

Newport Police Department

Memorandum

One Team - One Future

Date: 11/19/2019

To: Chief Malloy

From: CSO Jim Folmar

Subject: Current Status of STR Compliance

As of 11/19/2019, here is the current status regarding short-term rental properties within the City of Newport. Enforcement action began on 08/13/2019. Implementation of LodgingRevs with the Community Service Officer began on 08/29/2019.

Based on the information obtained from LodgingRevs, the City of Newport is at 96.09% regarding compliant and exempt short-term rental properties. This leaves a balance of 3.91% for non-compliant properties. This 3.91% encompasses 25 listings on various websites. Of these 25, 15 listings are timeshares and 10 are still under investigation. I have been working with Derrick Tokos on drafting a letter to the timeshare management companies. Once we have done this and determined they are compliant, those listings will be removed from the non-compliant status.

Since 08/13/2019, I have issued 56 "Cease and Desist" letters for non-compliance. Of the 56, 49 of the violation letters were warnings for operating a short-term rental without a valid business license or endorsement. The remaining 7 were issued for advertisements that listed an improper maximum occupancy amount. As of this date, 36 of the case have been closed either through compliance or issuance of citations. I have issued 12 citations, all regarding operation of a short-term rental without a valid business license or endorsement. The remaining 20 are in various stages of follow-up.

Since the inception of LodgingRevs complaint hotline, 12 complaints have been listed. 5 of the complaints were tests of the system performed by either LodgingRevs or the City of Newport's Community Development Department. The remainder consists of 4 complaints investigated and closed, and 3 open and still under investigation. The calls still under

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