014	556 NW 56th St	10-11-30-AA-00701-00	Richard Zhao & Jianhua Pang	R-2	Out	Completed	3/6/2014	VRD
205	10/4/2017	5608 NW Meander St	10-11-30-AA-04800-00	Les Trust, Steven Leonard	R-2	Out	Completed	1/19/2018	VRD
206	4/25/2014	626 NW 54th Ct	10-11-30-AD-02600-00	Newport Oceanfront Estate LLC	R-2	Out	Completed	7/18/2016	VRD
207	9/21/2012	640 NW 54th Ct	10-11-30-AD-02400-00	Bonnie & Fred Saxton	R-2	Out	Completed	1/11/2013	VRD
208	10/12/2016	688 NE 20th Pl	10-11-32-DD-05500-00	William & Kassi Sedwick	R-1	Out	Completed	9/9/2019	VRD
209	5/31/2018	7055 NE Avery St	10-11-20-BC-00614-00	Dale & Sandra Cruickshank-Phillips	R-1	Out	Completed	7/6/2018	Home Share

	Inactive, N	Nonconforming Short-Term	Rentals						
210	7/25/2013	1000 SE Bay Blvd #114 (D-1)	11-11-09-CB-90401-00	Ellen & Lawrence Franck	W-2	In	No Submittal	8/6/2013	VRD
211	4/11/2014	1000 SE Bay Blvd #140 (G)	11-11-09-CB-91001-00	VKN Vacation Rental	W-2	In	No Submittal	5/1/2014	VRD
212	10/22/2019	1000 SE Bay Blvd #208 (C-21)	11-11-09-CB-90321-00	David & Rebecca Egger	W-2	In	No Submittal	1/31/2013	VRD
213	8/19/2013	1000 SE Bay Blvd #244 (G-18)	11-11-09-CB-90718-00	Richard A Larsell	W-2	In	No Submittal	5/20/2014	VRD
214	10/22/2019	1000 SE Bay Blvd #308 (C-21)	11-11-09-CB-90321-00	David & Rebecca Egger	W-2	In	No Submittal	1/31/2013	VRD
215	8/19/2013	1000 SE Bay Blvd #344 (G-18)	11-11-09-CB-90718-00	Richard A Larsell	W-2	In	No Submittal	5/20/2014	VRD
216	3/5/2019	1000 SE Bay Blvd #528 (J-7)	11-11-09-CB-91007-00	Connie Shim	W-2	In	No Submittal	3/28/2019	VRD
217	7/16/2013	1000 SE Bay Blvd #642 (L-6)	11-11-09-CB-91206-00	Cynthia Kelley Hinds	W-2	In	No Submittal	10/2/2013	VRD
218	5/22/2018	1120 NW Spring St, Unit A	11-11-05-CB-70001-00	Terry & Diane Schneider	R-4	In	No Submittal	6/22/2018	VRD
219	7/14/2014	1140 SW Abbey St	11-11-08-CA-09800-00	Paul & Kim Montagne	R-3	In	No Submittal	10/26/2016	VRD
220	7/20/2017	507 NW Alpine St, Unit 302	11-11-05-CC-95018-00	Kathleen Schonau	C-2	In	No Submittal	3/27/2019	VRD
221	9/6/2012	507 NW Alpine St, Unit 305	11-11-05-CC-95021-00	Patrick & Elizabeth Bresnan	C-2	In	No Submittal	12/7/2012	VRD
222	11/9/2017	521 NW Hurbert St	11-11-05-CC-16200-00	Debbie Sloan	R-4	In	No Submittal	2/26/2018	VRD
223	9/3/2014	539 SW Park St	11-11-08-CB-09700-00	Michael Tran	R-4	In	No Submittal	10/15/2014	VRD
224	1/26/2017	637 SE 2nd St	11-11-08-AA-07700-00	Leah Tuttle	R-2	In	No Submittal	3/20/2017	VRD
225	9/16/2013	701 NW Coast St #101	11-11-05-CC-94001-00	Gwenith M Filbin	C-2	In	No Submittal	12/13/2013	VRD
226	9/9/2019	753 NW 2nd St	11-11-08-BB-09300-00	Wayne Trantow & Antoinette Parque	C-2	In	No Submittal	11/7/2012	VRD
227	1/9/2013	890 SE Bay Blvd #314	11-11-09-CB-70314-00	Debra Harland	W-2	In	No Submittal	1/11/2013	VRD
228	2/1/2017	1217 NW Oceanview Dr	11-11-05-BC-03400-00	Stuart Larsen	R-2	Out	No Submittal	3/22/2017	VRD
229	10/9/2018	130 NW 77th Ct	10-11-20-BB-00700-00	Randy & Janice Reitz	R-1	Out	No Submittal	1/23/2019	VRD
230	6/1/2015	185 NW 70th St	10-11-20-CB-00118-00	Susan & Steven Johnston	R-2	Out	No Submittal	7/19/2016	VRD
231	10/29/2012	2005 NW Oceanview Dr	11-11-05-BB-00300-00	Margie L Dawson	R-1	Out	No Submittal	7/10/2013	VRD
232	9/19/2018	320 NW 18th St	11-11-05-BA-05101-00	Robert W Wienert	R-1	Out	No Submittal	10/19/2018	VRD
233	2/27/2019	3934 NW Cherokee Ln	10-11-32-AB-02800-00	Christie & Stephen Burns	R-1	Out	No Submittal	4/3/2019	VRD
234	10/29/2012	416 NW 58th St	10-11-30-AA-03300-00	John Ross	R-2	Out	No Submittal	12/4/2012	VRD
235	8/3/2015	4916 NW Woody Way	10-11-29-CA-02900-00	Don P & Leona Rairigh	R-4	Out	No Submittal	11/1/2015	VRD
236	3/8/2017	546 NW 54th St	10-11-30-AD-00500-00	Larry & Pat Hood	R-2	Out	No Submittal	3/27/2017	VRD
237	9/12/2017	688 NE 20th Pl (Upstairs Area)	10-11-32-DD-05500-00	William & Kassi Sedwick	R-1	Out	No Submittal	2/9/2018	VRD

# **City of Newport**

# Memorandum

To: Short-Term Rental Ordinance Implementation Work Group

From: Derrick I. Tokos, AICP, Community Development Director

Date: February 21, 2020

Re: 24/7 Hotline Implementation and Enhancements

Enclosed is an email from Claire Shank with Lodgingrevs, responding to a series of questions related to how their operators can interface with police dispatch and enhancements they can make to the centralized incident/complaint database to provide clients the ability to report out summary information.

The enhanced report features are not yet available, and may not be prior to the next meeting. We would; however, like to use some time under this agenda item to further discuss with the work group expectations and understood limitations associated with after hour enforcement, and changes the City should make to the 24/7 hotline script that Lodgingrevs operators use for Newport.

Attachments:

Email from Claire Shank, dated February 5, 2020

#### **Derrick Tokos**

From:	Claire Shank <claire@lodgingrevs.com></claire@lodgingrevs.com>
Sent:	Wednesday, February 05, 2020 8:44 AM
То:	Derrick Tokos
Cc:	Jason Malloy; Jim Folmar
Subject:	RE: Questions and Implementation Issues

#### Hi Derrick,

- 1. We are adding the Compliance Status and MUNIRevs account number as columns to this report. All columns you see on the menu will export to excel.
- 2. We will add these dropdown selections. We are changing License Violation to Violation as not all of our clients call it a license some call it a permit or registration.
- 3. We have some cities who have additional procedures in their hotline script that say if the call is Noise related and it's after 10pm PST, call police dispatch at XXX, inform them of the complaint and provide the reporting party's contact information. Would you be interested in adding something similar?
- 4. No, this is not possible. Maybe #3 above can help here?
- 5. We collect advertisement data 2x per week. We will take a evidence capture PDF when the listings are in LODGINGRevs. We will review the listings to match them to a property record, either by looking at the active listing or the PDF if the listing has since been removed. We can filter in LODGINGRevs to view all advertisements with a date created (new) of 2/1 2/23 (or however long) to see how many new advertisements popped in Newport, possibly as a result of the festival.

We plan to complete the report enhancements in #1 and #2 in the next couple of weeks. We will let you know when they are ready for your review.

Thanks,

Claire Shank Account Manager at LODGINGRevs (970) 708-1910 claire@lodgingrevs.com

From: Derrick Tokos <D.Tokos@NewportOregon.gov>
Sent: Friday, January 31, 2020 10:33 AM
To: Claire Shank <claire@lodgingrevs.com>
Cc: Jason Malloy <J.Malloy@newportpolice.net>; Jim Folmar <J.Folmar@NewportPolice.net>
Subject: Questions and Implementation Issues

Hi Claire,

Now that we have had the service up and running for a few months, we have a few questions and requests for changes in how the interface is working. Here they are, in no particular order.

 Now that we have some data, we would like to generate reports and are looking to use the "export to excel" function on the detailed complaint reporting screen to accomplish that task. Attached is a screenshot of that screen. We assume the excel export function can be calibrated to meet our needs, and would like it adjusted such that it exports the following fields: "Date of Complaint," "Property Address," "Complaint Type," "Complaint Status," and "Compliance Status." Do you foresee any issues in making this change?

- Related to the above, we would like to adjust the options in the "complaint status" drop down menu so that it is more informative. Instead of simply "open" or "closed," we would like the field to include the following options "Open," "Under Review," "No Violation," "License Violation," "Warning," and "Citation."
- 3. Could you please confirm whether or not LodgingRevs representatives identify when incidents reported on the 24/7 hotline need to be sent to police dispatch? Assuming this is occurring, what is the threshold they are using to make that determination? For example, an after-hours call is made about a fight or disturbance at a VRD. How would that be handled?
- 4. With respect to after-hours, is it possible to setup the system such that automatic emails are sent to a different city email address based upon when the complaint is received?
- 5. As an FYI, we have a large off-season event coming up called the Seafood and Wine Festival. It starts on February 20<sup>th</sup> and extends through February 23<sup>rd</sup>. We expect a bump up in advertisements of unlicensed rentals and would like to know how you approach events such as this when tracking advertisements.

That is about it for now. I look forward to your response.

Derrick I. Tokos, AICP Community Development Director City of Newport 169 SW Coast Highway Newport, OR 97365 ph: 541.574.0626 fax: 541.574.0644 <u>d.tokos@newportoregon.gov</u>

#### **Newport Hotline Script**

Hot Line Greeting: Thank you for calling the City Of Newport Hotline, this is [OpName]. Are you calling about an issue with a rental property?

(CSR: If a caller is interested in a rental property/wants pricing on a rental, please advise they have called the wrong number and we cannot assist them.) If the call is complaint related, please proceed.

\*Hotline notes time call came in the Date & Time of Call Received box

#### **Caller Contact Information**

- 1. "Your information will be kept confidential for this complaint, but for our own records: May I have your first name please?"
- 2. "May I have your last name?"
- 3. "May I have the best number to reach you at in case we get disconnected?"

#### Property Information:

- 1. "Do you know the property owner's name of the short-term rental you are reporting?"
- 2. "What is the street address for the property your concern is in regards to?"
- 3. "Do you know the unit number for this address?"
- 4. "May I have the zip code?"
- 5. "Which type of incident are you reporting?" (Drop down list)
  - a. Noise
  - b. Illegal Rental
  - c. Parking
  - d. Trash
  - e. Occupancy/Number of Guests
  - f. Other

Please describe your complaint against this property in detail section:

g. Hotline takes down complaint information

"Thank you for your patience, we are onto the resolution phase and I will take it from here. I will reach out to this property's emergency contact and notify them of the situation. A Newport Community Service Officer will follow-up with you once the matter has been investigated. Thank you for calling and have a nice day."

#### Emergency Contact Follow Up

- 6. Hotline calls emergency contact on file up to FIVE times
- 7. Hotlines notes time call was made to emergency contact
- 8. Hotline takes notes on conversation with emergency contact in the resolution field (if reached)
- 9. Hotline leaves the following message if there is no answer:
  - a. Hello, this is [OpName] with the City of Newport Short Term Rental Hotline. You are listed as the emergency contact for [property address] and I am calling to report an issue about [X]. Please contact your tenants or resolve the issue. No callback is required. Have a nice day.

## **City of Newport**

# Memorandum

To: Short-Term Rental Ordinance Implementation Work Group

From: Derrick I. Tokos, AICP, Community Development Director

Date: February 21, 2020

Re: STR Ordinance Implementation Issues

Enclosed is a letter from the Nye Sands HOA Association outlining their concerns with the proof of use provision of the new ordinance (NMC 4.25.030(C)(7)). That provision requires evidence that a unit was rented for 30 days during the previous fiscal year. This condominium building, located just north of the Nye Beach Turnaround, has been under substantial renovation since April of 2019 and the work will not be completed until June of 2020.

A number of unit owners have short-term rental licenses that they cannot use because of the condition of the facility. We would like to discuss with the work group how best to address this circumstance and whether or not this provision of the code might need to be adjusted in the future.

Spencer also asked that time be reserved under this agenda item to discuss the 24/7 hotline signage as it relates to Bed and Breakfast facilities, and whether or not Bed and Breakfasts and home shares, where there is an onsite operator/resident, should be exempt from the sign posting requirement.

Attachments:

Letter from Melissa Rajala, Treasurer, Nye Sands HOA Board, dated January 15, 2020 (with attachments)

CITY OF NEWPORT

January 15, 2020

The City of Newport Derick Tokos – Community Development Director 169 SW Coast Hwy Newport OR 97365

Dear Mr. Tokos,

This letter is to follow up on the meeting you and I had yesterday at Newport City Hall regarding the Nye Sands Condominums, located at 507 NW Alpine St., Newport. Among other topics the primary reason for our meeting was in regards to the City of Newport "Proof of Use " Provision 4.25.030 C,7, and the licensed vacation rental units at the Nye Sands Condominiums being able to meet the requirement by the specified timeframe.

We are asking for a deferral of the City of Newport "Proof of Use " Provision 4.25.030 C,7, for our licensed vacation rental unit owners at the Nye Sands Condominiums. If it is possible to defer the required documentation for one year, our currently licensed owners will be able to fulfill the City of Newport requirement as well as assure the safety of their renters.

Nye Sands Condominiums started an extensive exterior building envelope rehabilitation in April of 2019. The current projection for project completion timeline is end of June 2020. We are hopeful that the project will actually end near that date, though we continue to experience unexpected problems being identified by our building envelope consultant, Forensics Building Consultants, and our General Contractor, R&R Houston which may cause the projected project end date to exceed that timeframe. Each week seems to bring new challenges that must be addressed properly.

The scope of the project included every exterior wall of our ocean front building. The old west facing cement patios have been completely removed from the building and rebuilt. The west wall of the building was taken down to studs and rebuilt, and is still in progress. The east wall old cement entry decks on our second and third floors have been partially demolished and are currently in the process of being rebuilt, as well as the east walls of all three floors of the buildings are being taken down to studs and rebuilt. North wall repairs and repaint have been completed. South wall repairs and repaint have been completed. Building elevator modernization is currently in progress and has an expected completion timeframe of end of February 2020. We have had scaffolding on the west side of our building for the last 8 months that spans all three floors. We have a nine-man, full time crew on site 5 days a week, and most weeks they work Saturday's as well. We have a variety of subcontractors, their vehicles and large delivery trucks bring construction materials and equipment taking over the majority of our parking lot since April of 2020 timeframe and all east exterior fire sprinkler system has been updated and riser room modernization modification have been completed. We continue

to work with Fire Marshall to assure safety of construction personnel and full-time residents during the construction project. As a full time resident myself, because of all of the noise, dust, workers, trucks etc., the building is very uncomfortable to live in at this time.

None of our buildings licensed Vacation Rental units have been able to be used as vacation rental units since April of 2019. The Nye Sands HOA cannot allow any vacation renters into or around the building due to the extreme liability of unnecessary people being on our very busy construction site. Various Vacation Rental Companies that deal with our vacation rental owners have been notified that our building is not in a safe state to rent out until approximately July 1 of 2020. At this point we are discouraging even our owners and their friends or family from coming to their own condominiums unless absolutely necessary.

If you have further questions or would like to see additional pictures of the scope of our project please contact me at <u>MelissaRajala@icloud.com</u>, cell phone 360 606 4111, or by US mail at unit #304 at 507 NW Alpine Street, Newport OR 97365.

Respectfully.

Melissa Rajala ( Treasurer, Nye Sand HOA Board

Attachments- Various Picture of NYE SANDS CONDOMINUMS REHABILITATION PROJECT

From: Melissa Rajala melissa.rajala@icloud.com &

Subject: Nye Sands Condominium Letter requisition deferral of City Newport Proof of Use Provision 4.25.030 C 7

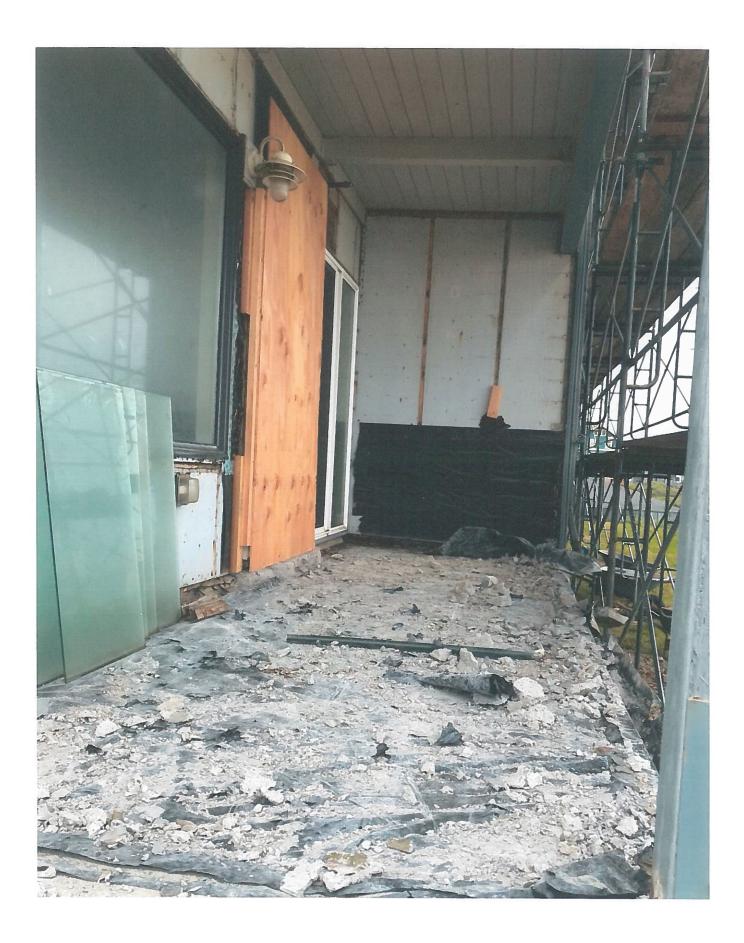
- Date: January 15, 2020 at 2:05 PM
  - To: D.tokos@newportoregon.gov
  - Cc: Melissa Rajala melissa.rajala@icloud.com, Lori Roberts 207 catering.to.you.llc@gmail.com,
    - Lee Hardy Yaquina Bay Prop Management lee@yaquinabayproperties.com

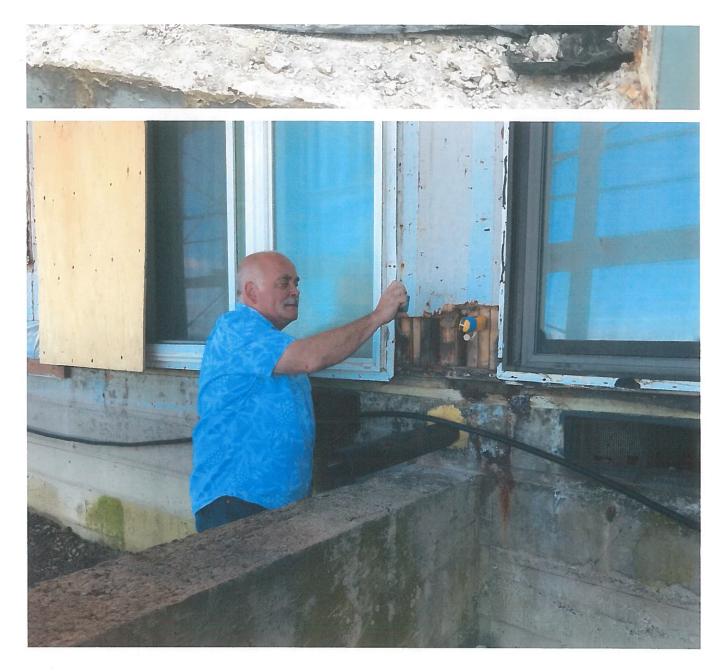
I have delivered a hardcopy of this letter and pictures of our Nye Sands Condominiums Rehabilitation Project to your office the afternoon of 1/15/2020.



Derrick Tokos Proof o...er.docx



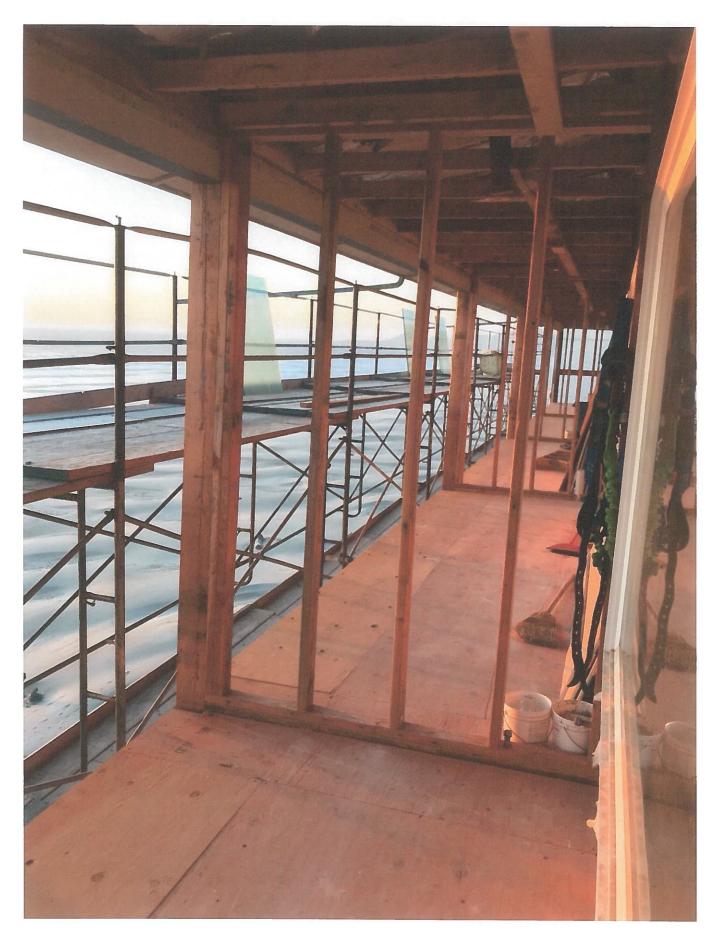


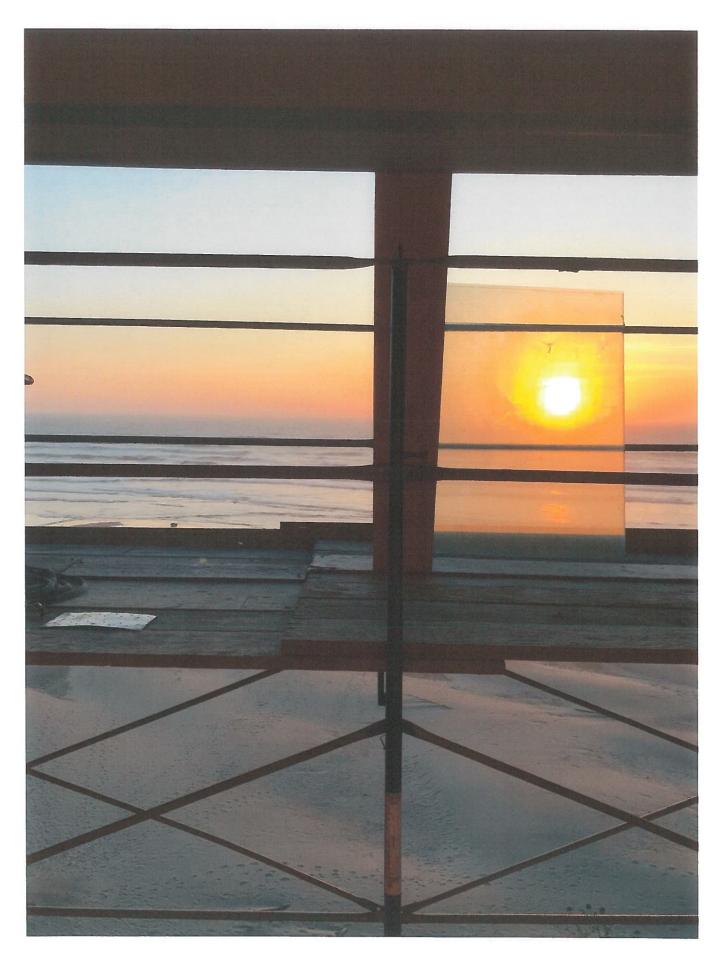




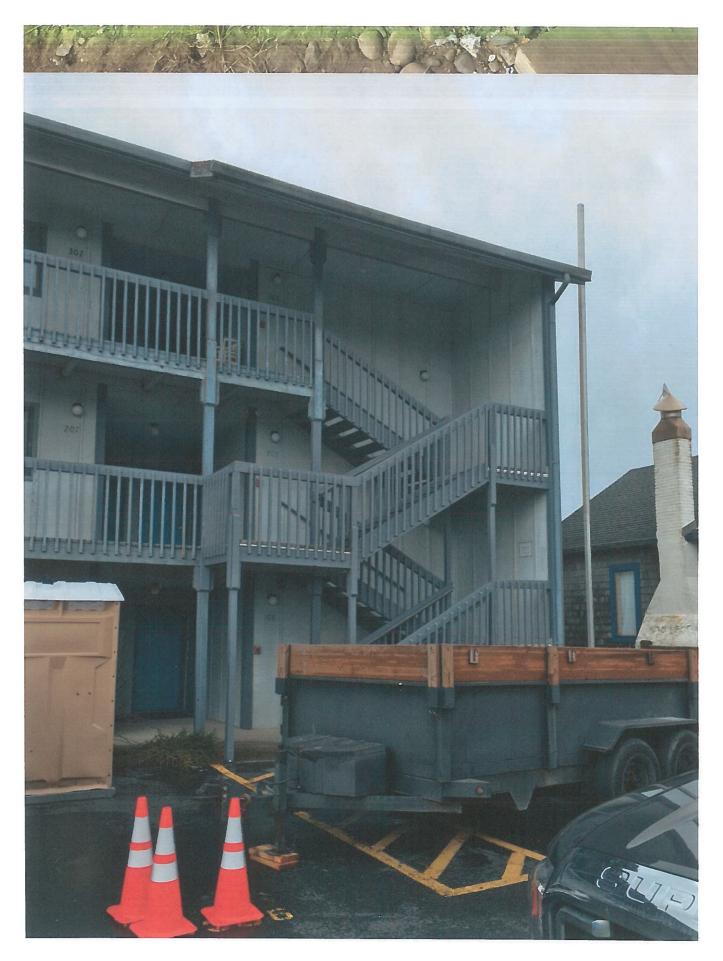


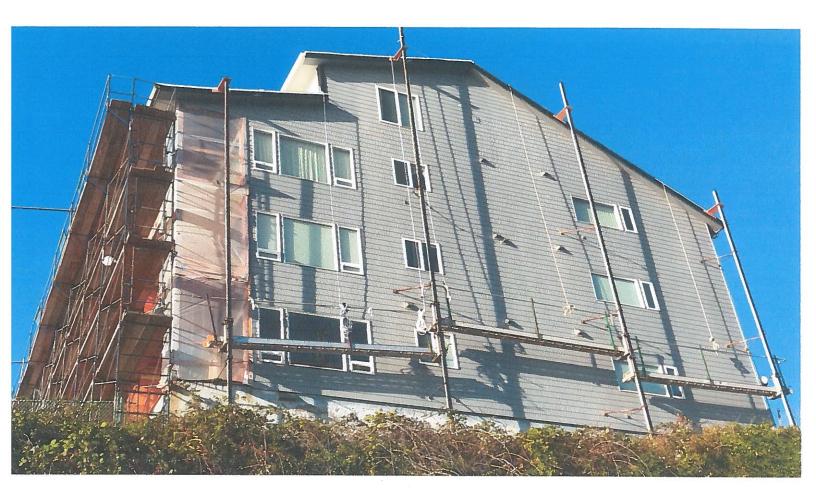
















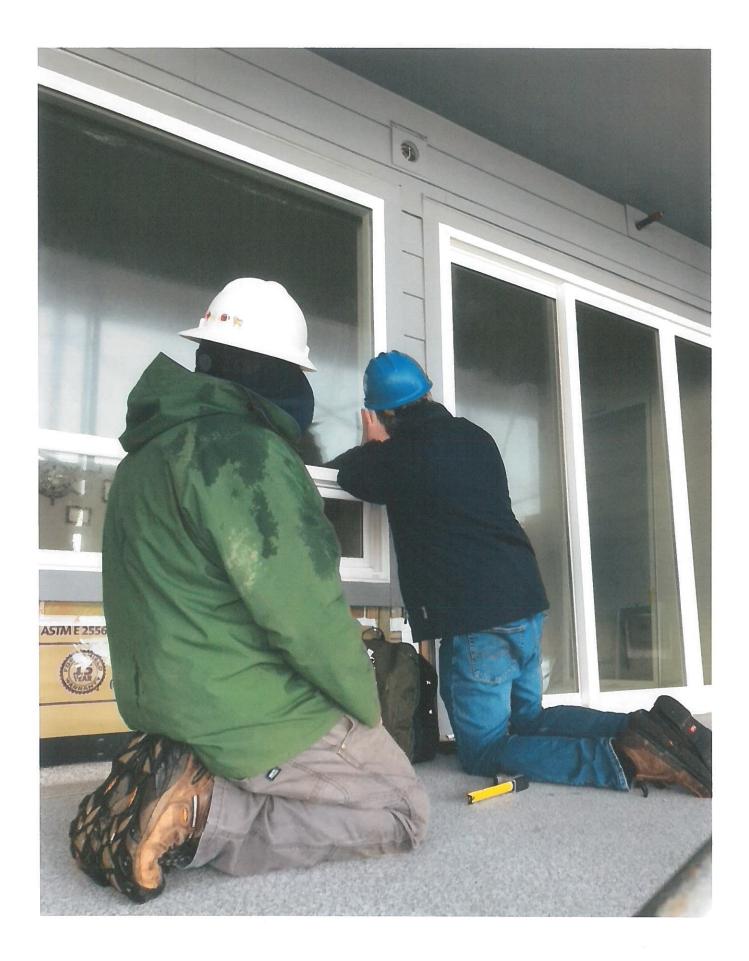










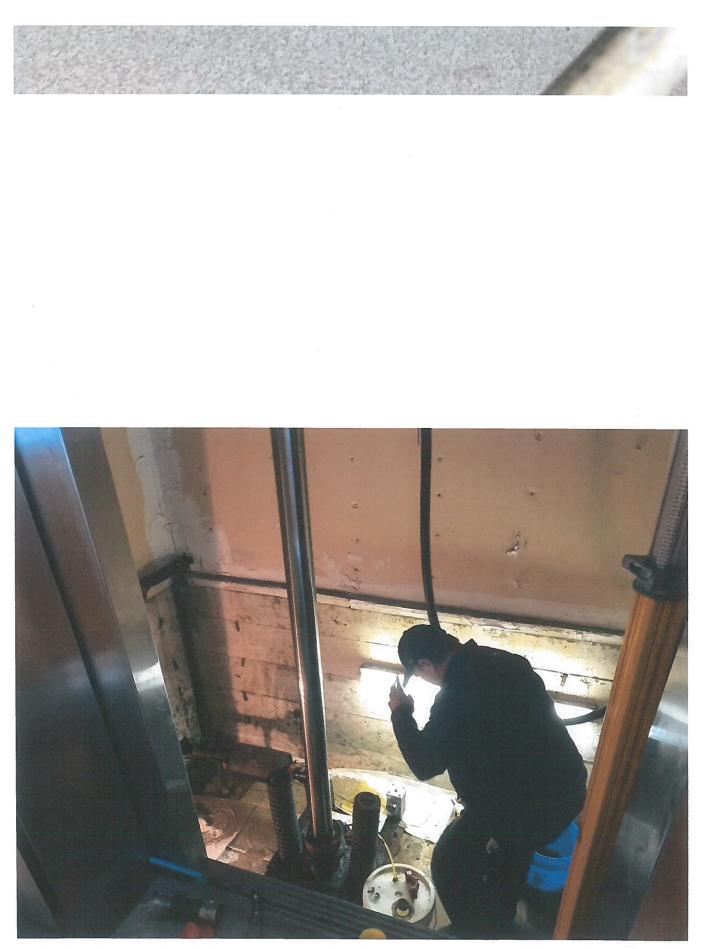












# **City of Newport**

# Memorandum

To: Short-Term Rental Ordinance Implementation Work Group

From: Derrick I. Tokos, AICP, Community Development Director

Date: February 21, 2020

Re: Enforcement Update

Enclosed is an email from Community Service Officer, Jim Folmar, summarizing incidents reported and enforcement actions taken to date. Additionally, attached is a chart that was previously distributed to the City Council and work group that outlines the enforcement process. We would like to take a few minutes at the meeting to discuss the steps City staff follow when issuing citations and the Municipal Court's roll, along with that of the City, in the adjudication of citations.

Attachments:

Email from CSO Folmar, dated February 21, 2020 Chart summarizing the STR Enforcement process From: Sent: To: Subject: Jim Folmar Friday, February 21, 2020 10:26 AM Derrick Tokos STR Enforcement Actions

Hey Derrick,

Here's the list of enforcement actions, as of 02/21/2020, taken since 08/2019:

Cease & Desist Letters - Inside the Overlay = 29

Cease & Desist Letters - Outside the Overlay = 12

Citation Letters = 12

Violation Letters for Signage = 18

Complaints thru LodgingRevs = 36

- 14 Illegal Rentals
- 1 Occupancy
- 9 Other
- 9 Parking
- 3 Trash

We have 6 properties listed as non-compliant that are in various stages of enforcement. By LodgingRevs calculations we have a 98.27% compliance rate. Hope this information helps.

Jim



#### Unlicensed Operator

• Advertising; renting; using; or offering for use, occupancy or rent; a short-term rental where the owner does not hold a valid endorsement (NMC 4.25.045(A))

- Enforced as a civil infraction pursuant to NMC Chapter 2.15
- Cease and desist letter with evidence attached. Service by first class and certified mail. Two (2) weeks to correct or face citation

Warning Letter

- May be issued by third-party vendor (on behalf of city)
- Licensing as corrective step is only an option if lot is within overlay, licenses are available under cap, and standards can be met
- Will issue one of these per owner. Repeat offenders to go straight to citation

• To be provided in writing with date, time, and place the alleged infraction occurred and other information per NMC 2.15.030(B)

Citation

- Includes a municipal code
   summons
- Service by first class and certified mail (NMC 2.15.035)
- Fine of \$500 per violation per day (NMC 1.50.010)
- Municipal Court judge decides if alleged infraction was committed and if fine is to be imposed

Progressive enforcement resets every 12 months

License Suspension

 Option if property is noncompliant after Municipal Court judgement is issued confirming violation exists

Circuit Court

- City Attorney files petition seeking injunction and penalties
- Hearing(s) held before circuit court judge followed by court order
- Enforcement by Circuit Court, which could include fines and, if necessary contempt order and possible jail time

#### Licensed Operator

- Advertising; renting; using; or offering for use, occupancy or rent; a short-term rental that does not comply with the endorsement requirements of NMC Chapter 4.25
- Failure to comply with ongoing operational requirements (NMC 4.25.030(D))
- Failure of owner to pay room taxes per NMC 3.05
- Failure of owner or owners representative to respond to complaints or inquiries (i.e. city cannot reach in 3 attempts in 48-hours) NMC 4.25.045(E)

- For first violation in a 12month period
- Will be issued, in writing, to the owner, listing the specific section or sections of the ordinance at issue and the evidence being relied upon to establish that a violation occurred
- The letter will further indicate that it serves as a warning letter, will provide a timeframe for correcting the violation, and will advise that failure by the owner to resolve the violation within the specified timeframe will result suspension of license

- Second violation in a 12month period
- Will be issued, in writing, to owner under City Manager authority. Is to list specific section(s) of the ordinance at issue and the evidence being relied upon to establish a violation occurred
- The letter will further indicate that the license is suspended for 30-days and that violation is to be corrected
- Temporary revocation may be appealed to City Council (NMC 4.05.075)
- Short-term rental use during this period subject to citation

- License Revocation
- Third violation in a 12monthy period
- Will be issued, in writing, to the owner, listing the specific section or sections of the ordinance at issue and the evidence being relied upon to establish that a violation occurred
- Revocation will be by the City Manger and is subject to appeal to the City Council (NMC 4.05.075)
- Cannot reapply for 2 years (NMC 4.25.030(C)(9))
- Owners that operate with revoked license will be subject to a citation

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#### **Derrick Tokos**

From:	cheryl connell <simonis_110@hotmail.com></simonis_110@hotmail.com>
Sent:	Monday, February 24, 2020 2:48 PM
То:	Derrick Tokos
Cc:	Spencer Nebel; Dietmar Goebel; Cynthia Jacobi; Ryan Parker; c.hall@newportoregon.gov; Beatriz Botello; David Allen;
	Dean Sawyer
Subject:	Agenda Item 2/26 Short Term Rental Ordinance Implementation Work Group
Attachments:	STRWG Topics-final.docx

Dear Derrick,

As directed by City Manager Spencer Nebel on 2/3/2020, I am submitting the document attached to this email to you. Please place this list of priorities, as submitted by Advocates for Safe and Healthy VRD-Free Neighborhoods-Newport, on the agenda for the referenced work group meeting. Should you have any questions or concerns, I am happy to address them--just let me know. With best regards, Cheryl S. Connell

## 2/24/2020

Priorities for Consideration by Short-Term Rental Ordinance Implementation Work Group

As directed on 2/3/2020 by City Manager Spencer Nebel, Advocates for Safe and Healthy VRD-Free Neighborhoods-Newport submits this list of priorities that we believe are essential for the Workgroup to consider/recommend to the City Council. These priorities are based on our engagement with various City departments. We have serious concerns about how the City's enforcement of short-term rentals code is interpreted, documented and performed. We ask that these topics are placed on the Workgroup's 2/26 agenda and formally addressed by the Workgroup.

### **Policy Changes to Ordinance Implementation**

- City's historical culture of "voluntary compliance" in STR regulations to change to mandatory compliance.
- City to pursue full amount of past-due TRT, interest, and penalties for all <u>illegal</u> vacation rentals from time of first citation issue. (As of 11/1/2019, 56 Cease and Desist letters issued. Were they issued citations and fines in addition to being shut down?)
- City to enforce ordinance language as written so that all documented violations are issued a "strike" and a citation. Currently, no strike is issued if violator merely agrees to fix the problem.
- City to establish time-certain Phase Out period for STRs in Non-Overlay zones to provide relief in R1 & R2 neighborhoods. (5-year Phase Out was deemed acceptable by former City Attorney Steve Rich.)

#### **Enforcement**

- City to ensure incidents reported by residents are dealt with within an hour by the vacation rental's contact person, with an automatic email reply sent back to the person who filed the incident report as confirmation.
- City to verify transient room taxes paid to City are reasonably correct by implementing City Audit procedure to perform systematic review of all licensed STRs along with hotels and motels.
- City to change Community Service Officers work schedule so that all days of the week are covered by at least one CSO. Currently, no CSO works during high STR utilization times (weekends and holidays) so no investigation can commence until a few days after problem affecting residents is long gone.
- City to take all steps necessary to ensure strict and timely enforcement of STR regulations for over-occupancy and parking. Current City practices hinder enforcement because no CSO is on duty on weekends and holidays and over-occupancy/illegal STR parking is not a police emergency.
- City to require all STR property owners to submit complete log of incidents reported directly to owner/manager every 6 months. Data from property owner log should be compared against City's log and collated into LodgingRevs online data system.

### Transparency/Reporting/Accountability to Public

- LodgingRevs to acknowledge receipt of each incident report to person making report with an immediate (automated) email. The date of the incident report should appear on the form.
- LodgingRevs to add "PRINT" option to LodgingRevs Incident Report with full content of report visible.
- CSO to acknowledge receipt of each incident report to person making report, and provide update on how the problem was resolved.
- City to add public access to all "incident report" data on LodgingRevs system or on the City's website. Data should include all CSO actions taken on incidents, including: Incident Number, Date, VRD Address, Complaint type, Status (open/research/response/closed), and Resolution determination. Confidential info can be redacted. (*The City promised access to this data in August 2019; Berman requested automatic status updates at 11-19-19 Work Group meeting.*)